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Citizen Security and Cohabitation Survey ECSC 2020

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# Summary

Since the national development plan 2010-2014 "prosperity for all", the importance of having a national policy of security and citizen coexistence was recognized, which was elaborated in 2011 by the high presidential council for coexistence and security presidential council for coexistence and citizen security and the directorate of justice, security, and government of the national planning department (DNP). This policy was "aimed at protecting citizens from risks and threats to their security, allowing coexistence and economic prosperity", to adopt the necessary measures to provide security to citizens and guarantee their rights and freedoms. Likewise, within the guidelines of the strategy was to improve the national crime information system, to improve decision-making in public policy.

For its part, the national development plan 2018-2022 "pact for Colombia, pact for equity", proposes the formulation of a new policy, by the ministry of national defence and the ministry of the interior, with the accompaniment of the DANE, in line with the objective of "strengthening citizen coexistence and security as an indispensable public service for legality".

In this sense, the ECSC is the tool for monitoring, evaluating, and monitoring policies that will allow a diagnosis of the main cities of the country in terms of coexistence and security. Given its importance for the sector, the ECSC is a fundamental element of the sectoral statistical plan, which is a permanent technical instrument that identifies the production of strategic statistical information and the statistical information requirements necessary to make decisions and formulate public policy.

The survey also makes visible the aspects related to crime in different contexts (depending on the type of crime) and characterizes the affected population. It also establishes indicators on the degree of violence suffered and the frequency of violent acts that have been reported or not.

# Data type

Sample survey (SSD)

# Analysis unit

Households and all people over 14 years of age. It is the size measure (MT), made up of 10 homes on average (varying between 7 and 14), selected and located in a block with defined limits.

# Sampling unit

The size measure (MT), made up of 10 homes on average (varying between 7 and 14), selected and located in a block with defined limits.

Thematic scope

The ECSC contemplates three crimes: theft in four modalities (residences, livestock, semovientes or poultry, people, and vehicles), quarrels and fights, and extortion or attempted extortion. As well as the perception of people in the face of issues of citizen coexistence and institutional trust.

The information collected in the survey is representative for people aged 15 and over, in each of the homes selected for the national total, headwaters, population and dispersed rural centres and 13 main cities. The survey does not seek to obtain information about all the crimes contained in the Colombian criminal code since they are not the subject of its study.

Topics

* Attitudes and social behaviour [13.6] CESSDA http://www.nesstar.org/rdf/common
* Social change [13.7] CESSDA http://www.nesstar.org/rdf/common
* Social conditions and indicators [13.8] CESSDA http://www.nesstar.org/rdf/common
* Conflict, security, and peace [4.1] CESSDA http://www.nesstar.org/rdf/common
* Crime [5.1] CESSDA http://www.nesstar.org/rdf/common

Keywords

Coexistence, extortion, theft of persons, theft of residences, theft of vehicles, theft of cattle, citizen security, victim

Geographic coverage

The ECSC covers the entire national territory. Excluded from the new departments are municipal capitals that are not departmental capitals, populated centres and dispersed rural areas. Nor does it cover Providencia and the rural part of San Andrés.

Geographic unit

To understand the geographical disaggregation of the survey of coexistence and citizen security, the concepts of headwaters, populated centres and dispersed rural must first be defined.

**Urban head**: is the geographical area that is defined by an urban perimeter, whose limits are established by agreements of the municipal council. It corresponds to the place where the administrative headquarters of a municipality is located.

**Population centre**: it is a concept created by DANE for statistical purposes, useful for the identification of population centres. It is defined as a concentration of at least twenty (20) adjoining dwellings, neighbouring or semi-detached, located in the rural area of a municipality or a departmental corregimiento. This concentration has urban characteristics such as the delimitation of vehicular and pedestrian roads. This concept considers:

* Caserío: site that presents a conglomerate of houses, commonly located next to a main road and that has no civil authority. The census boundary is defined by the same dwellings that constitute the conglomerate.
* Police inspection: it is a judicial instance in an area that may or may not be intimidated and that exercises jurisdiction over a certain municipal, urban or rural territory and that depends on the department or the municipality. It is used in most cases for electoral purposes. Its highest authority is a police inspector.
* Corregimiento municipal: is a division of the rural area of the municipality, which includes a population centre considered in the territorial planning plans, p.o.t. article 117 of law 136 of 1994 empowers the municipal council to establish this division by means of agreements, with the purpose of improving the provision of services and ensuring the participation of citizens in local public affairs.
* Dispersed rural: it is characterized by the dispersed disposition of housing and agricultural holdings existing in it. It does not have a layout or nomenclature of streets, roads, avenues, and so on. Nor does it generally have public services and other facilities typical of urban areas.

The ECSC has geographical disaggregation for head and rest (populated and rural centre dispersed) and each of the following headwaters of 13 cities: Barranquilla, Bogotá, Bucaramanga, Cali, Cartagena, Cúcuta, Ibagué, Manizales, Medellín, Montería, Pasto, Pereira, Villavicencio.

Universe of study

It is composed of the non-institutional civilian population habitually resident of households throughout the national territory.

# Producers and sponsors

## Primary researcher(s)

* National Administrative Department of Statistics

Financing

* National Planning Department DNP
* National police National government
* High council for coexistence and citizen security National government

Metadata production

* DDI- col-DANE-ECSC-2019

# Sampling

## Sampling procedure

### Statistical framework

The statistical framework is a framework of areas, it is constituted by the cartographic inventory and the aggregate file of houses, households at the block level, considering the census nomenclature (sectors and sections), for each of the municipal capitals included in the study, this information is obtained from the population and housing census of 2005, with updates obtained from the housing counts in the survey operation.

### Sample design

The proposed sample design is a probabilistic, stratified design of conglomerates in two stages.

* **Probabilistic**: each sampling unit has a known probability of selection and greater than zero. This information allows to determine a priori the expected accuracy in the estimates and subsequently, to calculate the accuracy of the results obtained from the information collected.
* **Multi-stage**: to achieve the selection of observation units (dwellings, households or individuals), three-stage sampling units (UPM, USM and UTM) were selected sequentially with selection probabilities based on the number of dwellings.
* In a first stage, the UPM, using the technique of controlled selection within each stratum. For the second stage, the USM in the head and population centres the block, and in the rural dispersed the cartographic section. For the selection of apples, a sample selection proportional to the systematic size (PPT-SIS) of apples is used and in the case of the sections a systematic (SIS).
* In the third stage, the segment or UTM is selected with a simple random cluster sampling (MASC).
* **Stratified**: each of the 13 cities was considered as a stratum of forced inclusion sampling. Additionally, a stratum of probabilistic inclusion that corresponds to the municipal capitals, populated centres and dispersed rural. This last stratum is also partitioned into several sub-strata that take the following criteria for its conformation.  
  + Geographical, at the department level.
  + Socioeconomic, at the municipal level, with the following indicators
  + Population size of the municipality or UPM.
  + Level of urbanization, in terms of the amount of population of the municipal capitals.
  + Urban-rural structure of the municipal population (% of population in the capital).
  + Proportion of the population with unmet basic needs (NBI), which in turn was classified into 4 ranges: a [0-29.8%); b [29.8%-42.7%); c [42.7%-57.3%); and d [57.3%-100%].
* **Clusters**: corresponds to the final unit of sampling, which is the size measurement; and corresponds to an area containing on average ten dwellings, in which all dwellings, all households and all persons are investigated.

Defining sample size

The calculations are performed with the formulas corresponding to a simple random sampling of elements, adjusted based on the effect of the conglomerates in the design, which is a relationship for each domain, between the actual variance of this cluster design and that which would be obtained with a simple random design of elements.

Sample sizes were calculated with an expected accuracy measured in terms of the relative standard error of 6%, for proportions of 5% in each geographic disaggregation.

## Expanders and weights

### Expansion factor components

**Basic expansion factor (fh):** defined as the reciprocal of the final probability applied to the sample data, gives each element of the sample the weight or representation that corresponds to it in the investigated universe. Consequently, through its application, the characteristics of the target population are estimated numerically, in an approximate way.

**Subsampling weight (pha):** is given per segment and is theoretically equal to 1 for all segments, because they represent a measure of size. The dynamic development of the sampling frame in some cases may be greater or less than 1, according to the housing density of the segment at the time of the survey; for this reason, it modifies the basic expansion factor in the segment.

**Non-response coverage adjustment (rha):** when in units of the sample (segments, households or people) there are no respondents, the normal adjustment is to assign to households and non-respondents the average of the characteristics of the respondents in the same segment. This is achieved by correcting the basic expansion factor by a new factor resulting from the ratio between the number of units selected and the number of units actually surveyed.

**The final expansion factor (dha):** is the product of the above and applies to each segment of the city.

### Adjustment for population values

The estimates of the universe of study can be improved, if the totals of the population obtained from the survey are equated with the totals of the population census projected at the date of completion of the study, at the level of geographical disaggregation’s.

This improvement is based on the premise that the structure by geographical disaggregation’s projected from a recent population census is more accurate than that estimated from the sample. For this purpose, regression estimators are applied using auxiliary information by sex and age groups, from the population projections of the census 2005.

This process is performed through calibration methods that are procedures that use auxiliary information related to the study variables, in order to improve accuracy and reduce biases in the estimates.

### Total estimator

The calculation of the calibration adjustment was carried out using the macro clan 97 v3.1 software created by statistics Sweden that corresponds to a set of routines in the SAS program for point estimation and errors in sample surveys.

### Estimator of reason

The rates, proportions, and averages generated from this sample design are of the form of a ratio, in which the numerator and denominator are random variables.

### Variance estimator for a total

It is a vector calculated in each adjustment domain.

# Questionnaires

## Questionnaire design

The survey has been designed with the aim of collecting information on security and citizen coexistence. For this reason, a questionnaire was proposed with 13 chapters in which information is obtained on housing, households, people, crimes, modalities, characterization of crime, complaints and institutional trust.

Below are the chapters contained in the ECSC:

* **Chapter a: identification**
  + With this chapter we want to capture the information of the house, location and identification data.
* **Chapter b: housing data**
  + Determine the type of housing that households inhabit.
  + Identify the stratum of the house.
  + Establish the number of households that live in the house.
    - The main variables are type of housing and connection to electrical energy.
* **Chapter c:** **perception of safety in the neighbourhood or sidewalk and in the home**
  + Identify the main security issues affecting neighbourhoods.
  + Know the perception of security and coexistence both in the neighbourhood and at home.
  + Know the security measures that the home takes to feel safer.
    - The main variables are security problems in the neighbourhood, contraventions that occurred in the neighbourhood and security measures taken by the household to solve security problems and feel safer.
* **Chapter d: general characteristics of people**
  + Identify the people who make up the household and establish kinship with the head of household.
  + Characterize the population according to their age, sex and marital status.
  + Establish the educational level of household members aged 15 and over.
  + Establish the main activity of people aged 15 and over.
    - The main variables are sex, age, kinship, educational level and main occupation.
* **Chapter e: perception of security and coexistence**
  + The objective for this chapter is to know the factors that affect the perception of safety of people aged 15 and over in different public spaces.
    - The main variables are perception of security in the neighbourhood and in the city, aspects by which people feel insecure in the neighbourhood and in the city, perception of security with respect to a year ago in the neighbourhood and in the city, perception of risk in the city, security in public places, measures taken by people for their safety, coexistence (situations where they would use violence, reaction to a criminal act).
* **Chapter f: crime filter**
  + This chapter seeks to identify what crimes the person suffered in the reference period of the ECSC, that is, from January to December 2019. It is investigated for theft from residence, theft of livestock, semovientes or poultry, theft from vehicles, theft from people, quarrels and fights, extortion or attempted extortion, and other crimes.
    - The main variables are victims of theft, quarrels and fights, extortion or attempted extortion or other crimes.
* **Chapter g: theft from residence**
  + Identify the frequency in which thefts from residences occur.
  + Characterize the circumstances in which thefts from residences occur.
  + Identify what security measures households take when they have suffered theft from their residences.
    - The main variables are households’ victims of theft, type of theft, stolen objects, complaints filed, main reasons for reporting and non-reporting, and effect of the complaint.
* **Chapter h: theft of livestock, semovants**
  + Identify the circumstances (how, when, when, what?) In which cattle, semovable, or poultry theft occurs.
  + Identify what preventive and subsequent security measures households take when they have suffered theft of cattle or semovientes.
  + Identify the level of complaint in this regard.
    - The main variables are households’ victims of theft, modality of theft, stolen animals, complaints filed, main reasons for reporting and non-reporting, and effect of the complaint.
* **Chapter i: theft of vehicles**
  + This chapter seeks to obtain information about the circumstances in which vehicle theft has occurred, its frequency and the level of complaints.
    - The main variables are victims of theft from vehicles, type of vehicle (car, motorcycle, bicycle), theft of the entire vehicle or some part, piece or part stolen, modality of theft, place where the theft was presented, use of weapons, complaints filed, main reasons for reporting and non-reporting, and effect of the complaint.
* **Chapter j: theft from people**
  + Identify the circumstances in which theft occurs.
  + Identify the frequency in which thefts from people occur.
  + Know which personal objects are stolen most often.
  + Characterize the forms of theft used by criminals to strip people of their belongings.
  + Identify what measures are taken by people who have suffered these attacks.
  + Establish both the percentages of complaint and non-denunciation and their reasons.
    - The main variables are victims of theft, type of theft, stolen belongings, place where he was during the theft, complaints filed, main reasons for reporting and non-reporting, and effect of the complaint.
* **Chapter k: fights and fights**
  + Identify the circumstances in which quarrels, and fights occur.
  + Quantify the level of injuries sustained.
  + Identify the consequences of this fact in the lives of the people involved.
  + Identify the level of reporting and its reasons.
    - The main variables are victims of quarrels and fights that involve interpersonal violence, place where the events occurred, causes of the fact, injuries or injuries from the quarrel or fight, measures taken from the events that occurred, complaints filed, main reasons for reporting and non-reporting, and effect of the complaint.
* **Chapter l: extortion**
  + This chapter seeks to obtain information about the victims of extortion and attempted extortion, the frequency of this, the implications on the people involved and the level of reporting.
    - The main variables are people who have suffered from extortion and attempted extortion, who has extorted and tried to extort, threats from the extortionist, which occurs if he does not pay the extortion, form of payment, amount of payment, frequency of payments, reaction to extortion and attempted extortion, complaints filed, main reasons for reporting and non-reporting.
* **Chapter m: perception of the contribution to security**
  + This chapter seeks to know the perception of people about the contribution that different actors have to their protection and security.
    - The main variables are contribution of the institutions to the security of the city, level of protection of the institutions, knowledge of security policies and programs and coexistence of the national government and the national police.
* **Chapter n: problems, disagreements, conflicts, or disputes**
  + The chapter seeks to identify and characterize effective access to justice in Colombia, based on the personal experience of individuals, 18 years and older, in the attention, support obtained, and results achieved in the management of their disagreements, conflicts, disputes or justiciable problems, from January 2018 to December 2019.
  + Identify and characterize the justiciable problems and legal needs of the population aged 18 and over.
  + Identify the decisions or actions taken by individuals when addressing their legal needs.
  + Determine the levels of care, the degree of efficiency perceived in the routes adopted and the level of satisfaction in the results derived from the decisions or actions taken to meet the legal needs.
  + Identify the degree of perceived affectation of legal need on the individual.
  + Identify concurrency relationships between different legal needs.
    - The main variables are people with justiciable problems and legal needs, the routes they took to face their legal needs, degrees of affectation on the person, levels of care, efficiency, and satisfaction of the routes to which people went to solve their legal needs.
* **Chapter d2: general characteristics of people**
  + This chapter finalizes the characterization of people aged 15 and over who make up the household.

For the design of the ECSC, it was considered important and necessary to expand the coverage of the statistical operation, so that it was possible to have victimization statistics for the national total, population centres and dispersed rural areas. In this sense, improvements were made to the collection instrument, incorporating the measurement of problems and crimes that have greater impact on rural areas.

On the other hand, in response to international recommendations, the thematic team considered the possibility of carrying out an experimental design to check whether the structure of identification and characterization of crimes would have any impact on the calculated indicators. Thus, in addition to the adjusted form for the national total, a form was designed that included a chapter of screening of crimes prior to characterization.

This test was applied in March in the municipalities of Bogotá and Guetame and allowed to evaluate the clarity with which the respondents answered the questions, the fluidity of each of the proposed forms and the willingness of the target population to provide the information.

With the results obtained, an analysis of frequencies was carried out, and of what was observed in the field accompaniments, and in accordance with international recommendations, it was determined that the form that included the previous chapter of filters was the most appropriate to apply from now on in the ECSC.

In addition to this change in structure, it was decided to eliminate the chapter on "payments to individuals" that had been included as a complement to the measurement of extortion or attempted extortion; this, because during the execution of the last measurements the contribution of this chapter to the total rate of extortion has been decreasing and the people surveyed sometimes expressed confusion about the type of payments they wanted to investigate.

From the different reviews, it is considered that the final questionnaire meets the conditions of applicability: consistent theme, clarity of the statements and not excessive burden on the respondent. All this guaranteeing compliance with the objective of the ECSC to maintain a series of indicators that allow monitoring of related policies based on the characterization of the target population.

# Data collection dates

* 2020-03-30 to 2020-06-30

# Time period(s)

* Consider the year immediately preceding the survey. Previous year: the months of January to December of the immediately preceding year are taken. Running year: the months of January of the current year are taken until the day of application of the survey.

# Data collection mode

Assisted personal interview with DMC (mobile capture device).

# Collection design

The components that are part of the collection/collection design are described below. Data collection methods and strategies. The purpose of the collection is to obtain the required information from households in accordance with the rules and concepts established by the central DANE, for making public policy decisions on crime control and prevention, as well as estimating real and hidden crime.

To obtain the data in the homes of the selected homes, it is planned to make the visits that are necessary to achieve the surveys and therefore the expected coverage. This process ensures the quality and correct completion of the survey forms to all households that are and that have been assigned by the supervisor, making the visits that are necessary to fully comply with the capture of the information.

The collection system used is the "sweep" system, which consists of each work team traveling simultaneously in a segment until investigating all the selected units. This work system allows the supervisor to follow up with his team, in the various collection activities.

Example: if a supervisor is in charge of three collectors, he will assign collector #1 the first unit, collector #2 the second, and collector #3 the third, if collector #2 finishes first than collector #1, collector #1, collector #1 must continue with the fourth unit and so on, so that the segment is completed as quickly as possible, balanced and uniformly possible. The sweeping system should also be applied for pending surveys, taking into account that points should not be opened for vacancies, temporary absences, no one at home, occupied and rejected, on the first visit, but at the time of the revisit, they should be worked in the form of a sweep with the entire working group, in such a way that the loads are balanced, and the collection process is expedited. Once the segment collection is complete, monitoring will shift to the next assigned segment, where it will continue with the same task.

Likewise, the survey collects statistical information necessary to obtain quality indicators. That is why for the information to be truthful and reliable, the following methodological and technical characteristics must be taken into account:

The method of collection is that of direct interview to each of the people in order to avoid biases and ensure a better quality in the information collected, the survey requires that it be applied to the direct respondent in the case of people 15 years or older. Thus, information is taken directly from the head of household and each of the people in the household aged 15 and over (direct respondents), according to their age and sex. For persons under the age of 15 the relevant information must be provided by the parent, or household person who is in charge of their care when the parents are not part of the household. This procedure also allows the interview to be concentrated on a single person.

The means of collection is through the mobile capture device (dmc): which also contains cartography of the city, lists or tables of validations and flow control. This allows the automatic detection of some collection errors, internal consistency of the inel which also contains cartography of the city, lists or tables of validations and flow control. This allows the automatic detection of some collection errors, internal consistency of the information and obtain data with greater accuracy. Daily the computer support of the headquarters or sub-headquarters, must be responsible for transmitting the complete information, captured and purified during the operation to DANE central. This transmission is carried out through the ftp file communication protocol, previously established by the systems office of the entity.

## Staff training scheme

**Phase 1**: training for plant managers in each city

It is a space aimed at those responsible for the survey plant in the headquarters and sub-headquarters, whose training is assumed by the technical team of DANE central; it is carried out in person or by videoconference, and topics related to cartography, samples, logistics, relationship, systems, and themes are taught. Given the above, this survey assistant, once this first phase of training has been taken, has the responsibility of replicating it in his city this moment of learning in person to the field staff registered by call as many times as required.

**Phase 2**: field staff learning

Within the framework of DANE's current vision, the learning, evaluation and selection model seeks to ensure the adequate preparation of operational personnel to obtain the best coverage and quality in statistical operations. This model is a b-learning learning process in which the virtual study modality is combined with the face-to-face one, applying in each one, virtual knowledge tests and practical workshop as follows:

* **Virtual learning.** Through an educational platform @aprenDANEt, plant managers and registered people start virtual learning by accessing several modules with contents of survey generalities, cartography, counting, collection, logistics, systems and awareness, which allow to have a clear idea of the generalities of the survey in an enjoyable and dynamic way. This type of learning allows it to be developed from any space and at any time making traditional learning scenarios more flexible. Those enrolled present the first test of knowledge, at the end of this period of virtual learning.
* **Face-to-face learning.** To carry out face-to-face learning, the people who passed the first knowledge test must go to each of the headquarters and sub-headquarters to carry out the training process that includes the deeper approach of the thematic, logistical, sample, cartographic, relationship and systems aspects, as well as the development of exercises in the training room focused on achieving greater learning and also answering the as many concerns as possible.
* **Knowledge test and practical test.** After face-to-face learning, candidates must present the second knowledge test virtually and answer a practical test that includes field exercises. These tests yield a result of the total qualification. The candidates with the best test results will be selected and hired.

# Data processing

## Design of editing instruments (validation and consistency) and data imputation

In data processing, the SAS (statistical analysis system) computer program designed for data analysis and statistical solutions is used. For this are carried out: internal verification of data and adjustments; imputation, coverage adjustments and generation of output panels; and the anonymization process.

Verification of internal data consistency and adjustments

The review of totals and subtotals is carried out for each variable depending on the geographical domain in terms of homes, households and people. The frequencies of the main variables are also generated and the respective distributions of the extreme values and the totals among others are analyzed. Finally, because of this process, a report of inconsistencies is made that is sent to the thematic team, who requests the respective adjustments and correction of the same, if necessary.

## Imputation and coverage adjustments

Once the stages of consistency, purification, validation of the information and review of frequencies have been completed and all the statistical processes that guarantee the quality and coverage of the research have been completed, the conformation of the base is carried out only with the complete surveys. The thematic component of the survey delivers the documents with the specifications for the generation of output tables, these are developed and then the programs that allow them to be generated on the basis of complete survey data are executed and the results analysis is carried out. These boxes are generated in html or xls. Due to the optimal quality of the information in the survey of coexistence and citizen security, so far it has not been necessary to carry out imputation processes. Once the tables generated by the thematic team have been reviewed, adjustments are made to the programs, if necessary, the expansion factors are subsequently received by the sample team and the final output tables are generated, which allow the visualization of the results of the survey.

Output frame generation

The expanded results are taken to an adjustment for exogenous variable, which constitutes an independent population estimator. This is based on the premise that the structure by geographical disaggregation that is projected from a recent population census is more accurate than that estimated from the sample. For this procedure, calibration estimators are applied that use auxiliary information related to the study variables, in order to improve accuracy and reduce biases in the estimates.

### Anonymization of information

DANE provides appropriate levels of information security for the generation of and access to anonymized microdata. The thematic team determines the variables that for confidentiality must be anonymized in the database to be published and from the final database, that is, only with the complete surveys, assembles a file that refers to the systems area. This area after performing this process forwards the file to the thematic area for verification and approval and subsequent publication on the DANE website.

For the ECSC it is determined not to show in the database some variables corresponding to the identification of the dwellings such as the address, neighbourhood, telephone number, etc. And variables of the people such as name and surname, date of birth, name of the company where you work among others, also a codification of the branch of activity and the occupation of the people who work, this is done according to the nomenclatures and classifications explained above, thus guaranteeing the statistical reserve.

For this, the following are carried out: the internal verification of the data and adjustments; charging and coverage adjustments.

# The quality indicators/quality assessment

## Methods of analysis of results

### Consistency analysis

Internal consistency is performed, comparing the frequencies of the results between questions within each chapter, in order to find atypical, invalid or missing data and the consistency of the chapters according to the flow of the questions. Likewise, an analysis of the behaviour of the main indicators is made, comparing with the data of the previous measurement. The results are also contrasted between geographical domains, such as the head with a dispersed populated and rural centre, based on the following hypotheses:

* + - The main indicators have different behaviours between age groups and geographical domains where people live.
    - The perception of insecurity is higher in the most densely populated cities
    - the main indicators do not present alarming changes in their percentages for each geographical domain as long as there are no changes with respect to the sample.

As a context analysis for the information collected, the headquarters and sub-headquarters are asked to prepare a context report, which contains information that allows to give an overview at the city or municipality level of facts or situations that support the behaviour of the main indicators on victimization and perception of security in the city or municipality. The sources to prepare the context report are news, press, administrative records (prosecutor's office, police, legal medicine, etc.) And the direct observation of the collection groups, among others. Each headquarters and sub-headquarters send a preliminary version during the field operation and at the end of the operation they send the final report, which is consolidated by the logistics area of the central DANE and subsequently sent to the thematic area.

On the other hand, the thematic team makes contrasts with journalistic reports additional to those reported in the report of the headquarters and sub-headquarters. Also, the results obtained from the ECSC are compared with those obtained in the different statistical operations carried out on issues of coexistence and citizen security, as well as with the administrative records of the ministry of defence (national police).

Statistical analysis

This procedure is aimed at analyzing both the internal consistency of the data and the behavior of the indicators of security and citizen coexistence and their relationship with other sources of information that serve as a basis for the formulation, monitoring and evaluation of policies. The descriptive analysis contributes to observing the behavior of the sample under study through the corresponding tables, graphs, confidence intervals and trend and dispersion statistics. Thus, the sample analyzes the structure of the indicators by study domains from the frequency distribution and detects possible inconsistencies and outliers. Then, the coverage is verified at the level of segment, housing, households and people, and the distribution of the sample loss is observed to make the respective adjustments of the non-response.

Univariate analysis

The coefficients of variation of the percentages of the results obtained are reviewed, which allow to evaluate the accuracy of the estimates. They can be considered excellent if they are between 0 and 5%, good if they are between 5% and 10%, acceptable between 10% and 15%. When a cve exceeds 15% it is recommended to use the estimate for purposes

Descriptive (trend not levels) since this is not very accurate.

Bivariate analysis

The frequencies are analyzed again, considering control variables such as: geographical domain, age of the person surveyed, main activity of the person surveyed and time of residence in the neighbourhood and the city. These results are also subject to a review of the coefficients of variation.

### Committee of experts

An internal committee is convened, where the behavior of the results obtained is analyzed and an external committee made up of experts in the field of coexistence and citizen security who are part of the institutions responsible for formulating and applying public policies, where the results of the survey are presented.

# Variable list

## Housing data

* V856 Directory (pk) directory Contin Numeric
* V857 Nro\_encuesta Nro\_encuesta Discrete Numeric
* V858 Secuencia\_encuesta Secuencia\_encuesta Discrete Numeric
* V859 Secuencia\_p Secuencia\_p Discrete Numeric
* V860 Order Order Discrete Numeric
* V861 Fex\_c Expansion factor Contin Numeric
* V862 Depmuni Geographical identification of 13 cities Discrete Character Geographical identification of 13 cities
* V863 Cities28 Geographical identification of 28 cities Discrete Character Geographical identification of 28 cities
* V864 Class Geographical identification for the domains of head and population centre, dispersed rural Discrete Character Geographical identification for the domains of head and population centre, dispersed rural
* V865 P1987 Type of housing Discrete Numeric 1. Housing tiipo 1. House 2. Apartment 3. Room(s) 4. Indigenous housing 5. Another house (tent, tent, wagon, boat, natural shelter, etc.).
* V866 P1988 Does the house have the electric power service? Discrete Numeric 2. Does the house have the electric power service? 1. Yes 2. No
* V867 P1988s1 Stratum for tariff Discrete Numeric Stratum for tariff
* V868 P1989 The dwelling occupied by this household is: Discrete Numeric 3. The dwelling occupied by this household is: 1. Own 2. Renting or subletting 3. In usufruct 4. Another form of tenure (untitled possession, de facto occupant, collective property)
* V869 P1990 How many homes are there in this house? Discrete Numeric How many homes are there in this house?

## Perception of safety in the neighbourhood or sidewalk and at home

* V870 Directory Directory Contin Numeric
* V871 Nro\_encuesta Nro\_encuesta Discrete Numeric
* V872 Secuencia\_encuesta Secuencia\_encuesta Discrete Numeric
* V873 Secuencia\_p Secuencia\_p Discrete Numeric
* V874 Order Order Discrete Numeric
* V875 Fex\_c Expansion factor Contin Numeric
* V876 P1398s1 To. Theft from people. Discrete Numeric 1. During 2018, that is, from january to december 2018, which of the following problems do you know occurred in the neighbourhood, town centre or village yyyyyyy: a. Theft from people 1. Yes 2. No
* V877 P1398s2 B. Theft from residences. Discrete Numeric 1. During 2018, that is, from january to december 2018, which of the following problems do you know occurred in the neighbourhood, town centre or village yyyyyyy: b. Theft from residences Yes 2. No
* V878 P1398s3 C. Commercial theft. Discrete Numeric 1. During 2018, that is, from january to december 2018, which of the following problems do you know occurred in the neighbourhood, town centre or village yyyyyyy: c. Shoplifting 1. Yes 2. No
* V879 P1398s4 D. Theft of vehicles. Discrete Numeric 1. During 2018, that is, from january to december 2018, which of the following problems do you know occurred in the neighbourhood, town centre or village yyyyyyy: d. Theft of vehicles Yes 2. No
* V880 P1398s5 E. Homicides. Discrete Numeric 1. During 2018, that is, from january to december 2018, which of the following problems do you know occurred in the neighbourhood, town centre or village yyyyyyy: e. Homicides 1. Yes 2. No
* V881 P1398s6 F. Extortion. Discrete Numeric 1. During 2018, that is, from january to december 2018, which of the following problems do you know occurred in the neighbourhood, town centre or village yyyyyyy: f. Extortion 1. Yes 2. No
* V882 P1398s8 G. Quarrels. Discrete Numeric 1. During 2018, that is, from january to december 2018, which of the following problems do you know occurred in the neighbourhood, town centre or village yyyyyyy: g. Riñas 1. Yes 2. No
* V883 P1398s9 H. Vandalism. Discrete Numeric 1. During 2018, that is, from january to december 2018, which of the following problems do you know occurred in the neighbourhood, town centre or village yyyyyyy: h. Vandalism 1. Yes 2. No
* V884 P1398s10 I. Drug use. Discrete Numeric 1. During 2018, that is, from january to december 2018, which of the following problems do you know occurred in the neighbourhood, town centre or village yyyyyyy: i. Drug use Yes 2. No
* V885 P1398s12 J. Consumption of alcoholic beverages Discrete Numeric 1. During 2018, that is, from january to december 2018, which of the following problems do you know occurred in the neighbourhood, town centre or village yyyyyyy: j. Consumption of alcoholic beverages 1. Yes 2. No
* V886 P1398s11 K. Firecrackers or pomegranates Discrete Numeric 1. During 2018, that is, from january to december 2018, which of the following problems do you know occurred in the neighbourhood, town centre or village yyyyyyy: k. Firecrackers or pomegranates 1. Yes 2. No
* V887 P1398s13 L. Theft of cattle Discrete Numeric 1. During 2018, that is, from january to december 2018, which of the following problems do you know occurred in the neighbourhood, town centre or village yyyyyyy: l. Theft of cattle 1. Yes 2. No
* V888 P1398s14 M. Armed strikes Discrete Numeric 1. During 2018, that is, from january to december 2018, which of the following problems do you know occurred in the neighbourhood, town centre or village yyyyyyy: m. Armed strikes 1. Yes 2. No
* V889 P1398s15 N. Planting of illicit crops Discrete Numeric 1. During 2018, that is, from january to december 2018, which of the following problems do you know occurred in the neighbourhood, town centre or village yyyyyyy: n. Planting of illicit crops 1. Yes 2. No
* V890 P1398s16 Or. Illegal mining Discrete Numeric 1. During 2018, that is, from january to december 2018, which of the following problems do you know occurred in the neighbourhood, town centre or village yyyyyyy: o. Illegal mining 1. Yes No
* V891 P1398s17 P. Deforestation or felling of trees Discrete Numeric 1. During 2018, that is, from january to december 2018, which of the following problems do you know occurred in the neighbourhood, town centre or village yyyyyyy: p. Deforestation or felling of trees 1. Yes 2. No
* V892 P1398s18 Q. Illegal sale of wildlife Discrete Numeric 1. During 2018, that is, from january to december 2018, which of the following problems do you know occurred in the neighbourhood, town centre or village yyyyyyy: q. Illegal sale of wildlife 1. Yes 2. No
* V893 P1398s19 R. Pollution of water resources Discrete Numeric 1. During 2018, that is, from january to december 2018, which of the following problems do you know occurred in the neighbourhood, town centre or village yyyyyyy: r. Pollution of water resources 1. Yes 2. No
* V894 P1398s20 S. Insults or aggressions between neighbors Discrete Numeric S. Insults or aggressions between neighbors
* V895 P1590s1 To. Combos, gangs, patches, etc. For criminal purposes. Discrete Numeric 2. During 2018, that is, from january to december 2018, were you aware of the presence of some of the following groups in the neighbourhood, town centre or village yyyyyyyy: a. Combos, gangs, patches or groups for criminal purposes 1. Yes 2. No
* V896 P1590s2 B. Drug dealers. Discrete Numeric 2. During 2018, that is, from january to december 2018, did you become aware of the presence of some of the following groups in the neighbourhood, town centre or village yyyyyyyy: b. Drug dealers 1. Yes 2. No
* V897 P1590s3 C. Social barrism (barras bravas). Discrete Numeric 2. During 2018, that is, from january to december 2018, did you become aware of the presence of some of the following groups in the neighbourhood, town centre or village yyyyyyyy: c. Social barrism (barras bravas). 1. Yes 2. No
* V898 P1590s4 D. Guerrilla. Discrete Numeric 2. During 2018, that is, from january to december 2018, did you become aware of the presence of some of the following groups in the neighbourhood, town centre or village yyyyyyy: d. Guerrilla 1. Yes 2. No
* V899 P1590s5 And. Organized armed groups. Discrete Numeric 2. During 2018, that is, from january to december 2018, were you aware of the presence of some of the following groups in the neighbourhood, town centre or village yyyyyyyy: e. Organized armed groups. 1. Yes 2. No
* V900 P520s1 To. Bars, security locks, locks, padlocks, etc. Were installed. Discrete Numeric 3. During 2018, that is, from january to december 2018, which of the following measures did you take in this home to protect yourself from crime: To. Bars, concertinas, electrical network, security locks, locks, padlocks, etc. Were installed 1. Yes 2. No
* V901 P520s2 B. Alarms, surveillance cameras, closed circuit security, etc. Were installed. Discrete Numeric 3. During 2018, i.e. From january to december 2018, which of the following measures did they take in this home to protect themselves from crime: B. Alarms, surveillance cameras, closed circuit security, etc. Were installed 1. Yes 2. No
* V902 P520s3 C. Private surveillance was engaged Discrete Numeric 3. During 2018, i.e. From january to december 2018, which of the following measures did they take in this home to protect themselves from crime: C. Private surveillance was contracted 1. Yes 2. No
* V903 P520s4 D. Firearms were acquired Discrete Numeric 3. During 2018, i.e. From january to december 2018, which of the following measures did they take in this home to protect themselves from crime: D. Firearms were purchased 1. Yes 2. No
* V904 P520s8 And. Defense elements (taser, tear gas, among others) were acquired. Discrete Numeric 3. During 2018, i.e. From january to december 2018, which of the following measures did they take in this home to protect themselves from crime: And. Defense elements (taser, tear gas, among others) were acquired. 1. Yes 2. No
* V905 P520s9 F. A guard dog was acquired. Discrete Numeric 3. During 2018, i.e. From january to december 2018, which of the following measures did they take in this home to protect themselves from crime: F. A guard dog was acquired. 1. Yes 2. No
* V906 P520s5 G. Some theft insurance was purchased. Discrete Numeric 3. During 2018, i.e. From january to december 2018, which of the following measures did they take in this home to protect themselves from crime: G. Some theft insurance was purchased. Yes 2. No
* V907 P520s10 H. They organized a security front with their neighbors or linked up with one. Discrete Numeric 3. During 2018, i.e. From january to december 2018, which of the following measures did they take in this home to protect themselves from crime: H. They organized a security front with their neighbors or linked up with one. 1. Yes 2. No
* V908 P520s6 I. Informal security was used. Discrete Numeric 3. During 2018, that is, from january to december 2018, which of the following measures did you take in this home to protect yourself from crime:
  + Informal security was used. 1. Yes 2. No
* V909 P520s11 J. They were linked to some citizen participation program of the national police. Discrete Numeric 3. During 2018, i.e. From january to december 2018, which of the following measures did they take in this home to protect themselves from crime: J. They were linked to some citizen participation program of the national police. 1. Yes 2. No
* V910 P520s7 K. They changed homes. Discrete Numeric 3. During 2018, i.e. From january to december 2018, which of the following measures did they take in this home to protect themselves from crime: K. They changed homes. 1. Yes 2. No
* V911 P3103 How much do you more or less estimate that the cost assumed by implementing those security measures in full was? Contin Numeric 4. How much do you more or less estimate that the cost assumed by the implementation of these security measures in their entirety was?
* V912 P3104 Confirm: how much do you more or less estimate that the cost assumed by implementing those security measures in full was? Contin Numeric Confirm: how much do you estimate that the cost assumed by implementing those security measures in full was?

## General characteristics of people

* V1002 Directory Directory Contin Numeric
* V1003 Nro\_encuesta Nro\_encuesta Discrete Numeric
* V1004 Secuencia\_encuesta Secuencia\_encuesta Discrete Numeric
* V1005 Secuencia\_p Secuencia\_p Discrete Numeric
* V1006 Order Order Discrete Numeric
* V1007 Fex\_c Expansion factor Contin Numeric
* V1008 P220 Sex Discrete Numeric 3. Sex 1. Man 2. Woman
* V1009 P5785 How old are you...? Discrete Numeric 4. How old are you...?
* V1010 P5501 What is the kinship of... With the head of the household? Discrete Numeric 5. What is the kinship of ... With the head of the household? 1. Head of household 2. Partner, spouse, spouse, partner 3. Child, stepson. 4. Son-in-law, daughter-in-law 5. Grandchild 6. Father, mother, father-in-law 7. Sibling 8. Another relative 9. Domestic servant and his or her relatives 10. Other non-relative
* V1011 P1402 How long have you been living in the city or municipality of? Discrete Numeric 6. How long have you been living in the city or municipality of xxxxxx? 1. Less than 1 year 2. Between 1 and less than 5 years 3. Between 5 and less than 10 years 4. 10 years and over
* V1012 P1403 How long have you been living in the neighbourhood or sidewalk? Discrete Numeric 7. How long have you been living in the yyyyyyy neighbourhood or village? 1. Less than 1 year. 2. Between 1 and less than 5 years. 3. Between 5 and less than 10 years. 4. 10 years and more.
* V1013 P1365 In what activity did you occupy... Most of the time last week? Discrete Numeric 8. In what activity did you occupy... Most of the time last week? 1. Working 2. Looking for a job 3. Studying 4. Household trades 5. Permanently unable to work 6. Pensionado 7. Leisure 8. Another activity, which one?
* V1014 P1364 Mainly, where does it perform ... This activity? Discrete Numeric 9. Mainly, where does it perform ... This activity: 1. In this house 2. In other dwellings 3. In a vehicle. 4. Door to door 5. Uncovered site on 6th street. Fixed premises, office, factory, etc. 7. In the countryside or rural area, sea or river 8. On a construction site 9. In kiosk - booth 10. In a mine or quarry 11. Somewhere else.
* V1015 P1363 Normally, on what day does it develop... This activity? Discrete Numeric 10. Normally, on what day does it develop ... This activity: 1. Daytime 2. Night 3. Both

## Perception of security and coexistence

* V1016 Directory Directory Contin Numeric
* V1017 Nro\_encuesta Nro\_encuesta Discrete Numeric
* V1018 Secuencia\_encuesta Secuencia\_encuesta Discrete Numeric
* V1019 Secuencia\_p Secuencia\_p Discrete Numeric
* V1020 Order Order Discrete Numeric
* V1021 Fex\_c Expansion factor Contin Numeric
* V1022 P3105 Overall, how confident do you feel... In the neighbourhood or sidewalk Discrete Numeric 1. Overall, how confident do you feel... In the neighbourhood or sidewalk 1 very safe 2 safe 3 unsafe 4 very insecure
* V1023 P1361s1 To. Because you, family or friends have been victims of aggression. Discrete Numeric 2. Feel unsafe in the neighbourhood vereda: a. Because you, family or friends have been victims of aggression 1. Yes 2. No
* V1024 P1361s14 B. Because you, family or friends have been victims of sexual assault. Discrete Numeric 2. Feel unsafe in the neighbourhood Or sidewalk b. Because you, family or friends have been victims of sexual assault. 1. Yes 2. No
* V1025 P1361s2 C. For information you see or hear in the media or on the street. Discrete Numeric 2. Feel unsafe in the neighbourhood vereda: c. For information you see in the media or hear on 1st street. Yes 2. No
* V1026 P1361s3 D. Because there is little presence of the public force (police, army). Discrete Numeric 2. Feel unsafe in the neighbourhood vereda: d. Because there is little presence of the public force (police, army) 1. Yes 2. No
* V1027 P1361s4 And. Because there is common crime, robberies, aggressions. Discrete Numeric 2. Feel unsafe in the neighbourhood vereda: e. Because there is common crime, robberies, aggressions 1. Yes 2. No
* V1028 P1361s5 F. Because there is the presence of gangs or combos for criminal purposes. Discrete Numeric 2. Feel unsafe in the neighbourhood vereda: f. Because there is the presence of gangs or combos for criminal purposes. 1. Yes 2. No
* V1029 P1361s6 G. Because there are vacant lots or public roads without lighting. Discrete Numeric 2. Feel unsafe in the neighbourhood vereda: g. Because there are vacant lots or public roads without lighting 1. Yes 2. No
* V1030 P1361s7 H. Because there are places of sale or consumption of illegal drugs (pots). Discrete Numeric 2. Feel unsafe in the neighbourhood vereda: h. Because there are places of sale or consumption of illegal drugs (pots). 1. Yes 2. No
* V1031 P1361s11 I. Because there is consumption of alcoholic beverages Discrete Numeric 2. Feel unsafe in the neighbourhood vereda: i. Because there is consumption of alcoholic beverages 1 yes 2 no
* V1032 P1361s8 J. Because there are garbage dumps and / or garbage dumps Discrete Numeric 2. Feel unsafe in the neighbourhood vereda: j. Because there are garbage dumps and/or garbage dumps 1. Yes 2. No
* V1033 P1361s9 K. Because there is a guerrilla presence Discrete Numeric 2. Feel unsafe in the neighbourhood vereda: k. Because there is a presence of guerrillas 1. Yes 2. No
* V1034 P1361s10 L. Because there is a presence of organized armed groups. Discrete Numeric 2. Feel unsafe in the neighbourhood vereda: l. Because there is a presence of organized armed groups. 1. Yes 2. No
* V1035 P1361s12 M. Because there are illicit crops nearby. Discrete Numeric 2. Feel unsafe in the neighbourhood vereda: m. Because there are illicit crops nearby. 1 yes 2 no
* V1036 P1361s13 N. Because there is illegal mining. Discrete Numeric 2. Feel unsafe in the neighbourhood vereda: n. Because there is illegal mining. 1. Yes 2. No
* V1037 P3106 How confident do you feel... Walking alone in your neighbourhood or sidewalk at night? Discrete Numeric 3. How confident do you feel... Walking alone in your neighbourhood or sidewalk at night? 1 very safe 2 safe 3 unsafe 4 very unsafe 5 never goes out alone at night
* V1038 P3107 Overall, how confident do you feel... In the city or municipality of ...: Discrete Numeric 4. Overall, how confident do you feel... In the city municipality of ...: 1 very safe 2 safe 3 insecure 4 very unsafe
* V1039 P1358s1 To. Because you, family or friends have been victims of aggression. Discrete Numeric 5. Feel insecure in the City or municipality of: a. Because you, family or friends have been victims of aggression. 1. Yes2. No
* V1040 P1358s13 B. Because you, family or friends have been victims of sexual assault. Discrete Numeric 5. Feel insecure in the City or municipality of: b. Because you, family or friends have been victims of sexual assault. 1. Yes 2. No
* V1041 P1358s2 C. For information you see or hear in the media or on the street. Discrete Numeric 5. Feel insecure in the City or municipality of: c. For information you see or hear in the media or on the street. 1. Yes 2. No
* V1042 P1358s3 D. Because there is little presence of the public force (police, army). Discrete Numeric 5. Feel insecure in the City or municipality of: d. Because there is little presence of the public force (police, army). 1. Yes 2. No
* V1043 P1358s4 And. Because there is common crime, robberies, aggressions Discrete Numeric 5. Feel insecure in the City or municipality of: e. Because there is common crime, robberies, aggressions 1. Yes 2. No
* V1044 P1358s5 F. Because there is the presence of gangs or combos for criminal purposes. Discrete Numeric 5. Feel insecure in the

City or municipality of: f. Because there is the presence of gangs or combos for criminal purposes. 1. Yes 2. No

* V1045 P1358s6 G. Because there are vacant lots or public roads without lighting. Discrete Numeric 5. Feel insecure in the City or municipality of: g. Because there are vacant lots or public roads without lighting. 1. Yes 2. No
* V1046 P1358s7 G. Because there are vacant lots or public roads without lighting. Discrete Numeric 5. Feel insecure in the City or municipality of: h. Because there are places of sale or consumption of illegal drugs (pots). 1. Yes 2. No
* V1047 P1358s12 I. Because there is consumption of alcoholic beverages. Discrete Numeric 5. Feel insecure in the City or municipality of: i. Because there is consumption of alcoholic beverages. 1 yes 2 no
* V1048 P1358s8 J. Because there are garbage dumps and / or garbage dumps. Discrete Numeric 5. Feel insecure in the City or municipality of: j. Because there are garbage dumps and / or garbage dumps. 1. Yes 2. No
* V1049 P1358s9 K. Because there is a guerrilla presence. Discrete Numeric 5. Feel insecure in the City or municipality of: k. Because there is a guerrilla presence. 1. Yes 2. No
* V1050 P1358s11 L. Because there is a presence of organized armed groups. Discrete Numeric 5. Feel insecure in the City or municipality of: l. Because there is a presence of organized armed groups. 1. Yes 2. No
* V1051 P1358s10 M. Due to the lack of employment. Discrete Numeric 5. Feel insecure in the City or municipality of: m. Because of the lack of employment. 1. Yes 2. No
* V1052 P3108 In relation to six years ago (6) months, you feel that security in the city or municipality of ...: Discrete Numeric 6. In relation to six (6) months ago, do you feel that security in the city or municipality of ...: 1 increased 2 decreased 3 remained the same 4 did not live in this city or municipality during that period
* V1053 P564 Do you think it is possible that you will be a victim of a crime in the next 12 months: Discrete Numeric 7. Do you think it is possible that you will be a victim of a crime in the next 12 months: 1. Yes 2. No
* V1054 P3109s1 To. Theft from residences Discrete Numeric 8. Which one or which crimes? To. Theft from residences
* V1055 P3109s2 B. Theft from people Discrete Numeric 8. Which one or which crimes? B. Theft from people
* V1056 P3109s3 C. Physical assault Discrete Numeric 8. Which one or which crimes? C. Physical assault
* V1057 P3109s4 D. Extortion Discrete Numeric 8. Which one or which crimes? D. Extortion
* V1058 P3109s5 And. Bank fraud Discrete Numeric 8. Which one or which crimes? And. Bank fraud
* V1059 P3109s6 F. Swindle Discrete Numeric 8. Which one or which crimes? F. Swindle
* V1060 P3109s7 G. Threats Discrete Numeric 8. Which one or which crimes? G. Threats
* V1061 P3109s8 H. Sexual assault Discrete Numeric 8. Which one or which crimes? H. Sexual assault
* V1062 P3109s9 I. Forced displacement Discrete Numeric 8. Which one or which crimes? I. Forced displacement
* V1063 P3109s10 J. Theft from vehicles (car, motorcycle, bicycle) Discrete Numeric 8. Which one or which crimes? J. Theft from vehicles (car, motorcycle, bicycle)
* V1064 P3109s11 K. Theft of livestock, semovientes or poultry Discrete Numeric 8. Which one or which crimes? K. Theft of livestock, semovientes or poultry
* V1065 P3109s12 L. Kidnapping Discrete Numeric 8. Which one or which crimes? L. Kidnapping
* V1066 P3109s13 M. Theft of goods on the road (land piracy) Discrete Numeric 8. Which one or which crimes? M. Theft of goods on the road (land piracy)
* V1067 P3109s14 N. Other Discrete Numeric 8. Which one or which crimes? N. Other
* V1068 P3109s15 Or. Doesn't know Discrete Numeric 8. Which one or which crimes? Or. Doesn't know
* V1069 P3111s1 To. Where it carries out its main activity: Discrete Numeric 9. Regarding safety, how do you feel... In the following places (very safe), safe, unsafe, very unsafe): a. Where you do your main business: 1 very safe 2 safe 3 insecure 4 very insecure
* V1070 P3111s2 B. Public parks, recreational or sports spaces: Discrete Numeric 9. Regarding safety, how do you feel... In the following places (very safe), safe, unsafe, very unsafe): b. Public parks, recreational or sports spaces: 1 very safe 2 safe 3 unsafe 4 very unsafe 5 does not frequent the site
* V1071 P3111s3 C. Market squares, shopping streets: Discrete Numeric 9. Regarding safety, how do you feel... In the following places (very safe), safe, unsafe, very unsafe): c. Market squares, shopping streets: 1 very safe 2 safe 3 unsafe 4 very unsafe 5 does not frequent the site
* V1072 P3111s4 D. Public transport (including stops and stations): Discrete Numeric 9. Regarding safety, how do you feel... In the following places (very safe), safe, unsafe, very unsafe): d. Public transport (including stops and stations): 1 very safe 2 safe 3 unsafe 4 very unsafe 5 does not frequent the site
* V1073 P3111s5 And. Atms on public roads: Discrete Numeric 9. Regarding safety, how do you feel... In the following places (very safe), safe, unsafe, very insecure): e. Atms on public roads: 1 very safe 2 safe 3 insecure 4 very unsafe 5 do not frequent the site
* V1074 P3111s6 F. On public roads: Discrete Numeric 9. Regarding safety, how do you feel... In the following places (very safe), safe, unsafe, very insecure): f. On public roads: 1 very safe 2 safe 3 unsafe 4 very unsafe
* V1075 P3111s7 G. On rural roads, trails or national roads: Discrete Numeric 9. Regarding safety, how do you feel... In the following places (very safe), safe, unsafe, very unsafe): g. On rural roads, trails or national roads: 1 very safe 2 safe 3 unsafe 4 very unsafe
* V1076 P3111s8 H. Pedestrian bridges: Discrete Numeric 9. Regarding safety, how do you feel... In the following places (very safe), safe, unsafe, very unsafe): h. Pedestrian bridges: 1 very safe 2 safe 3 unsafe 4 very unsafe 5 does not frequent the site
* V1077 P3111s9 I. Nightclubs, bars, shops or entertainment venues: Discrete Numeric 9. Regarding safety, how do you feel... In the following places (very safe), safe, unsafe, very unsafe): i. Nightclubs, bars, shops or entertainment venues: 1 very safe 2 safe 3 unsafe 4 very unsafe 5 do not frequent the site
* V1078 P3112s1 To. Changed routine or activities Discrete Numeric 10. During 2019, i.e. From january to december 2019, which of the following measures did you take for your safety: a. Changed routine or activities
* V1079 P3112s2 B. Stopped going out at night Discrete Numeric 10. During 2019, i.e. From january to december 2019, which of the following measures did you take for your safety: b. Stopped going out at night
* V1080 P3112s3 C. Stopped frequenting public places Discrete Numeric 10. During 2019, i.e. From january to december 2019, which of the following measures did you take for your safety: c. Stopped frequenting public places
* V1081 P3112s4 D. Stopped going out alone Discrete Numeric 10. During 2019, i.e. From january to december 2019, which of the following measures did you take for your safety: d. Stopped going out alone
* V1082 P3112s5 And. Avoided talking to strangers Discrete Numeric 10. During 2019, i.e. From january to december 2019, which of the following measures did you take for your safety: e. Avoided talking to strangers
* V1083 P3112s6 F. Avoided carrying large amounts of money or valuables Discrete Numeric 10. During 2019, i.e. From january to december 2019, which of the following measures did you take for your safety: f. Avoided carrying large amounts of money or valuables
* V1084 P3112s7 G. Stopped visiting relatives or friends h. Stopped taking taxis Discrete Numeric 10. During 2019, i.e. From january to december 2019, which of the following measures did you take for your safety: g. Stopped visiting relatives or friends
* V1085 P3112s8 H. Stopped taking taxis Discrete Numeric 10. During 2019, i.e. From january to december 2019, which of the following measures did you take for your safety: h. Stopped taking taxis
* V1086 P3112s9 I. Stopped using public transport Discrete Numeric 10. During 2019, i.e. From january to december 2019, which of the following measures did you take for your safety: i. Stopped using public transport
* V1087 P3112s10 J. Stopped eating out Discrete Numeric 10. During 2019, i.e. From january to december 2019, which of the following measures did you take for your safety: j. Stopped eating out
* V1088 P3112s11 K. Stopped traveling by road to another municipality or city Discrete Numeric 10. During 2019, i.e. From january to december 2019, which of the following measures did you take for your safety: k. Stopped traveling by road to another municipality or city
* V1089 P3112s12 L. Avoided being home too late Discrete Numeric 10. During 2019, i.e. From january to december 2019, which of the following measures did you take for your safety: l. Avoided being home too late
* V1090 P3112s13 M. Tried not to leave the house alone Discrete Numeric 10. During 2019, i.e. From january to december 2019, which of the following measures did you take for your safety: m. He tried not to leave the house alone
* V1091 P3112s14 N. Other Discrete Numeric 10. During 2019, i.e. From january to december 2019, which of the following measures did you take for your safety: n. Other
* V1092 P3112s15 Or. Did not take any measures for their safety Discrete Numeric 10. During 2019, i.e. From january to december 2019, which of the following measures did you take for your safety: or. Did not take any measures for their safety
* V1093 P1353s1 To. To help the family Discrete Numeric 11. For ... In which of the following situations would you justify using violence: a. To help the family 1. Yes 2. No
* V1094 P1353s2 B. To punish a criminal Discrete Numeric 11. For ... In which of the following situations would you justify using violence: b. To punish an offender 1. Yes 2. No
* V1095 P1353s3 C. When it is in self-defense. Discrete Numeric 11. For ... In which of the following situations would you justify using violence: c. When it is in self-defense 1. Yes 2. No
* V1096 P1353s4 D. In case of infidelity Discrete Numeric 11. For ... In which of the following situations would you justify using violence: d. In case of infidelity 1. Yes 2. No
* V1097 P1353s5 And. To defend a stranger from aggression. Discrete Numeric 11. For ... In which of the following situations would you justify using violence: e. To defend a stranger from aggression 1. Yes 2. No
* V1098 P1353s6 F. To defend property or property. Contin Numeric 11. For ... In which of the following situations would you justify using violence: f. To defend property or property 1. Yes 2. No
* V1099 Q1115 What would he do... If you are an eyewitness to a crime? Discrete Numeric 12. What would i do... If you are an eyewitness to a crime? 1. Come to the aid of the person 2. Ask for help 3. Flee 4. It does nothing.

## Crime filter

* V1100 Directory Directory Contin Numeric
* V1101 Nro\_encuesta Nro\_encuesta Discrete Numeric
* V1102 Secuencia\_encuesta Secuencia\_encuesta Discrete Numeric
* V1103 Secuencia\_p Secuencia\_p Discrete Numeric
* V1104 Order Order Discrete Numeric
* V1105 Fex\_c Expansion factor Contin Numeric
* V1106 P541 So far in 2020, that is, from january to today, has this home suffered from theft to residence? Discrete Numeric 1. So far in 2020, that is, from january to today, has this home suffered from theft to residence? 1 yes 2 no
* V1107 P1392 During 2019 that is, from january to december 2019, did this home suffer from burglary to residence? Discrete Numeric 2. During 2019 i.e. From january to december 2019, did this home suffer from burglary? 1 yes 2 no
* V1108 P1392s1 How many times Discrete Numeric 2. During 2019 i.e. From january to december 2019, did this home suffer from burglary? How many times
* V1109 P1392s3 How many he reported Discrete Numeric 2. During 2019 i.e. From january to december 2019, did this home suffer from burglary? How many he reported
* V1110 P1959 So far in 2020, that is, from january to today, has this home suffered from theft of cows, goats, sheep, chickens, pigs, horses or others? Discrete Numeric 3. So far in 2020, that is, from january to today, has this household suffered from theft of cows, goats, sheep, chickens, pigs, horses or others? 1 yes 2 no
* V1111 P1960 During 2019, that is, from january to december 2019, did this household suffer from theft of cows, goats, sheep, chickens, pigs, horses or others? Please do not include pets or pets. Discrete Numeric 4. During 2019, that is, from january to december 2019, did this home suffer from theft of cows, goats, sheep, chickens, pigs, horses or others? Please do not include pets or pets. 1 yes 2 no
* V1112 P1960s1 How many times Discrete Numeric 4. During 2019, that is, from january to december 2019, did this home suffer from theft of cows, goats, sheep, chickens, pigs, horses or others? Please do not include pets or pets. How many times
* V1113 P1960s2 How many he reported Discrete Numeric 4. During 2019, that is, from january to december 2019, did this home suffer from theft of cows, goats, sheep, chickens, pigs, horses or others? Please do not include pets or pets. How many he reported
* V1114 P522 So far in 2020, that is, from january to today, ... Have you owned a vehicle (car or other automobile, motorcycle, bicycle)? Discrete Numeric 5. So far in 2020, that is, from january to today, ... Have you owned a vehicle (car or other automobile, motorcycle, bicycle)? 1. Yes 2. No
* V1115 P523 So far in 2020, that is, from january to today, Have any of these vehicles been stolen (whole or any part)? Discrete Numeric 6. So far in 2020, that is, from january to today, have any of these vehicles been stolen (complete or any part)? 1. If 2.no
* V1116 P565s1 To. Car or other automobile. Discrete Numeric 7. During 2019, i.e. From january to december 2019, ... Owned one of the following types of vehicles: a. Car or other automobile. 1. Yes 2. No
* V1117 P565s2 B. Motorcycle. Discrete Numeric 7. During 2019, i.e. From january to december 2019, ... Owned one of the following types of vehicles: b. Motorcycle. 1. Yes 2. No
* V1118 P565s3 C. Bicycle. Discrete Numeric 7. During 2019, i.e. From january to december 2019, ... Owned one of the following types of vehicles: c. Bicycle 1. Yes 2. No
* V1119 P565s4 D. Agricultural vehicle Discrete Numeric 7.during 2019, i.e. From january to december 2019, ... Owned any of the following types of vehicles: d. Agricultural vehicle 1. Yes 2. No
* V1120 P1179 During 2019, that is, from january to december 2019, were any of these vehicles stolen (whole or any part)? Discrete Numeric 8. During 2019, i.e. From january to december 2019, were any of these vehicles stolen (whole or any part)? 1. Yes 2. No
* V1121 P1179s1 How many times Discrete Numeric 8. During 2019, i.e. From january to december 2019, were any of these vehicles stolen (whole or any part)? How many times
* V1122 P1179s3 How many he reported Discrete Numeric 8. During 2019, i.e. From january to december 2019, were any of these vehicles stolen (whole or any part)? How many he reported
* V1123 P568 When the entire vehicle or part was stolen, did any personal items be stolen? Discrete Numeric 9. When the entire vehicle or part was stolen, did any personal items be stolen? 1. Yes 2. No
* V1124 P525 In the course of 2020, that is, from january to today, to ...
* Have you had a personal object stolen? Discrete Numeric 10. So far in 2020, that is, from january to today, ... Have a personal object been stolen? 1. Yes 2. No
* V1125 P1343 During 2019 to..., i.e. From january to december 2019, did you have a personal object stolen? Discrete Numeric 11. During 2019 to ..., i.e. From january to december 2019, was a personal object stolen? 1. Yes 2. No
* V1126 P1343s1 How many times Discrete Numeric 11. During 2019 to ..., i.e. From january to december 2019, was a personal object stolen? How many times
* V1127 P1343s3 How many he reported Discrete Numeric 11. During 2019 to ..., i.e. From january to december 2019, was a personal object stolen? How many he reported
* V1128 P577 Is this theft the same one you just reported as part of the theft of your vehicle? Discrete Numeric 12. Is this theft the same as the one you just reported as part of the theft from your vehicle? 1. Yes 2. No
* V1129 P526 So far in 2020, that is, from january to today, ... Have you been involved in fights or fights involving physical violence? Discrete Numeric 13. So far in 2020, that is, from january to today, ... Have you been involved in fights or fights involving physical violence? 1. Yes 2. No
* V1130 Q1315 During 2019, i.e. From january to december 2019, .. Were you involved in fights or fights involving physical violence? Discrete Numeric 14. During 2019, i.e. From january to december 2019, ... Were you involved in fights or fights involving physical violence? 1. Yes 2. No
* V1131 P1315s1 How many times Discrete Numeric 14. During 2019, i.e. From january to december 2019, ... Were you involved in fights or fights involving physical violence? How many times
* V1132 P1315s3 How many he reported Discrete Numeric 14. During 2019, i.e. From january to december 2019, ... Were you involved in fights or fights involving physical violence? How many he reported
* V1133 P3115s1 To. Pushed or shook Discrete Numeric 15. During 2019, that is, from january to december 2019, someone known or unknown person physically assaulted you in any of the following ways in your home or elsewhere: a. Pushed or shook 1 yes 2 no
* V1134 P3115s2 B. Intentionally hit or assaulted you with a body part Discrete Numeric 15. During 2019, that is, from january to december 2019, someone known or unknown person physically assaulted you in any of the following ways in your home or elsewhere b. Intentionally hit or assaulted you with a body part 1 yes 2 no
* V1135 P3115s3 C. Intentionally struck or assaulted with some type of weapon (including shooting or stabbing) Discrete Numeric 15. During 2019, that is, from january to december 2019, someone known or unknown person physically assaulted you in any of the following ways in your home or elsewhere c. Intentionally hit him with an object or assaulted him with some kind of weapon (including shots or stab wounds) 1 si 2 no
* V1136 P3115s4 D. He subjected him to some other act of physical aggression. Discrete Numeric 15. During 2019, that is, from january to december 2019, someone known or unknown person physically assaulted you in any of the following ways in your home or elsewhere d. He subjected him to some other act of physical aggression. 1 yes 2 no
* V1137 P528 So far in 2020, that is, from january to today, to ... Have they tried to extort money? Discrete Numeric 16. So far in 2020, that is, from january to today, to ... Have they tried to extort money? 1. Yes 2. No
* V1138 P1286 During 2019, that is, from january to december 2019, to ... They tried to extort him? Discrete Numeric 17. During 2019, i.e. From january to december 2019, to ... They tried to extort him? 1. Yes 2. No
* V1139 P1956 So far in 2020, that is, from january to today, ... Have you suffered any other type of crime other than those already mentioned? Discrete Numeric 18. So far in 2020, that is, from january to today, ... Have you suffered any other type of crime other than those already mentioned? 1. Yes 2. No
* V1140 P1976s1 To. Fraud or scam Discrete Numeric 19. During 2019, i.e. From january to december 2019, ... Suffered any of the following crimes other than those already mentioned: a. Fraud or scam 1. Yes 2. No
* V1141 P1976s2 B. Threats Discrete Numeric 19. During 2019, i.e. From january to december 2019, ... Suffered any of the following crimes other than those already mentioned: b. Threats 1. Yes 2. No
* V1142 P1976s9 C. Workplace harassment Discrete Numeric 19. During 2019, i.e. From january to december 2019, ... Suffered any of the following offences other than those already mentioned: c. Workplace harassment 1 yes 2 no
* V1143 P1976s10 D. Sexual harassment Discrete Numeric 19. During 2019, i.e. From january to december 2019, ... Suffered any of the following crimes other than those already mentioned: d. Sexual harassment 1 yes 2 no
* V1144 P1976s4 And. Bullying Discrete Numeric 19. During 2019, i.e. From january to december 2019, ... Suffered any of the following crimes different from those already mentioned: e. Bullying 1. Yes 2. No
* V1145 P1976s11 F. Computer crimes Discrete Numeric 19. During 2019, i.e. From january to december 2019, ... Suffered any of the following crimes other than those already mentioned: f. Computer crimes 1 yes 2 no
* V1146 P1976s5 G. Kidnapping Discrete Numeric 19. During 2019, i.e. From january to december 2019, ... Suffered one of the following crimes different from those already mentioned: g. Kidnapping 1. Yes 2. No
* V1147 P1976s6 H. Invasion of land or buildings Discrete Numeric 19. During 2019, i.e. From january to december 2019, ... Suffered any of the following crimes other than those already mentioned: h. Invasion of land or buildings 1. Yes 2. No
* V1148 P1976s7 I. Forced displacement Discrete Numeric 19. During 2019, i.e. From january to december 2019, ... Suffered any of the following crimes other than those already mentioned: i. Forced displacement 1. Yes 2. No
* V1149 P1976s12 J. Rape Discrete Numeric 19. During 2019, i.e. From january to december 2019, ... Suffered any of the following crimes other than those already mentioned: j. Rape 1 yes 2 no
* V1150 P1976s8 H. Other Discrete Numeric 19. During 2019, i.e. From january to december 2019, ... Suffered any of the following crimes different from those already mentioned: h. Another 1. Yes 2. No

## Theft from residence

* V913 Directory Directory Contin Numeric
* V914 Nro\_encuesta Nro\_encuesta Discrete Numeric
* V915 Secuencia\_encuesta Secuencia\_encuesta Discrete Numeric
* V916 Secuencia\_p Secuencia\_p Discrete Numeric
* V917 Order Order Discrete Numeric
* V918 Fex\_c Expansion factor Contin Numeric
* V919 P553 In what month was the last or only theft presented? Discrete Numeric 1. In what month was the last or only theft presented? 1 january 2019 2 february 2019 3 march 2019 4 april 2019 5 may 2019 6 june 2019 7 july 2019 8 august 2019 9 september 2019 10 october 2019 11 november 2019 12 december 2019
* V920 P553s1 Did the theft occur at this residence? Discrete Numeric 2. Did the theft occur in this residence? Yes 2. No
* V921 Q1379 How did the criminals enter the residence? Discrete Numeric 3. How did the offenders enter the residence? 1. Manipulation or violence of lock, door or window 2. Breach of trust 3. Carelessness (opportunity factor) 4. Threat or use of force against any person(s) to allow entry 5. Impersonation of authority or deception 6. Jump wall, wall, terrace or roof 7. Another, which one? 9. Doesn't know, doesn't respond
* V922 P1390s1 To. For personal use Discrete Numeric 4. The goods stolen in the last or only theft were: a. For personal use 1. Yes 2. No
* V923 P1390s2 B. Furniture and furnishings Discrete Numeric 4. The goods stolen in the last or only theft were: b. Furniture and furnishings
* Yes 2. No
* V924 P1390s3 C. Money Discrete Numeric 4. The goods stolen in the last or only theft were: c. Money 1. Yes 2. No
* V925 P1390s5 D. Work tools or agricultural productive assets Discrete Numeric 4. The goods stolen in the last or only theft were: d. Work tools or agricultural productive assets Yes 2. No
* V926 P1390s4 And. Other Discrete Numeric 4. The goods stolen in the last or only theft were: e. Another 1. Yes 2. No
* V927 P1389 How much do you estimate the value of the stolen objects? Discrete Numeric 5. How much do you estimate the value of the stolen objects? 1.$100,000 or less 2. From $100,001 to $500,000 3. From $500,001 to $1,000,000 4. Of $1,000,001 to $2,000,000 5. Of $2,000,001 to $5,000,000 6. $5,000,001 or more
* V928 P1386 What time did the theft occur? Discrete Numeric 6. What time did the theft occur? 1. Between 12:00 a.m. And 5:59 a.m. 2. Between 6:00 a.m. And 11:59 a.m. 3. Between 12:00 m. And 5:59 p.m. 4. Between 6:00 p.m. And 11:59 p.m. 9. He doesn't know, he doesn't respond.
* V929 P1385 Was anyone in the residence at the time of the theft? Discrete Numeric 7. Was anyone in the residence at the time of the theft? 1. Yes 2. No
* V930 P1380s1 To. Firearm Discrete Numeric 8. During the theft, someone was threatened or assaulted using: a. Firearm 1. Yes 2. No
* V931 P1380s2 B. Knife (short-sharp objects) Discrete Numeric 8. During the theft, someone was threatened or assaulted using: b. Knife (short-sharp objects) 1. Yes 2.No
* V932 P1380s3 C. Other objects (sticks, stones, bottles, etc.) Discrete Numeric 8. During the theft, someone was threatened or assaulted using: c. Other objects (sticks, stones, bottles, etc.) Yes 2. No
* V933 P1380s5 D. Use of physical force Discrete Numeric 8. During the theft, someone was threatened or assaulted using: d. Use of physical force 1. Yes 2. No
* V934 P1380s6 And. Drugs or substances (burundanga, scopolamine, etc.) Discrete Numeric 8. During the theft, someone was threatened or assaulted using: e. Drugs or substances (burundanga, scopolamine, etc.) 1. Yes 2. No
* V935 P1367s1 To. Private surveillance Discrete Numeric 9. At the time of the theft, which of the following security systems the home had: a. Private surveillance 1. Yes 2. No
* V936 P1367s4 B. Informal surveillance Discrete Numeric 9. At the time of the theft, which of the following security systems the home had: b. Informal surveillance 1. Yes 2. No
* V937 P1367s5 C. Neighbourhood security front. Discrete Numeric 9. At the time of the theft, which of the following security systems the home had: c. Neighbourhood security front. 1. Yes 2. No
* V938 P1367s2 D. Alarms or motion sensors, surveillance cameras, closed circuit security, etc. Discrete Numeric 9. At the time of the theft, which of the following security systems the home had: c. Surveillance cameras, alarms and/or motion sensors 1. Yes 2. No
* V939 P1367s3 And. Bars, concertinas, electrical network, security locks, locks, padlocks, etc. Discrete Numeric 9. At the time of the theft, which of the following security systems the home had: d. Security locks and/or bars 1. Yes No
* V940 P554 As a result of the theft, were any security measures taken? Discrete Numeric 10. As a result of the theft, were any security measures taken? 1. Yes No
* V941 P555s1 To. Stays longer in the house Discrete Numeric 11. What security measures were taken at home: a. Stay longer in housing 1. Yes 2. No
* V942 P555s2 B. Private or informal surveillance was used Discrete Numeric 11. What security measures were taken at home: b. Private or informal surveillance was used 1. Yes 2. No
* V943 P555s7 C. They organized a security front with their neighbors or linked up with one. Discrete Numeric 11. What security measures were taken at home: c. They organized a security front with their neighbors or linked up with one. 1. Yes 2. No
* V944 P555s3 D. Alarms or motion sensors, surveillance cameras, closed circuit security, etc. Were purchased. Discrete Numeric 11. What security measures were taken at home: d. Surveillance cameras, alarms and/or motion sensors 1 were purchased. Yes 2. No
* V945 P555s4 And. Security locks, bars, concertinas or mains were purchased. Discrete Numeric 11. What security measures were taken at home: e. Security locks were purchased 1. Yes 2. No
* V946 P555s5 F. A guard dog was acquired. Discrete Numeric 11. What security measures were taken at home: f. A guard dog 1 was acquired. Yes 2. No
* V947 P555s6 G. The home changed housing. Discrete Numeric 11. What security measures were taken at home: g. The home changed housing 1. Yes 2. No
* V948 P555s8 H. Firearms were acquired. Discrete Numeric 11. What security measures were taken at home: h. Firearms were acquired. 1. Yes 2. No
* V949 P555s9 I. Defense elements (taser, tear gas, among others) were acquired. Discrete Numeric 11. What security measures were taken at home: i. Defense elements (taser, tear gas, among others) were acquired. 1. Yes 2. No
* V950 P555s10 J. Some theft insurance was purchased. Discrete Numeric 11. What security measures were taken at home: j. Some theft insurance was purchased. 1. Yes 2. No
* V951 P555s11 K. They were linked to some citizen participation program of the national police. Discrete Numeric 11. What security measures were taken at home: k. They were linked to some citizen participation program of the national police. 1. Yes No
* V952 P1592s1 To. Contacted emergency lines 123 or 112 Discrete Numeric 12. As a result of the theft, You or any member of your household: To. He contacted emergency lines 123 or 112 1. Yes 2. No
* V953 P1592s2 B. Contacted the policeman in your quadrant Discrete Numeric 12. As a result of the theft, You or any member of your household: B. Contacted the policeman in your quadrant Yes 2. No
* V954 P1592s3 C. Communicated with security or private surveillance. Discrete Numeric 12. As a result of the theft, You or any member of your household: C. Communicated with security or private surveillance. 1. Yes 2. No
* V955 P1592s4 D. Contacted the police inspector or corregidor of your neighbourhood, sidewalk Discrete Numeric 12. As a result of the theft, You or any member of your household: D. Contacted the police inspector or corregidor of your neighbourhood, vereda 1. Yes 2. No
* V956 P1228 Was the theft reported to alcompetente? Contin Numeric 13. Was the theft reported to any competent authority? 1. Yes 2. No
* V957 P557 Where did you go? Discrete Numeric 14. Where did you go? 1. Police station 2. U.r.i (immediate reaction units - prosecutor's office) 3. C.a.i. (immediate care centres) mobile or fixed 4. Website adenunciar 5. Web page (lost objects report)
* V958 P558 To which authority you filed the complaint: Discrete Numeric 15. To which authority he filed the complaint: 1. National police (sijín - dijín) 2. Prosecution
* V959 P1119 What was the main reason why the theft was reported? Discrete Numeric 16. What was the main reason why the theft was reported? 1. Fulfill a citizen obligation 2. Seeking justice 3. Seek protection 4. Prevent it from happening again 5. Recover stolen property 6. Requirement for some procedure 7. Another, which one?
* V960 P1593 Do you consider that the attention you received at the time of filing the complaint was satisfactory? Discrete Numeric 17. Do you consider that the attention you received at the time of filing the complaint was satisfactory? 1. Yes 2. No
* V961 P1591 What was the main reason why the attention received at the time of filing the complaint was not satisfactory: Discrete Numeric 18. What was the main reason why the attention received at the time of filing the complaint was not satisfactory: 1. They did not give you accurate information. 2. They did not treat him correctly (or were rude). 3. The waiting time was too long. 4. They asked you for too many requirements (fill out a lot of information, attach documents, etc.) 5. Other
* V962 P1214 What was the main reason why the theft was not reported? Discrete Numeric 19. What was the main reason why the theft was not reported? 1. I was not aware of the complaint process. 2. They threatened him, fear of reprisals. 3. The authorities do nothing, they do not trust the administration of justice. 4. A family member, friend or acquaintance was among the offenders. 5. It considered it unnecessary. 6. There were many procedures or they were delayed. 7. Evidence of the fact was lacking. 8. The authorities advised him not to report 9. Other
* V963 P1368 Were the assets that were stolen from you recovered? Discrete Numeric 20. Was the property stolen from you recovered? 1. Yes 2. No

## Theft of livestock, semovientes or poultry

* V964 Directory Directory Contin Numeric
* V965 Nro\_encuesta Nro\_encuesta Discrete Numeric
* V966 Secuencia\_encuesta Secuencia\_encuesta Discrete Numeric
* V967 Secuencia\_p Secuencia\_p Discrete Numeric
* V968 Order Order Discrete Numeric
* V969 Fex\_c Expansion factor Contin Numeric
* V970 P2069 The person who is going to report the fact is: Discrete Numeric The person who is going to report the fact is: 1. The owner or owner of the stolen cattle or semoviente 2. The caretaker of the stolen cattle or semoviente
* V971 P2070 In what month was the last or only theft presented? Discrete Numeric 1. In what month was the last or only theft presented? 1 january 2019 2 february 2019 3 march 2019 4 april 2019 5 may 2019 6 june 2019 7 july 2019 8 august 2019 9 september 2019 10 october 2019 11 november 2019 12 december 2019
* V972 P1962 Did the theft occur in did the theft occur in this residence or farm? Discrete Numeric 2. Did the theft occur in this residence or farm? 1. If 2.no
* V973 P1964s1 To. Bovine Discrete Numeric 3. What kind of animal or animals were stolen from you? To. Bovine
* V974 P1964s2 B. Equine Discrete Numeric 3. What kind of animal or animals were stolen from you? B. Equine
* V975 P1964s3 C. Swine Discrete Numeric 3. What kind of animal or animals were stolen from you? C. Swine
* V976 P1964s4 D. Goats Discrete Numeric 3. What kind of animal or animals were stolen from you? D. Goats
* V977 P1964s5 And. Ovine Discrete Numeric 3. What kind of animal or animals were stolen from you? And. Ovine
* V978 P1964s6 F. Poultry Discrete Numeric 3. What kind of animal or animals were stolen from you? F. Poultry
* V979 P1964s7 G. Other Discrete Numeric 3. What kind of animal or animals were stolen from you? G. Other
* V980 P1964s8 H. Doesn't know, doesn't respond Discrete Numeric 3. What kind of animal or animals were stolen from you? H. Doesn't know, doesn't respond
* V981 P1965 How did the theft happen? Discrete Numeric 4. How did the theft happen? 1. Robbery 2. Breach of trust 3. Carelessness (opportunity factor) 4. Another 9. Doesn't know, doesn't respond
* V982 P1966 How much do you estimate the value of the stolen animals? Discrete Numeric 5. How much do you estimate the value of the stolen animals? 1. $100,000 or less 2. From $100,001 to $500,000 3. From $500,001 to $1,000,000 4. Of $1,000,001 to $2,000,000 5. Of $2,000,001 to $5,000,000 6. $5,000,001 or more
* V983 P2071 What time did the theft occur? Discrete Numeric 6. What time did the theft occur? 1. Between 12:00 a.m. And 5:59 a.m. Between 6:00 a.m. And 11:59 A.m. 3. Between 12:00 pm and 5:59 am P.m. 4. Between 6:00 p.m. And 11:59 p.m. 9. Doesn't know / doesn't respond
* V984 P1967 Was anyone present at the time of the theft? Discrete Numeric 7. Was anyone present at the time of the theft? 1. Yes 2. No
* V985 P1319s1 To. Firearm Discrete Numeric 8. During the theft someone was threatened or assaulted using: a. Firearm 1. Yes 2. No
* V986 P1319s2 B. Knife (short-sharp objects) Discrete Numeric 8. During the theft someone was threatened or assaulted using: b. Knife (objects) Short-sharp) 1. Yes 2. No
* V987 P1319s3 C. Other objects (sticks, stones, bottles, etc.) Discrete Numeric 8. During the theft someone was threatened or assaulted using: c. Other objects (sticks, stones, bottles, etc.) 1. Yes 2. No
* V988 P1319s5 D. Use of physical force Discrete Numeric 8. During the theft someone was threatened or assaulted using: d. Use of physical force 1. Yes 2. No
* V989 P1319s6 And. Drugs or substances (burundanga, scopolamine, etc.) Discrete Numeric 8. During the theft someone was threatened or assaulted using: e. Drugs or substances (burundanga, scopolamine, etc.) 1. Yes 2. No
* V990 P2072s1 To. Contacted emergency lines 123 or 112 Discrete Numeric 9. As a result of the theft, you or a member of your household: To. He contacted emergency lines 123 or 112 1. Yes 2. No
* V991 P2072s2 B. Contacted the policeman in your quadrant Discrete Numeric 9. As a result of the theft, you or a member of your household: B. He contacted the policeman in his quadrant 1. Yes 2. No
* V992 P2072s3 C. Communicated with security or private surveillance. Discrete Numeric 9. As a result of the theft, you or a member of your household: C. Communicated with security or private surveillance. 1. Yes 2. No
* V993 P2072s4 D. Contacted the police inspector or corregidor of your neighbourhood, sidewalk Discrete Numeric 9. As a result of the theft, you or a member of your household: D. Contacted the police inspector or corregidor of your neighbourhood, vereda 1. Yes No
* V994 P2073 Was the theft reported to any competent authority? Discrete Numeric 10. Was the theft reported to any competent authority? 1. Yes No
* V995 P560 Where did you go? Discrete Numeric 11. Where did you go? 1. Police station 2. Prosecutor's office - immediate reaction units (uris) or local units 3. C.a.i. (immediate care centres) mobile or fixed Adenunciar website
* V996 P2074 To which authority did you lodge the complaint: Discrete Numeric 12. To which authority did you file the complaint: 1. National police (sijín - dijín) 2. Prosecution
* V997 P2075 What was the main reason why the theft was reported? Discrete Numeric 13. What was the main reason why the theft was reported? 1. Fulfill a citizen obligation 2. Seeking justice 3. Seek protection Prevent it from happening again 5. Recover stolen animals 6. Other
* V998 P1605 Do you consider that the attention you received at the time of filing the complaint was satisfactory? Discrete Numeric 14. Do you consider that the attention you received at the time of filing the complaint was satisfactory? 1. Yes 2. No
* V999 P1606 What was the main reason why the attention received at the time of filing the complaint was not satisfactory: Discrete Numeric 15. What was the main reason why the attention received at the time of filing the complaint was not satisfactory: 1. They did not give you accurate information. 2. They did not treat him correctly (or were rude). 3. The waiting time was too long. 4. They asked you for too many requirements (fill out a lot of information, attach documents, etc.) 5. Other
* V1000 P2076 What was the main reason why the theft was not reported? Discrete Numeric 16. What was the main reason why the theft was not reported? 1. I was not aware of the complaint process. He was threatened, fear of reprisals. 3. The authorities do nothing, they do not trust the administration of justice. 4. A family member, friend or acquaintance was among the offenders. 5. It considered it unnecessary. 6. There were many procedures or they were delayed. 7. Evidence of the fact was lacking. 8. The authorities advised him not to report 9. Other
* V1001 P1968 Were the animals that were stolen from you recovered? Discrete Numeric 17. Were the animals that were stolen from you recovered? 1. Yes 2. No

## Theft from vehicles

* V1151 Directory Directory Contin Numeric
* V1152 Nro\_encuesta Nro\_encuesta Discrete Numeric
* V1153 Secuencia\_encuesta Secuencia\_encuesta Discrete Numeric
* V1154 Secuencia\_p Secuencia\_p Discrete Numeric
* V1155 Order Order Discrete Numeric
* V1156 Fex\_c Expansion factor Contin Numeric
* V1157 P566 In what month was the last or only theft presented? Discrete Numeric 1. In what month was the last or only theft presented? 1 january 2019 2 february 2019 3 march 2019 4 april 2019 5 may 2019 6 june 2019 7 july 2019 8 august 2019 9 september 2019 10 october 2019 11 november 2019 12 december 2019
* V1158 P1260 In the only or last theft, What type of vehicle (part or whole) was stolen from ? Discrete Numeric 2. In the only or last theft, what type of vehicle (part or complete) was stolen from ...? 1. Automobile or other automotive. 2. Motorcycle. 3. Bicycle.
* Agricultural vehicle
* V1159 P1263 To... Have the entire vehicle or parts stolen? Discrete Numeric 3. A ... Have the entire vehicle or parts stolen? 1. Vehicle parts 2. Complete vehicle
* V1160 P1219s1 To. Wheel(s), rim(s), rim(s), cup(s). Discrete Numeric 4. What part(s) or piece(s) were stolen from you? To. Wheel(s), rim(s), rim(s), cup(s)
* V1161 P1219s2 B. Mirror(s). Discrete Numeric 4. What part(s) or piece(s) were stolen from you? B. Mirrors
* V1162 P1219s3 C. Lights. Discrete Numeric 4. What part(s) or piece(s) were stolen from you? C. Lights
* V1163 P1219s4 D. Battery. Discrete Numeric 4. What part(s) or piece(s) were stolen from you? D. Battery
* V1164 P1219s5 And. Antenna, pen, lid (petrol, boxer, exosto, other) Discrete Numeric 4. What part(s) or piece(s) were stolen from you? And. Antenna, pen, lid (petrol, boxer, exosto, other)
* V1165 P1219s6 F. Radio. Discrete Numeric 4. What part(s) or piece(s) were stolen from you? F. Radio
* V1166 Q1219s7 G. Other Discrete Numeric 4. What part(s) or piece(s) were stolen from you? G. Other, which one?
* V1167 P524 How much do you estimate the value of the stolen vehicle or parts? Discrete Numeric 5. How much do you estimate... The value of the stolen vehicle or parts?
* V1168 P1252 How did they steal the vehicle or part? Discrete Numeric 6. How did you steal the vehicle or part? 1. Deception 2. Heist 3. Pull 4. Carelessness (opportunity factor) 5. They violated vehicle 6. Other
* V1169 P1262 The last or only theft occurred: Discrete Numeric 7. The last or only theft occurred: 1. In this municipality 2. In another municipality
* V1170 P1253 What time did the last or only theft occur? Discrete Numeric 8. What time did the only or last theft occur? 1. Between 12:00 a.m. And 5:59 a.m. 2. Between 6:00 a.m. And 11:59 a.m. 3. Between 12:00 m. And 5:59 p.m. 4. Between 6:00 p.m. And 11:59 p.m. 9. He doesn't know, he doesn't respond.
* V1171 P1256 Where was the theft occurring: Discrete Numeric 9. Where was the theft occurred: Street or avenue (urban public road) Its residential parking, antegarden or patio. 3. Public parking. 4. Private parking. 5. Rural road, trail or national road. On your farm or plot. 7. Other.
* V1172 P1247 During the larceny, was anyone threatened or assaulted? Discrete Numeric 10. During the theft, was anyone threatened or assaulted? 1. Yes 2. No You don't know
* V1173 P1246s1 To. Firearm. Discrete Numeric 11. Such threat or aggression was given using: a. Firearm 1. Yes 2. No
* V1174 P1246s2 B. Knife (short-sharp objects). Discrete Numeric 11. Such threat or aggression was given using: b. Knife (short-sharp objects) 1. Yes 2. No
* V1175 P1246s3 C. Other objects (sticks, stones, bottles, etc.). Discrete Numeric 11. Such threat or aggression occurred using: c. Other objects (sticks, stones, bottles, etc.) 1. Yes 2. No
* V1176 P1246s5 D. Use of physical force Discrete Numeric 11. Such threat or aggression occurred using: d. Use of physical force 1. Yes No
* V1177 P1246s6 And. Drugs or substances (burundanga, scopolamine, etc.) Discrete Numeric 11. Such threat or aggression was made using: e. Drugs or substances (burundanga, scopolamine, etc.) 1. Yes 2. No
* V1178 P1232s1 To. He stopped using the vehicle. Discrete Numeric 12. As a result of theft ..., Did it take any of the following security measures: a. Stopped using vehicle 1. Yes 2. No
* V1179 P1232s2 B. He bought a cheaper vehicle. Discrete Numeric 12. As a result of theft ..., Did you take any of the following security measures: b. Bought a cheaper vehicle 1. Yes 2. No
* V1180 P1232s3 C. Purchased a security system for your vehicle. Discrete Numeric 12. As a result of theft ..., Did it take any of the following security measures: c. He purchased a safety system for his vehicle 1. Yes 2. No
* V1181 P1232s4 D. You have changed your commuting routines. Discrete Numeric 12. As a result of theft ..., Did it take any of the following security measures: d. You have changed your commuting routines 1. Yes 2. No
* V1182 P1232s5 And. Carry some element of defense or weapon. Discrete Numeric 12. As a result of theft ..., Did it take any of the following security measures: e. Carry some element of defense or weapon 1. Yes 2. No
* V1183 P1232s6 F. Avoid leaving your vehicle on the street or avenue Discrete Numeric 12. As a result of theft ..., Did you take any of the following security measures: f. Avoid leaving your vehicle on the street or avenue 1. Yes No
* V1184 P1232s7 G. Other Discrete Numeric 12. As a result of theft ..., Did it take any of the following security measures: g. Other 1. Yes 2. No
* V1185 P1595 ¿... Did you contact emergency lines 123 or 112? Discrete Numeric 13. ¿... Did you contact emergency lines 123 or 112? 1. Yes 2. No
* V1186 P1238 ¿... Reported the theft to any competent authority? Discrete Numeric 14. ¿ ... Reported the theft to any competent authority? 1. Yes 2. No
* V1187 P571 Who made the complaint: Discrete Numeric 15. Who made the report: 1. Vehicle owner 2. Another person
* V1188 P572 Where did you go? Contin Numeric 16. Where did you go? 1. Police station 2. Prosecutor's office - immediate reaction units (uris) or local units 3. C.a.i. (immediate care centres) mobile or fixed 4. Website adenunciar 5. Web page (lost objects report)
* V1189 P573 To which authority did you lodge the complaint: Discrete Numeric 17. To which authority he filed the complaint: 1. National police (sijín - dijín) 2. Prosecution
* V1190 P1111 What was the main reason why the theft was reported? Discrete Numeric 18. What was the main reason why the theft was reported? 1. Fulfill a citizen obligation 2. Seeking justice 3. Seek protection 4. Prevent it from happening again 5. Recover stolen property 6. Requirement for some procedure 7. Other
* V1191 P1596 Do you consider that the attention you received at the time of filing the complaint was satisfactory? Discrete Numeric 19. Do you consider that the attention you received at the time of filing the complaint was satisfactory? 1. Yes 2. No
* V1192 P1597 What was the main reason why the attention received at the time of filing the complaint was not satisfactory: Discrete Numeric 20. What was the main reason why the attention received at the time of filing the complaint was not satisfactory: 1. They did not give you accurate information. 2. They did not treat him correctly (or were rude). 3. The waiting time was too long. 4. They asked you for too many requirements (fill out a lot of information, attach documents, etc.) 5. Other
* V1193 Q1110 What was the main reason why the theft was not reported? Contin Numeric 21. What was the main reason why the theft was not reported? 1. I was not aware of the complaint process. 2. They threatened him, fear of reprisals. 3. The authorities do nothing, they do not trust the administration of justice. 4. He considered it unnecessary. 5. There were many procedures or these were delayed. 6. Evidence of the fact was lacking. 7. The authorities advised him not to report 8. Other
* V1194 P1233 Was the vehicle or parts that were stolen from you recovered? Discrete Numeric 22. Was the vehicle or parts stolen from you recovered? 1. Yes 2. No

## Theft from people

* V1195 Directory Directory Contin Numeric
* V1196 Nro\_encuesta Nro\_encuesta Discrete Numeric
* V1197 Secuencia\_encuesta Secuencia\_encuesta Contin Numeric
* V1198 Secuencia\_p Secuencia\_p Contin Numeric
* V1199 Order Order Contin Numeric
* V1200 Fex\_c Expansion factor Contin Numeric
* V1201 P578 In what month was the last or only theft presented? Contin Numeric 1. In what month was the last or only theft presented? 1 january 2019 2 february 2019 3 march 2019 4 april 2019 5 may 2019 6 june 2019 7 july 2019 8 august 2019 9 september 2019 10 october 2019 11 november 2019 12 december 2019
* V1202 Q1341 The last or only theft occurred: Discrete Numeric 2. The last or only theft occurred: 1. In this municipality 2. In another municipality
* V1203 P1229 How was the last or only theft carried out? Discrete Numeric 3. How was the last or only theft carried out: 1. Tingling 2. Deceit Raponazo 4. Heist 5. Freight 6. Millionaire walk 7. Carelessness (opportunity factor) 8. Debit or credit card cloning 9. Other
* V1204 P1335 What time did the last or only theft occur? Discrete Numeric 4. What time did the only or last theft occur? 1. Between 12:00 a.m. And 5:59 a.m. 2. Between 6:00 a.m. And 11:59 a.m. 3. Between 12:00 m. And 5:59 p.m. 4. Between 6:00 p.m. And 11:59 p.m. 9. He doesn't know, he doesn't respond.
* V1205 Q1338 Where did the last or only theft occur? Discrete Numeric 5. Where did the last or only event occur? 1. At your place of work or study. 2. On a street or avenue (urban public road). 3. In a market square or a shopping area. 4. In a park or recreational or sports space. 5. On public transport. In a nightclub, bar, shop or entertainment venues. 7. In your residence or farm. 8. In another residence or farm. 9. In a vehicle. 10. By trail, rural road or national road. 11. Elsewhere
* V1206 P1339s3 A. Cell phone. Discrete Numeric 6. Which of the following belongings were stolen from ...: a. Cell phone 1. Yes 2. No
* V1207 Q1339s5 B. Cash, cards or personal documents. Discrete Numeric 6. Which of the following belongings were stolen from ...:b. Cash, cards or personal documents 1. Yes 2. No
* V1208 P1339s1 C. Items for personal use. Discrete Numeric 6. Which of the following belongings were stolen from ...: c. Items for personal use 1. Yes 2. No
* V1209 P1339s2 D. Electronic devices (laptop, tablet, video games, camera, usb, mp3, etc.) Discrete Numeric 6. Which of the following belongings were stolen from ...: d. Electronic devices (laptop, tablet, video games, camera, usb, mp3, etc.) 1. Yes 2. No
* V1210 P1339s6 And. Other Discrete Numeric 6. Which of the following belongings were stolen from ...: e. Other Yes 2. No
* V1211 P580s1 To. Firearm. Discrete Numeric 7. During the theft they threatened or assaulted him using: a. Firearm 1. Yes 2. No
* V1212 P580s2 B. Knife (short-sharp objects). Discrete Numeric 7. During the theft they threatened or assaulted him using: b. Knife (short-sharp objects) 1. Yes No
* V1213 P580s3 C. Other objects (sticks, stones, bottles, etc.). Discrete Numeric 7. During the theft they threatened or assaulted him using: c. Other objects (sticks, stones, bottles, etc.) Yes 2. No
* V1214 P580s5 D. Use of physical force Contin Numeric 7. During the theft you were threatened or assaulted using: d. Use of physical force 1. Yes 2. No
* V1215 P580s6 And. Drugs or substances (burundanga, scopolamine, etc.) Discrete Numeric 7. During the theft they threatened or assaulted him using: e. Drugs or substances (burundanga, scopolamine, etc.) 1. Yes 2. No
* V1216 P1598 ¿... Did you contact emergency lines 123 or 112? Contin Numeric 8. ¿... Did you contact emergency lines 123 or 112? 1. Yes 2. No
* V1217 P1324 Was the theft reported to any competent authority? Discrete Numeric 9. Was the theft reported to any competent authority? 1. Yes 2. No
* V1218 P582 Where did you go? Discrete Numeric 10. Where did you go? 1. Police station 2. Prosecutor's office - immediate reaction units (uris) or local units 3. C.a.i. (immediate care centres) mobile or fixed 4. Website adenunciar 5. Web page (lost objects report)
* V1219 P583 To which authority you filed the complaint: Discrete Numeric 11. To which authority he filed the complaint: 1. National police (sijín - dijín) 2. Prosecution
* V1220 Q1114 What was the main reason why the theft was reported? Discrete Numeric 12. What was the main reason why the theft was reported? 1. Fulfill a citizen obligation 2. Seeking justice 3. Seek protection 4. Prevent it from happening again 5. Recover stolen property 6. Requirement for some procedure 7. Other
* V1221 P1599 Do you consider that the attention you received at the time of filing the complaint was satisfactory? Discrete Numeric 13. Do you consider that the attention you received at the time of filing the complaint was satisfactory? 1. Yes 2. No
* V1222 P1600 What was the main reason why the attention received at the time of filing the complaint was not satisfactory: Discrete Numeric 14. What was the main reason why the attention received at the time of filing the complaint was not satisfactory: 1. They did not give you accurate information. 2. They did not treat him correctly (or were rude). 3. The waiting time was too long. 4. They asked you for too many requirements (fill out a lot of information, attach documents, etc.) 5. Other
* V1223 P1113 What was the main reason why the theft was not reported? Discrete Numeric 15. What was the main reason why the theft was not reported? 1. I was not aware of the complaint process. 2. They threatened him, fear of reprisals. 3. The authorities do nothing, they do not trust the administration of justice. 4. A family member, friend or acquaintance was among the offenders. 5. It considered it unnecessary. 6. There were many procedures or they were delayed. 7. Evidence of the fact was lacking. 8. The authorities advised him not to report 9. Other
* V1224 Q1318 Were the assets that were stolen from you recovered? Discrete Numeric 16. Was the property stolen from you recovered? 1. Yes 2. No

## Quarrels and fights

* V1225 Directory Directory Contin Numeric
* V1226 Nro\_encuesta Nro\_encuesta Discrete Numeric
* V1227 Secuencia\_encuesta Secuencia\_encuesta Discrete Numeric
* V1228 Secuencia\_p Secuencia\_p Discrete Numeric
* V1229 Order Order Discrete Numeric
* V1230 Fex\_c Expansion factor Contin Numeric
* V1231 P587 In what month was the last or only event presented? Discrete Character 1. In what month was the last or only theft presented? 1 january 2019 2 february 2019 3 march 2019 4 april 2019 5 may 2019 6 june 2019 7 july 2019 8 august 2019 9 september 2019 10 october 2019 11 november 2019 12 december 2019
* V1232 P1313 The last or only event occurred: Discrete Numeric 2. The last or only event occurred: 1. In this municipality 2. In another municipality
* V1233 P1311 Where were you when this event occurred? Discrete Numeric 3. Where was it... When did this happen? 1. At your place of work or study. 2. In your residence or farm. 3. In common areas of the residential complex where he lives. 4. In another residence or farm. 5. In a market square or shopping area. 6. In a park or recreational or sports space. 7. On a street or avenue (urban public road). 8. On a rural road, trail or national road. 9. In a nightclub, bar, shop or entertainment venues. 10. Elsewhere
* V1234 P1308 What time did the event occur? Discrete Numeric 4. What time did the event occur? 1. Between 12:00 a.m. And 5:59 a.m. 2. Between 6:00 a.m. And 11:59 a.m. 3. Between 12:00 m. And 5:59 p.m. 4. Between 6:00 p.m. And 11:59 p.m. 9. He doesn't know, he doesn't respond.
* V1235 P588 What was the main cause of the event? Discrete Numeric 5. What was the main cause of the event? 1. Respond to verbal aggression and/or disrespectful attitudes 2. Defend another person 3. Defending yourself from theft or other crime 4. Debts or non-payment of damages 5. To avenge a previous offense 6. By effect of liquor or alcoholic beverages 7. By effect of psychoactive substances (marijuana, ecstasy, cocaine, among others). 8. Other
* V1236 P1306 As a result of the fact, did you have any injuries or injuries? Discrete Numeric 6. As a consequence of the fact, ... Had any injuries or injuries? 1. Yes 2. No
* V1237 P1226s1 To. To the doctor Discrete Numeric 7. Because of the injury you came: To. To the doctor 1. Yes 2. No
* V1238 P1226s2 B. To legal medicine Discrete Numeric 7. Because of the injury you went: B. To legal medicine 1. Yes 2. No
* V1239 P1225 As a consequence of this fact, he took some security measures: Discrete Numeric 8. As a consequence of that fact, ¿... Took any security measures (point out the main one)?: 1. Did you change your residence. 2. He went to the authorities. Modified their daily routines (changed travel routes, changed places of recreation, reduction of outings, etc.). 4. Got some element of defense or weapon. 5. Obtained some measure of protection (restraining order...) 6. Did not take any security measures 7. Other
* V1240 P1298 Did he know the aggressors? Discrete Numeric 9. ¿... Did he know the aggressors? 1. Yes 2. No
* V1241 P1297 The aggressor(s) were: Discrete Numeric 10. The aggressor(s) were: Family member(s) 2. Friend(s) 3. Neighbor(s) Known(s) 5. Partner or former partner
* V1242 P1601 ¿... Did you contact emergency lines 123 or 112? Discrete Numeric 11. ¿... Did you communicate with lines 123 or 112? 1. Yes 2. No
* V1243 P1294 Was the incident reported to any competent authority? Discrete Numeric 12. Was the theft reported to any competent authority? 1. Yes 2. No
* V1244 P589 Where did you go? Discrete Numeric 13. Where did you go? 1. Police station or cai (immediate attention centres) mobile or fixed 2. Police inspection 3. Prosecutor's office - immediate reaction units (uris) or local units 4. Colombian institute of family welfare (icbf) and/or family commissioners
* V1245 P590 To which authority did you lodge the complaint: Discrete Numeric 14. To which authority he filed the complaint: 1. National police (sijín - dijín) 2. Police inspector 3. Prosecution Colombian institute of family welfare (icbf) and/or family commissioners
* V1246 P1112 What was the main reason why the incident was reported? Discrete Numeric 15. What was the main reason why the incident was reported? 1. Fulfill a citizen obligation 2. Seeking justice 3. Seek protection 4. Prevent it from happening again 5. Requirement for some procedure 6. Other
* V1247 P1602 Do you consider that the attention you received at the time of filing the complaint was satisfactory? Discrete Numeric 16. Do you consider that the attention you received at the time of filing the complaint was satisfactory? 1. Yes 2. No
* V1248 P1603 What was the main reason why the attention received at the time of filing the complaint was not satisfactory: Discrete Numeric 17. What was the main reason why the attention received at the time of filing the complaint was not satisfactory: 1. They did not give you accurate information. 2. They did not treat him correctly (or were rude). 3. The waiting time was too long. 4. They asked you for too many requirements (fill out a lot of information, attach documents, etc.) 5. Other
* V1249 P1227 What was the main reason why the incident was not reported? Discrete Numeric 18. What was the main reason why the incident was not reported? 1. I was not aware of the complaint process. 2. They threatened him, fear of reprisals. The authorities do nothing, they do not trust the administration of justice. A family member, friend or acquaintance was among the aggressors 5. He felt it was unnecessary. 6. There were many procedures or they were delayed. 7. The problem was fixed or the damage was repaired. 8. Evidence of the fact was lacking. 9. The authorities advised him not to report. 10. Other

## Extortion

* V1250 Directory Directory Contin Numeric
* V1251 Nro\_encuesta Nro\_encuesta Discrete Numeric
* V1252 Secuencia\_encuesta Secuencia\_encuesta Discrete Numeric
* V1253 Secuencia\_p Secuencia\_p Discrete Numeric
* V1254 Order Order Discrete Numeric
* V1255 Fex\_c Expansion factor Contin Numeric
* V1256 P1607s1 To. Your economic activity or business Discrete Numeric 1. What do you think was the reason why they tried to extort money? To. Your economic activity or business
* V1257 P1607s2 B. Your estate or property Discrete Numeric 1. What do you think was the reason why they tried to extort money? B. Your estate or property
* V1258 P1607s3 C. For its public recognition/public figure Discrete Numeric 1. What do you think was the reason why they tried to extort money? C. For its public recognition/public figure
* V1259 P1607s6 D. By chance Discrete Numeric 1. What do you think was the reason why they tried to extort money? D. By chance
* V1260 P1607s4 And. Other Discrete Numeric 1. What do you think was the reason why they tried to extort money? And. Other
* V1261 P1607s5 F. You don't know, you don't know the reasons Discrete Numeric 1. What do you think was the reason why they tried to extort money? F. You don't know, you don't know the reasons
* V1262 P1283s1 To. Phone call Discrete Numeric 2. By what means did you contact him? To. Phone call
* V1263 P1283s2 B. Emails or social media Discrete Numeric 2. By what means did you contact him? B. Emails or social media
* V1264 P1283s3 C. Letter or pamphlet, ballot or note of payment Discrete Numeric 2. By what means did you contact him? C. Letter or pamphlet, ticket or note of payment
* V1265 P1283s4 D. In person Discrete Numeric 2. By what means did you contact him? D. In person
* V1266 P1283s5 And. Text messages Discrete Numeric 2. By what means did you contact him? And. Text messages
* V1267 P1283s6 F. Other Discrete Numeric 2. By what means did you contact him? F. Other, which one?
* V1268 P597 Who tried to extort money from you? Discrete Numeric 3. Who tried to extort money from you? 1. Informal security 2. A particular person 3. Combo or gang for criminal purposes 4. Organized armed groups 5. Guerrilla 6. Someone from prison 7. Does not respond 8. Doesn't know
* V1269 P1197s1 To. Your integrity and the integrity of your family Discrete Numeric 4. What did the extortionist threaten? To. Your integrity and the integrity of your family
* V1270 P1197s2 B. Your estate or property Discrete Numeric 4. What did the extortionist threaten? B. Your estate or property
* V1271 P1197s3 C. Retention of your assets or property Discrete Numeric 4. What did the extortionist threaten? C. Retention of your assets or property
* V1272 P1197s4 D. Your professional, economic or commercial activity Discrete Numeric 4. What did the extortionist threaten? D. Your professional, economic or commercial activity
* V1273 P1197s5 And. Your ability to mobilize or use public space Discrete Numeric 4. What did the extortionist threaten? And. Your ability to mobilize or use public space
* V1274 P1197s7 F. Disclose confidential or private information Discrete Numeric 4. What did the extortionist threaten? F. Disclose confidential or private information
* V1275 P1197s6 G. Other Discrete Numeric 4. What did the extortionist threaten? F. Other, what?
* V1276 P1197s8 H. Doesn't know Discrete Numeric 4. What did the extortionist threaten? H. Doesn't know
* V1277 P1196s1 To. You or your family would be at risk Discrete Numeric 5. What do you think would happen if you refuse to pay? To. You or your family would be at risk
* V1278 P1196s2 B. He would receive threats or intimidation. Discrete Numeric 5. What do you think would happen if you refuse to pay? B. Would receive threats or intimidation
* V1279 P1196s3 C. He would be subject to aggression against his property. Discrete Numeric 5. What do you think would happen if you refuse to pay? C. Would be subject to attacks on his property
* V1280 P1196s4 D. They wouldn't let him work. Discrete Numeric 5. What do you think would happen if you refuse to pay? D. They wouldn't let him work
* V1281 P1196s5 And. They wouldn't let him mobilize. Discrete Numeric 5. What do you think would happen if you refuse to pay? And. They wouldn't let him mobilize.
* V1282 P1196s6 F. He would have to leave his place of residence or economic activity. Discrete Numeric 5. What do you think would happen if you refuse to pay? F. You would have to leave your place of residence or economic activity
* V1283 P1196s8 G. Would have work or personal problems Discrete Numeric 5. What do you think would happen if you refuse to pay? G. Would have work or personal problems
* V1284 P1196s7 H. Nothing would happen. Discrete Numeric 5. What do you think would happen if you refuse to pay? G. Nothing would happen
* V1285 P1196s9 I. He doesn't know what would happen. Discrete Numeric 5. What do you think would happen if you refuse to pay? I. He doesn't know what would happen.
* V1286 P598 Who do you think would do this? Discrete Numeric 6. Who do you think would perform this action? 1. The criminal group or the person who tried to extort money from you 2. Another criminal group or other person 8. Does not answer 9. Doesn't know
* V1287 P599s3 To. Changed place of residence, telephone numbers or economic activity Discrete Numeric C a. Changed place of residence, telephone numbers or economic activity 1. Yes 2. No
* V1288 P599s4 B. Modified their daily routines (changed commuting routines, changed recreation places, reduced outings, etc.) Discrete Numeric 5. What do you think would happen if you refuse to pay? B. Modified their daily routines (changed travel routes, changed recreation places, reduced outings, etc.) 1. Yes 2. No
* V1289 P599s5 C. Other, which one? Discrete Numeric 5. What do you think would happen if you refuse to pay? C. Other 1. Yes 2. No
* V1290 P1194s1 To. Cash. Discrete Numeric 8. What did the extortionist ask to change? To. Cash
* V1291 P1194s2 B. Bank transactions or prepaid cell phone cards. Discrete Numeric 8. What did the extortionist ask to change? B. Bank transactions or prepaid cell phone cards
* V1292 P1194s5 C. Sexual services Discrete Numeric 8. What did the extortionist ask to change? C. Sexual services
* V1293 P1194s3 D. Delivery of goods (real estate, machinery, building materials, livestock, etc.) Discrete Numeric 8. What did the extortionist ask to change? D. Delivery of goods (real estate, machinery, building materials, livestock, etc.)
* V1294 P1194s4 And. Provision of a service (transport, marketing of a product, use of spaces such as housing, warehouse or parking, etc.) Discrete Numeric 8. What did the extortionist ask to change? And. Provision of a service (transport, marketing of a product, use of spaces such as housing, warehouse or parking, etc.)
* V1295 P1194s6 F. Changing decisions in processes against your will Discrete Numeric 8. What did the extortionist ask to change? F. Changing decisions in processes against your will
* V1296 P1194s7 G. Doesn't know Discrete Numeric 8. What did the extortionist ask to change? G. Doesn't know
* V1297 P1193 The last or only time you were contacted, how much did you ask him to pay? Discrete Numeric 9. The last or only time you were contacted, how much did you ask to pay? 1. $10,000 or less 2. Of $10,001 to $50,000 3. From $50,001 to $100,000 4. From $100,001 to $500,000 5. From $500,001 to$1,000,000 6. From $1,000,001 to$2,000,000 7. From $2,000,001 to $5,000,000 8. $5,000.0001 or more 9. He doesn't know 10. Not responding
* V1298 P1192 How often were you asked to make the payment? Discrete Numeric 10. How often were you asked to make the payment? 1. Once a day or more 2. Once a week or more 3. Once a month 4. Once 5. He doesn't know 6. Not responding
* V1299 P1955 Was the modality of the extortion attempt or extortion uncle - aunt? Discrete Character 11. Was the modality of the extortion attempt or extortion uncle - aunt? 1 yes 2 no
* V1303 P529 ¿... Made the payment of the extortion or complied with the demands of the extortionist? Discrete Numeric 12. ¿... Made the payment of the extortion or complied with the demands of the extortionist? 1. Yes 2. No
* V1304 P1191 Where did you make the extortion payment? Discrete Numeric 13. Where did you pay for the extortion? 1 your home (property, estate, lot, land or plot) 2. The street, road, etc. 3. Bank 4. Your company or business 5. Your workplace 6. A property belonging to the extortionist 7. Spins, recharges or lotteries establishments 8. Other
* V1305 P1187 Did you report the fact to any competent authority? Discrete Numeric 14. Was the incident reported to any competent authority? 1. Yes No
* V1306 P600 To which authority or in which place did you lodge the complaint: Discrete Numeric 15. To which authority or place he filed the complaint: 1. National police (sijín - dijín) 2. Prosecutor's office 3. Gaula 4. Adenunciar website
* V1307 P1107 What was the main reason why the incident was reported? Discrete Numeric 16. What was the main reason why the incident was reported? 1. Fulfill a citizen obligation 2. Seeking justice 3. Seek protection Prevent it from happening again 5. Requirement for some procedure 6. Other
* V1308 P1608 Do you consider that the attention you received at the time of filing the complaint was satisfactory? Contin Numeric 17. Do you consider that the attention you received at the time of filing the complaint was satisfactory? 1. Yes 2. No
* V1309 P1609 What was the main reason why the attention received at the time of filing the complaint was not satisfactory: Discrete Numeric 18. What was the main reason why the attention received at the time of filing the complaint was not satisfactory: 1. They did not give you accurate information. 2. They did not treat him correctly (or were rude). 3. The waiting time was too long. 4. They asked you for too many requirements (fill out a lot of information, attach documents, etc.) 5. Other
* V1310 P1106 What was the main reason why you did not report the fact? Discrete Numeric 19. What was the main reason why you did not report the fact? 1. I was not aware of the complaint process. 2. They threatened him, fear of reprisals. 3. The authorities do nothing, they do not trust the administration of justice. 4. A family member, friend or acquaintance was involved. 5. It considered it unnecessary. 6. There were many procedures or they were delayed. 7. Evidence of the fact was lacking. 8. The authorities advised him not to report 9. Other

## Perception of the contribution to security

* V1311 Directory Directory Contin Numeric
* V1312 Nro\_encuesta Nro\_encuesta Discrete Numeric
* V1313 Secuencia\_encuesta Secuencia\_encuesta Discrete Numeric
* V1314 Secuencia\_p Secuencia\_p Discrete Numeric
* V1315 Order Order Discrete Numeric
* V1316 Fex\_c Expansion factor Contin Numeric
* V1317 P1182s1 To. Police Discrete Numeric 1. How much do you think... That the following institutions contribute to the security of the city or municipality of xxxxxxx: a. Police 1. A lot (high) 2. Poco (low) 3. Nothing (zero)
* V1318 P1182s2 B. Military forces Discrete Numeric 1. How much do you think... That the following institutions contribute to the security of the city or municipality of xxxxxxx: b. Military forces 1. A lot (high) 2. Poco (low) 3. Nothing (zero)
* V1319 P1182s3 C. Mayor's office Discrete Numeric 1. How much do you think... That the following institutions contribute to the security of the city or municipality of xxxxxxx: c. Mayor's office 1. A lot (high) 2. Poco (low) 3. Nothing (zero)
* V1320 P1181s1 To. Prosecution Discrete Numeric 2. With regard to performance in the administration of justice, how much do you consider that the following institutions of the judicial branch contribute to citizen security: a. Prosecutor's office 1. A lot (high) 2. Poco (low) 3. Nothing (zero)
* V1321 P1181s2 B. Judges Discrete Numeric 2. With regard to performance in the administration of justice, how much do you consider that the following institutions of the judicial branch contribute to citizen security: b. Judges 1. A lot (high) 2. Poco (low) Nothing (zero)
* V1322 P1104 Have you heard of the national police quadrant community surveillance plan? Discrete Numeric 3. Have you heard of the national model of community surveillance by quadrants of the national police? 1. Yes 2. No
* V1323 P1612 Do you consider that the national model of community surveillance by quadrants of the national police has contributed to the security of the city or municipality of ...? Discrete Numeric 4. Do you consider that the national model of community surveillance by quadrants of the national police has contributed to the security of the city or municipality of xxxxxxx: 1. Yes 2. No
* V1324 P1611 ¿... Have you been part of any citizen participation program of the national police for your security? Discrete Numeric 5. ¿... Have you been part of any citizen participation program of the national police for your security? 1. Yes 2. No
* V1325 P1772 Do you know what behaviors are sanctioned by the national code of police and coexistence? Discrete Numeric 6. Do you know what behaviors are sanctioned by the new national code of police and coexistence? 1. Yes 2. No
* V1326 P1957 Considers that the implementation of the new national code of police and coexistence has had an effect: Discrete Numeric 7. Considers that the implementation of the new national code of police and coexistence has had an effect: 1. Positive 2. Negative 9. Doesn't know, doesn't respond

## Problems, disagreements, conflicts, or disputes (long cycle with prioritization)

* V2022 Directory Directory Contin Numeric
* V2023 Nro\_encuesta Nro\_encuesta Discrete Numeric
* V2024 Secuencia\_encuesta Secuencia\_encuesta Discrete Numeric
* V2025 Secuencia\_p Secuencia\_p Discrete Numeric
* V2026 Order Order Discrete Numeric
* V2027 Fex\_c Expansion factor Contin Numeric
* V2028 P1670s1 1. Problems related to family members such as separation or divorce, maintenance quotas, inheritance or succession, paternity / maternity Discrete Numeric I'm going to read you a list of problems, disagreements, conflicts, and disputes that people commonly face in their lives. For each case can you tell me if you have personally experienced any of those problems from january 2018 to december 2019? Please only include problems you experienced yourself, not those that happened to your family, friends, your business, or your employer, or situations in which you represented or helped someone with a problem. And please only mention the issues once:
  + Family-related issues such as separation or divorce, maintenance fees, inheritance or succession, paternity/maternity. 1 yes 2 no
* V2029 P1670s1a1\_1 Paternity/maternity or adoption Discrete Numeric 1. Family-related issues such as separation or divorce, maintenance fees, inheritance or succession, paternity/maternity. 0101 paternity / maternity or adoption
* V2030 P3009s1\_1\_1 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Paternity / maternity or adoption month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2031 P3009s2\_1\_1 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Paternity/maternity or adoption year
* V2032 P3011\_1\_1 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Paternity/maternity or adoption 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2033 P1670s1a1\_2 Maintenance fee, custody, parental authority, visits Discrete Numeric 1. Family-related issues such as separation or divorce, maintenance fees, inheritance or succession, paternity/maternity. 0102 maintenance quota, custody, parental authority, visits
* V2034 P3009s1\_1\_2 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Maintenance fee, custody, parental authority, visits month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2035 P3009s2\_1\_2 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Maintenance fee, custody, parental authority, visits year
* V2036 P3011\_1\_2 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Maintenance quota, custody, parental authority, visits 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2037 P1670s1a1\_3 Separation, divorce, liquidation, free union Discrete Numeric 1. Family-related issues such as separation or divorce, maintenance fees, inheritance or succession, paternity/maternity. 0103 separation, divorce, liquidation, free union
* V2038 P3009s1\_1\_3 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Separation, divorce, liquidation, free union month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2039 P3009s2\_1\_3 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Separation, divorce, liquidation, free union year
* V2040 P3011\_1\_3 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Separation, divorce, liquidation, free union 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2041 P1670s1a1\_4 Property division / separation of property Discrete Numeric 1. Family-related issues such as separation or divorce, maintenance fees, inheritance or succession, paternity/maternity. 0104 property division / separation of property
* V2042 P3009s1\_1\_4 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Property division / separation of property month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2043 P3009s2\_1\_4 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Property division / separation of property year
* V2044 P3011\_1\_4 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Division of ownership / separation of property 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2045 P1670s1a1\_5 Inheritances, successions, wills Discrete Numeric 1. Family-related issues such as separation or divorce, maintenance fees, inheritance or succession, paternity/maternity. 0105 inheritances, successions, wills
* V2046 P3009s1\_1\_5 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Inheritances, successions, wills month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2047 P3009s2\_1\_5 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Inheritances, successions, wills year
* V2048 P3011\_1\_5 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Inheritance, succession, wills 0 no affectation 1 1 2 2 3 3 4 4 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2049 P1670s2 2. Problems related to the consumption of a product, good or service (cell phone, cable television, internet, transportation, food, appliances and technical or professional services). Household public services are excluded. Discrete Numeric I'm going to read you a list of problems, disagreements, conflicts, and disputes that people commonly face in their lives. For each case can you tell me if you have personally experienced any of those problems from january 2018 to december 2019? Please only include problems you experienced yourself, not those that happened to your family, friends, your business, or your employer, or situations in which you represented or helped someone with a problem. And please only mention the issues once: Problems related to the consumption of a product, good or service (cell phone, cable television, internet, transportation, food, appliances and technical or professional services). Household public services are excluded. 1 yes 2 no
* V2050 P1670s2a1\_1 Poor quality of the products or services purchased Discrete Numeric 2. Problems related to the consumption of a product, good or service (cell phone, cable television, internet, transportation, food, appliances and technical or professional services). Household public services are excluded. 0201 poor quality of products or services purchased
* V2051 P3009s1\_2\_1 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Poor quality of the products or services purchased month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2052 P3009s2\_2\_1 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Year
* V2053 P3011\_2\_1 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Poor quality of the products or services purchased 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2054 P1670s2a1\_2 Breach of contracts or warranties of products or services Discrete Numeric 2. Problems related to the consumption of a product, good or service (cell phone, cable television, internet, transportation, food, appliances and technical or professional services). Household public services are excluded. 0202 breach of contracts or warranties of products or services
* V2055 P3009s1\_2\_2 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Breach of contracts or guarantees of products or services month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2056 P3009s2\_2\_2 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Breach of contracts or warranties of products or services year
* V2057 P3011\_2\_2 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Breach of contracts or guarantees of products or services 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2058 P1670s2a1\_3 Handling of personal data Discrete Numeric 2. Problems related to the consumption of a product, good or service (cell phone, cable television, internet, transportation, food, appliances and technical or professional services). Household public services are excluded. 0203 handling of personal data
* V2059 P3009s1\_2\_3 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Handling of personal data month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2060 P3009s2\_2\_3 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Handling of personal data year
* V2061 P3011\_2\_3 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Handling of personal data 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2062 P1670s2a1\_4 Misleading advertising Discrete Numeric 2. Problems related to the consumption of a product, good or service (cell phone, cable television, internet, transportation, food, appliances and technical or professional services). Household public services are excluded. 0204 misleading advertising
* V2063 P3009s1\_2\_4 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Misleading advertising month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2064 P3009s2\_2\_4 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Misleading advertising year
* V2065 P3011\_2\_4 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Misleading advertising 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2066 P1670s2a1\_5 Cost overruns in rates Discrete Numeric 2. Problems related to the consumption of a product, good or service (cell phone, cable television, internet, transportation, food, appliances and technical or professional services). Household public services are excluded. 0205 cost overruns in rates
* V2067 P3009s1\_2\_5 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Cost overruns in rates month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2068 P3009s2\_2\_5 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Cost overruns in rates year
* V2069 P3011\_2\_5 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Cost overruns in tariffs 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2070 P1670s3 3. Problems related to the provision of a domestic public service such as water, electricity, gas, sewerage or garbage. Discrete Numeric I'm going to read you a list of problems, disagreements, conflicts, and disputes that people commonly face in their lives. For each case can you tell me if you have personally experienced any of those problems from january 2018 to december 2019? Please only include problems you experienced yourself, not those that happened to your family, friends, your business, or your employer, or situations in which you represented or helped someone with a problem. And please only mention the issues once: Problems related to the provision of a domestic public service such as water, electricity, gas, sewerage or garbage. 1 yes 2 no
* V2071 P1670s3a1\_1 Lack, disconnection, inadequate provision of the service Discrete Numeric 3. Problems related to the provision of a domestic public service such as water, electricity, gas, sewerage or garbage. 0301 lack, disconnection, inadequate provision of the service
* V2072 P3009s1\_3\_1 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Lack, disconnection, inadequate provision of service month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2073 P3009s2\_3\_1 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Lack, disconnection, inadequate provision of service year
* V2074 P3011\_3\_1 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Lack, disconnection, inadequate provision of the service 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2075 P1670s3a1\_2 Invoicing, tariff and cost overruns Discrete Numeric 3. Problems related to the provision of a domestic public service such as water, electricity, gas, sewerage or garbage. 0302 billing, tariff and cost overruns
* V2076 P3009s1\_3\_2 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Billing, rate and cost overruns month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2077 P3009s2\_3\_2 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Invoicing, tariff and cost overruns year
* V2078 P3011\_3\_2 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Invoicing, tariff and cost overruns 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2079 P1670s3a1\_3 Installation, illegal use of the installation Discrete Numeric 3. Problems related to the provision of a domestic public service such as water, electricity, gas, sewerage or garbage. 0303 installation, illegal use of the installation
* V2080 P3009s1\_3\_3 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Installation, illegal use of the installation month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2081 P3009s2\_3\_3 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Installation, illegal use of the installation year
* V2082 P3011\_3\_3 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Installation, illegal use of the installation 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2083 P1670s4 4. Problems related to your work or employment, such as non-payment of wages, recognition or formalization of the employment relationship, change in working conditions, dismissal, harassment. Discrete Numeric I'm going to read you a list of problems, disagreements, conflicts, and disputes that people commonly face in their lives. For each case can you tell me if you have personally experienced any of those problems from january 2018 to december 2019? Please only include problems you experienced yourself, not those that happened to your family, friends, your business, or your employer, or situations in which you represented or helped someone with a problem. And please only mention the issues once: Problems related to your work or employment, such as non-payment of wages, recognition or formalization of the employment relationship, change in working conditions, dismissal, harassment. 1 yes 2 no
* V2084 P1670s4a1\_1 Recognition and formalization of employment or contractual relationship Discrete Numeric 4. Problems related to your work or employment, such as non-payment of wages, recognition or formalization of the employment relationship, change in working conditions, dismissal, harassment. 0401 recognition and formalization of employment or contractual relationship
* V2085 P3009s1\_4\_1 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Recognition and formalization of employment or contractual relationship month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2086 P3009s2\_4\_1 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Recognition and formalization of employment or contractual relationship year
* V2087 P3011\_4\_1 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Recognition and formalization of employment or contractual relationship 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2088 P1670s4a1\_2 Dismissal and liquidation of employment and contractual relationship Discrete Numeric 4. Problems related to your work or employment, such as non-payment of wages, recognition or formalization of the employment relationship, change in working conditions, dismissal, harassment. 0402 dismissal and termination of employment and contractual relationship
* V2089 P3009s1\_4\_2 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Dismissal and liquidation of employment and contractual relationship month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2090 P3009s2\_4\_2 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Dismissal and liquidation of employment and contractual relationship año
* V2091 P3011\_4\_2 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Dismissal and termination of employment and contractual relationship 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2092 P1670s4a1\_3 Remuneration, payment of wages, wages, payments in kind, settlement of social benefits (holidays, overtime, severance, bonuses) Discrete Numeric 4. Problems related to your work or employment, such as non-payment of wages, recognition or formalization of the employment relationship, change in working conditions, dismissal, harassment. 0403 remuneration, payment of wages, wages, payments in kind, settlement of social benefits (holidays, overtime, redundancies, bonuses)
* V2093 P3009s1\_4\_3 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Remuneration, payment of salary, wages, payments in kind, settlement of social benefits (holidays, overtime, severance, bonuses) month 1 january 2 february 3 march 4 april 5 may 6 June 7 july 8 august 9 september 10 october 11 november 12 december
* V2094 P3009s2\_4\_3 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Remuneration, payment of wages, wages, payments in kind, settlement of social benefits (holidays, overtime, severance payments, bonuses) year
* V2095 P3011\_4\_3 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Remuneration, payment of wages, wages, payments in kind, settlement of social benefits (holidays, overtime, redundancies, bonuses) 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2096 P1670s4a1\_4 Damages caused by the conditions in the exercise of work, place of work, endowment, non-payment of social security contributions and occupational risks Discrete Numeric 4. Problems related to your work or employment, such as non-payment of wages, recognition or formalization of the employment relationship, change in working conditions, dismissal, harassment. 0404 damages caused by conditions in the exercise of work, place of work, endowment, non-payment of social security contributions and occupational risks
* V2097 P3009s1\_4\_4 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Damages caused by the conditions in the exercise of work, place of work, endowment, non-payment of contributions to social security and occupational risks month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2098 P3009s2\_4\_4 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Damages caused by the conditions in the exercise of work, place of work, endowment, non-payment of social security contributions and occupational risks year
* V2099 P3011\_4\_4 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Damage caused by conditions in the exercise of work, workplace, endowment, non-payment of social security contributions and occupational risks 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2100 P1670s4a1\_5 Belonging to a trade union, participating in strikes, non-compliance with collective agreements or labour pacts Discrete Numeric 4. Problems related to your work or employment, such as non-payment of wages, recognition or formalization of the employment relationship, change in working conditions, dismissal, harassment. 0405 belonging to a trade union, participating in strikes, non-compliance with collective agreements or labour pacts
* V2101 P3009s1\_4\_5 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Belonging to a union, participating in strikes, non-compliance with collective agreements or labor pacts month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 September 10 october 11 november 12 december
* V2102 P3009s2\_4\_5 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Belonging to a union, participating in strikes, non-compliance with collective agreements or labor pacts year
* V2103 P3011\_4\_5 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Belonging to a trade union, participating in strikes, non-compliance with collective agreements or labour agreements 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2104 P1670s4a1\_6 Workplace abuse and harassment Discrete Numeric Problems related to your work or employment, such as non-payment of wages, recognition or formalization of the employment relationship, change in working conditions, dismissal, harassment. 0406 abuse and harassment at work
* V2105 P3009s1\_4\_6 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Abuse and harassment at work month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2106 P3009s2\_4\_6 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Abuse and harassment at work year
* V2107 P3011\_4\_6 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Abuse and harassment at work 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2108 P1670s4a1\_7 Denial of leave (maternity, paternity, mourning, unpaid) or compensation Discrete Numeric 4. Problems related to your work or employment, such as non-payment of wages, recognition or formalization of the employment relationship, change in working conditions, dismissal, harassment. 0407 denial of leave (maternity, paternity, mourning, unpaid) or compensation
* V2109 P3009s1\_4\_7 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Denial of leave (maternity, paternity, mourning, unpaid) or compensation month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2110 P3009s2\_4\_7 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Denial of leave (maternity, paternity, mourning, unpaid) or compensation year
* V2111 P3011\_4\_7 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Denial of leave (maternity, paternity, mourning, unpaid) or compensation 0 no affectation 1 1 2 2 3 3 4 4 55 6 6 7 7 8 8 9 9 10 very high involvement
* V2112 P1670s5 5. Problems related to debts contracted with the financial sector, solidarity or individuals, regarding high interest, mortgages, seizures, bankruptcies, reports to risk centres, educational debts. Discrete Numeric I'm going to read you a list of problems, disagreements, conflicts, and disputes that people commonly face in their lives. For each case can you tell me if you have personally experienced any of those problems from january 2018 to december 2019? Please only include problems you experienced yourself, not those that happened to your family, friends, your business, or your employer, or situations in which you represented or helped someone with a problem. And please only mention the issues once: Problems related to debts contracted with the financial sector, solidarity or individuals, regarding high interest, mortgages, seizures, bankruptcies, reports to risk centres, educational debts. 1 yes 2 no
* V2113 P1670s5a1\_1 Debts in the form of bills of exchange, promissory notes or other instruments contracted with private individuals Discrete Numeric 5. Problems related to debts contracted with the financial sector, solidarity or individuals, regarding high interest, mortgages, seizures, bankruptcies, reports to risk centres, educational debts. 0501 debts in the form of bills of exchange, promissory notes or other instruments contracted with individuals
* V2114 P3009s1\_5\_1 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Debts in the form of bills of exchange, promissory notes or other instruments contracted with individuals month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 October 11 november 12 december
* V2115 P3009s2\_5\_1 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Debts in the form of bills of exchange, promissory notes or other instruments contracted with individuals year
* V2116 P3011\_5\_1 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Debts in the form of bills of exchange, promissory notes or other instruments contracted with individuals 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2117 P1670s5a1\_2 Usury or high interest on loans with individuals Discrete Numeric 5. Problems related to debts contracted with the financial sector, solidarity or individuals, regarding high interest, mortgages, seizures, bankruptcies, reports to risk centres, educational debts. 0502 usury or high interest on loans with individuals
* V2118 P3009s1\_5\_2 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Usury or high interest on loans with individuals month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2119 P3009s2\_5\_2 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Usury or high interest on loans with individuals year
* V2120 P3011\_5\_2 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Usury or high interest on loans with individuals 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2121 P1670s5a1\_3 Seizure and seizure of property for debts contracted with individuals Discrete Numeric 5. Problems related to debts contracted with the financial sector, solidarity or individuals, regarding high interest, mortgages, seizures, bankruptcies, reports to risk centres, educational debts. 0503 seizure and seizure of property for debts contracted with individuals
* V2122 P3009s1\_5\_3 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Seizure and seizure of the property for debts contracted with individuals month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december december
* V2123 P3009s2\_5\_3 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Seizure and seizure of the property for debts contracted with individuals year
* V2124 P3011\_5\_3 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Seizure and seizure of property for debts contracted with individuals 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2125 P1670s5a1\_4 Debts such as credit cards, free investment, mortgage loans and other portfolios with financial and solidarity entities Discrete Numeric 5. Problems related to debts contracted with the financial sector, solidarity or individuals, regarding high interest, mortgages, seizures, bankruptcies, reports to risk centres, educational debts. 0504 debts such as credit cards, free investment, mortgage loans and other portfolios with financial and solidarity entities
* V2126 P3009s1\_5\_4 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Debts such as credit cards, free investment, mortgage loans and other portfolios with financial and solidarity entities month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 August 9 september 10 october 11 november 12 december
* V2127 P3009s2\_5\_4 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Debts such as credit cards, free investment, mortgage loans and other portfolios with financial and solidarity entities year
* V2128 P3011\_5\_4 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Debts such as credit cards, free investment, mortgage loans and other portfolios with financial and solidarity institutions 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2129 P1670s5a1\_5 Usury or high interest on loans with the financial and solidarity sector Discrete Numeric 5. Problems related to debts contracted with the financial sector, solidarity or individuals, regarding high interest, mortgages, seizures, bankruptcies, reports to risk centres, educational debts. 0505 usury or high interest on loans with the financial and solidarity sector
* V2130 P3009s1\_5\_5 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Usury or high interest on loans with the financial and solidarity sector month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 November 12 december
* V2131 P3009s2\_5\_5 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Usury or high interest on loans with the financial and solidarity sector year
* V2132 P3011\_5\_5 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Usury or high interest on loans with the financial and solidarity sector 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high involvement
* V2133 P1670s5a1\_6 Executive processes, seizure, seizure of the property, mortgages, auctions and launches with the financial and solidarity sector Discrete Numeric 5. Problems related to debts contracted with the financial sector, solidarity or individuals, regarding high interest, mortgages, seizures, bankruptcies, reports to risk centres, educational debts. 0506 executive processes, seizure, seizure of the property, mortgages, auctions and launches with the financial and solidarity sector
* V2134 P3009s1\_5\_6 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Executive processes, seizure, seizure of the property, mortgages, auctions and launches with the financial and solidarity sector month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 August 9 september 10 october 11 november 12 december
* V2135 P3009s2\_5\_6 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Executive processes, seizure, seizure of the property, mortgages, auctions and launches with the financial and solidarity sector year
* V2136 P3011\_5\_6 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Executive processes, seizure, seizure of the property, mortgages, auctions and launches with the financial and solidarity sector 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2137 P1670s5a1\_7 Reports to risk centres Discrete Numeric 5. Problems related to debts contracted with the financial sector, solidarity or individuals, regarding high interest, mortgages, seizures, bankruptcies, reports to risk centres, educational debts. 0507 reports to risk centres
* V2138 P3009s1\_5\_7 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Reports to risk centres month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2139 P3009s2\_5\_7 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Reports to risk centres year
* V2140 P3011\_5\_7 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Reports to risk centres 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2141 P1670s5a1\_8 Debts for educational credits Discrete Numeric 5. Problems related to debts contracted with the financial sector, solidarity or individuals, regarding high interest, mortgages, seizures, bankruptcies, reports to risk centres, educational debts. 0508 debts for educational credits
* V2142 P3009s1\_5\_8 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Debts for educational credits month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2143 P3009s2\_5\_8 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Debts for educational credits year
* V2144 P3011\_5\_8 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Debts for educational credits 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2145 P1670s5a1\_9 Payment of interest on educational debts Discrete Numeric 5. Problems related to debts contracted with the financial sector, solidarity or individuals, regarding high interest, mortgages, seizures, bankruptcies, reports to risk centres, educational debts. 0509 payment of interest on educational debts
* V2146 P3009s1\_5\_9 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Payment of interest on educational debts month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2147 P3009s2\_5\_9 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Interest payment for educational debts year
* V2148 P3011\_5\_9 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Payment of interest on educational debts 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2149 P1670s5a1\_10 Bankruptcy or insolvency of natural persons Discrete Numeric 5. Problems related to debts contracted with the financial sector, solidarity or individuals, regarding high interest, mortgages, seizures, bankruptcies, reports to risk centres, educational debts. 0510 bankruptcy or insolvency of natural persons
* V2150 P3009s1\_5\_10 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Bankruptcy or insolvency of natural persons month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2151 P3009s2\_5\_10 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Bankruptcy or insolvency of natural persons year
* V2152 P3011\_5\_10 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Bankruptcy or insolvency of natural persons 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2153 P1670s6 6. Problems related to the house in which you live or own, or problems with neighbors due to noises, bad smells, pets, gossip and others. Discrete Numeric I'm going to read you a list of problems, disagreements, conflicts, and disputes that people commonly face in their lives. For each case can you tell me if you have personally experienced any of those problems from january 2018 to december 2019? Please only include problems you experienced yourself, not those that happened to your family, friends, your business, or your employer, or situations in which you represented or helped someone with a problem. And please only mention the issues once: Problems related to the house in which you live or own, or problems with neighbors due to noises, bad smells, pets, gossip and others. 1 yes 2 no
* V2154 P1670s6a1\_1 Property Discrete Numeric 6. Problems related to the house in which you live or own, or problems with neighbors due to noises, bad smells, pets, gossip and others. 0601 property
* V2155 P3009s1\_6\_1 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Property month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 August 9 september 10 october 11 november 12 december
* V2156 P3009s2\_6\_1 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Property year
* V2157 P3011\_6\_1 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Property 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2158 P1670s6a1\_2 Invasion, improper occupation Discrete Numeric 6. Problems related to the house in which you live or own, or problems with neighbors due to noises, bad smells, pets, gossip and others. 0602 invasion, undue occupation
* V2159 P3009s1\_6\_2 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Invasion, undue occupation month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2160 P3009s2\_6\_2 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Invasion, occupation indebid year
* V2161 P3011\_6\_2 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Invasion, undue occupation 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2162 P1670s6a1\_3 Damages, affectations, quality of the property Discrete Numeric 6. Problems related to the house in which you live or own, or problems with neighbors due to noises, bad smells, pets, gossip and others. 0603 damages, affectations, quality of the property
* V2163 P3009s1\_6\_3 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Damages, affectations, quality of the property month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2164 P3009s2\_6\_3 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Damages, affectations, quality of the property year
* V2165 P3011\_6\_3 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Damage, affectations, quality of the property 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2166 P1670s6a1\_4 Lease Discrete Numeric 6. Problems related to the house in which you live or own, or problems with neighbors due to noises, bad smells, pets, gossip and others. 0604 lease
* V2167 P3009s1\_6\_4 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Lease month 1 january 2 february 3 march 4 april 5 may 6 june 7July 8 august 9 september 10 october 11 november 12 december
* V2168 P3009s2\_6\_4 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Lease year
* V2169 P3011\_6\_4 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Lease 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2170 P1670s6a1\_5 Administration Discrete Numeric 6. Problems related to the house in which you live or own, or problems with neighbors due to noises, bad smells, pets, gossip and others. 0605 administration
* V2171 P3009s1\_6\_5 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Administration month 1 january 2 february 3 march 4 april 5 may 6 june 7 July 8 august 9 september 10 october 11 november 12 december
* V2172 P3009s2\_6\_5 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Administration year
* V2173 P3011\_6\_5 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Administration 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high involvement
* V2174 P1670s6a1\_6 Noises, bad smells and garbage Discrete Numeric 6. Problems related to the house in which you live or own, or problems with neighbors due to noises, bad smells, pets, gossip and others. 0606 noises, bad smells and garbage
* V2175 P3009s1\_6\_6 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Noises, bad smells and garbage month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2176 P3009s2\_6\_6 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Noises, bad smells and garbage year
* V2177 P3011\_6\_6 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Noise, bad smells and garbage 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2178 P1670s6a1\_7 Problems related to pets or other pets Discrete Numeric 6. Problems related to the house in which you live or own, or problems with neighbors due to noises, bad smells, pets, gossip and others. 0607 problems related to pets or others Pets
* V2179 P3009s1\_6\_7 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Problems related to pets or other pets month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2180 P3009s2\_6\_7 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Problems related to pets or other pets year
* V2181 P3011\_6\_7 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Problems related to pets or other pets 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2182 P1670s6a1\_8 Good name, rumors, gossip Discrete Numeric 6. Problems related to the house in which you live or own, or problems with neighbors due to noises, bad smells, pets, gossip and others. 0608 good name, rumors, gossip
* V2183 P3009s1\_6\_8 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Good name, rumors, gossip month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2184 P3009s2\_6\_8 In what month and year did this problem start? Good name, rumors, c Discrete Character In what month and year did this problem start? Good name, rumors, gossip year
* V2185 P3011\_6\_8 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Good name, rumors, gossip 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2186 P1670s6a1\_9 Crop damage, conflict over sources and access to water Discrete Numeric 6. Problems related to the house in which you live or own, or problems with neighbors due to noises, bad smells, pets, gossip and others. 0609 damage to crops, conflicts over sources and access to water
* V2187 P3009s1\_6\_9 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Damage to crops, conflicts over sources and access to water month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2188 P3009s2\_6\_9 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Crop damage, conflicts over sources and access to water year
* V2189 P3011\_6\_9 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Damage to crops, conflicts over sources and access to water 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2190 P1670s7 7. Problems related to the environment or public space, such as damage, deterioration or lack of stops, benches, streets, bridges; invasion, improper use of public space or damages due to the execution of public works. Discrete Numeric I'm going to read you a list of problems, disagreements, conflicts, and disputes that people commonly face in their lives. For each case can you tell me if you have personally experienced any of those problems from january 2018 to december 2019? Please only include problems you experienced yourself, not those that happened to your family, friends, your business, or your employer, or situations in which you represented or helped someone with a problem. And please only mention the issues once: Problems related to the environment or public space, such as damage, deterioration or lack of stops, benches, streets, bridges; invasion, improper use of public space or damages due to the execution of public works. 1 yes 2 no
* V2191 P1670s7a1\_1 Invasion, improper occupation Discrete Numeric 7. Problems related to the environment or public space, such as damage, deterioration or lack of stops, benches, streets, bridges; invasion, improper use of public space or damages due to the execution of public works. 0701 invasion, undue occupation
* V2192 P3009s1\_7\_1 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Invasion, undue occupation month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2193 P3009s2\_7\_1 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Invasion, undue occupation year
* V2194 P3011\_7\_1 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Invasion, undue occupation 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2195 P1670s7a1\_2 Damage caused by the conditions or absence of equipment and urban furniture (pedestrian bridges, streets, platforms, stops, garbage cans, benches, mattresses, luminaires, bollards, planters, playgrounds and exercise games, traffic lights, etc.) Discrete Numeric 7. Problems related to the environment or public space, such as damage, deterioration or lack of stops, benches, streets, bridges; invasion, improper use of public space or damages due to the execution of public works. 0702 damages caused by the conditions or absence of equipment and urban furniture (pedestrian bridges, streets, platforms, stops, garbage cans, benches, materas, luminaires, bollards, planters, children's and exercise games, traffic lights, etc.)
* V2196 P3009s1\_7\_2 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Damage caused by the conditions or absence of equipment and urban furniture (pedestrian bridges, streets, platforms, stops, garbage cans, benches, mattresses, luminaires, bollards, planters, playgrounds and exercise games, traffic lights, etc.) Month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2197 P3009s2\_7\_2 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Damage caused by the conditions or absence of equipment and urban furniture (pedestrian bridges, streets, platforms, stops, garbage cans, benches, mattresses, luminaires, bollards, planters, playgrounds and exercise games, traffic lights, etc.) Year
* V2198 P3011\_7\_2 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Damage caused by the conditions or absence of equipment and urban furniture (pedestrian bridges, streets, platforms, stops, garbage cans, benches, mattresses, luminaires, bollards, planters, playgrounds and exercise games, traffic lights, etc.) 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2199 P1670s7a1\_3 Damage caused by public works (ramps, signage, noise, debris, duration) Discrete Numeric 7. Problems related to the environment or public space, such as damage, deterioration or lack of stops, benches, streets, bridges; invasion, improper use of public space or damages due to the execution of public works. 0703 damage caused by public works (ramps, signage, noise, debris, duration)
* V2200 P3009s1\_7\_3 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Damages caused by public works (ramps, signage, noise, debris, duration) month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 October 11 november 12 december
* V2201 P3009s2\_7\_3 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Damage caused by public works (ramps, signage, noise, debris, duration) year
* V2202 P3011\_7\_3 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Damage caused by public works (ramps, signage, noise, debris, duration) 0 no damage 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2203 P1670s7a1\_4 Misuse of common use spaces (parks, streets, squares, beaches, platforms) Discrete Numeric 7. Problems related to the environment or public space, such as damage, deterioration or lack of stops, benches, streets, bridges; invasion, improper use of public space or damages due to the execution of public works. 0704 misuse of common spaces (parks, streets, squares, beaches, platforms)
* V2204 P3009s1\_7\_4 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Misuse of common use spaces (parks, streets, squares, beaches, platforms) month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 November 12 december
* V2205 P3009s2\_7\_4 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Misuse of spaces of common use (parks, streets, squares, beaches, platforms) year
* V2206 P3011\_7\_4 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Misuse of common use spaces (parks, streets, squares, beaches, platforms) 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high involvement
* V2207 P1670s8 8. Problems related to the ownership, use and tenure of land such as disputes over titles, boundaries, cadastral registration or extinction of domain. Discrete Numeric I'm going to read you a list of problems, disagreements, conflicts, and disputes that people commonly face in their lives. For each case can you tell me if you have personally experienced any of those problems from january 2018 to december 2019? Please only include problems you experienced yourself, not those that happened to your family, friends, your business, or your employer, or situations in which you represented or helped someone with a problem. And please only mention the issues once: Problems related to the ownership, use and tenure of land such as disputes over titles, boundaries, cadastral registration or extinction of domain. 1 yes 2 no
* V2208 P1670s8a1\_1 Conflicts arising from the lack of information or outdated cadastral and registry records (real estate market) Discrete Numeric 8. Problems related to the ownership, use and tenure of land such as disputes over titles, boundaries, cadastral registration or extinction of domain. 0801 conflicts arising from the lack of information or outdated cadastral and registry records (real estate market)
* V2209 P3009s1\_8\_1 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Conflicts arising from the lack of information or outdated cadastral and registry records (real estate market) month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2210 P3009s2\_8\_1 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Conflicts arising from the lack of information or outdated cadastral and registry records (real estate market) year
* V2211 P3011\_8\_1 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Conflicts arising from the lack of information or outdated cadastral and registry records (real estate market) 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2212 P1670s8a1\_2 Formalization, adjudication or titling of land, cairns and definition of boundaries Discrete Numeric 8. Problems related to the ownership, use and tenure of land such as disputes over titles, boundaries, cadastral registration or extinction of domain. 0802 formalization, adjudication or titling of land, cairns and definition of boundaries
* V2213 P3009s1\_8\_2 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Formalization, adjudication or titling of lands, cairns and definition of boundaries month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 November 12 december
* V2214 P3009s2\_8\_2 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Formalization, adjudication or titling of lands, cairns and definition of boundaries year
* V2215 P3011\_8\_2 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Formalization, award or titling of land, cairns and definition of boundaries 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high involvement
* V2216 P1670s8a1\_3 Easement on a property (water passage, public services) Discrete Numeric 8. Problems related to the ownership, use and tenure of land such as disputes over titles, boundaries, cadastral registration or extinction of domain. 0803 easement on a property (water passage, public services)
* V2217 P3009s1\_8\_3 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Easement on a property (water passage, public services) month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2218 P3009s2\_8\_3 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Easement on a property (water passage, utilities) year
* V2219 P3011\_8\_3 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Easement on a property (water passage, public services) 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2220 P1670s8a1\_4 Invasion, improper occupation of land Discrete Numeric 8. Problems related to the ownership, use and tenure of land such as disputes over titles, boundaries, cadastral registration or extinction of domain. 0804 invasion, improper occupation of land
* V2221 P3009s1\_8\_4 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Invasion, improper occupation of land month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2222 P3009s2\_8\_4 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Invasion, improper occupation of the land year
* V2223 P3011\_8\_4 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Invasion, improper occupation of land 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2224 P1670s8a1\_5 Land reclamation Discrete Numeric 8. Problems related to the ownership, use and tenure of land such as disputes over titles, boundaries, cadastral registration or extinction of domain. 0805 land reclamation
* V2225 P3009s1\_8\_5 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Land reclamation month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2226 P3009s2\_8\_5 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Land reclamation year
* V2227 P3011\_8\_5 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Land recovery 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2228 P1670s8a1\_6 Domain extinction Discrete Numeric 8. Problems related to the ownership, use and tenure of land such as disputes over titles, boundaries, cadastral registration or extinction of domain. 0806 domain extinction
* V2229 P3009s1\_8\_6 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Domain extinction month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2230 P3009s2\_8\_6 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Domain extinction year
* V2231 P3011\_8\_6 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Domain extinction 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2232 P1670s9 9. Problems related to the environment or access to community resources, such as conflicts over access to water sources, illegal exploitation of environmental resources or pollution. Discrete Numeric I'm going to read you a list of problems, disagreements, conflicts, and disputes that people commonly face in their lives. For each case can you tell me if you have personally experienced any of those problems from january 2018 to december 2019? Please only include problems you experienced yourself, not those that happened to your family, friends, your business, or your employer, or situations in which you represented or helped someone with a problem. And please only mention the issues once: Problems related to the environment or access to community resources, such as conflicts over access to water sources, illegal exploitation of environmental resources or pollution. 1 yes 2 no
* V2233 P1670s9a1\_1 Environmental impact produced by mining-energy activity Discrete Numeric 9. Problems related to the environment or access to community resources, such as conflicts over access to water sources, illegal exploitation of environmental resources or pollution. 0901 environmental impact produced by mining-energy activity
* V2234 P3009s1\_9\_1 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Environmental impact produced by mining-energy activity month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2235 P3009s2\_9\_1 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Environmental impact produced by the mining-energy activity year
* V2236 P3011\_9\_1 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Environmental impact produced by mining-energy activity 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2237 P1670s9a1\_2 Environmental pollution or deforestation (fumigations, spraying with glyphosate, felling trees, water, fires, fishing) Discrete Numeric 9. Problems related to the environment or access to community resources, such as conflicts over access to water sources, illegal exploitation of environmental resources or pollution. 0902 environmental pollution or deforestation (fumigation, spraying with glyphosate, felling of trees, waters, fires, fishing)
* V2238 P3009s1\_9\_2 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Environmental pollution or deforestation (fumigations, spraying with glyphosate, felling of trees, waters, fires, fishing) month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 August 9 september 10 october 11 november 12 december
* V2239 P3009s2\_9\_2 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Environmental pollution or deforestation (fumigation, spraying with glyphosate, felling of trees, waters, fires, fishing) year
* V2240 P3011\_9\_2 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Environmental pollution or deforestation (fumigation, spraying with glyphosate, felling of trees, water, fires, fishing) 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2241 P1670s9a1\_3 Illegal extraction and exploitation of environmental resources (minerals, wood, hydrocarbons, water sources) Discrete Numeric 9. Problems related to the environment or access to community resources, such as conflicts over access to water sources, illegal exploitation of environmental resources or pollution. 0903 illegal extraction and exploitation of environmental resources (minerals, wood, hydrocarbons, water sources)
* V2242 P3009s1\_9\_3 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Illegal extraction and exploitation of environmental resources (minerals, wood, hydrocarbons, water sources) month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 September 10 october 11 november 12 december
* V2243 P3009s2\_9\_3 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Illegal extraction and exploitation of environmental resources (minerals, timber, hydrocarbons, water sources) year
* V2244 P3011\_9\_3 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Illegal extraction and exploitation of environmental resources (minerals, timber, hydrocarbons, water sources) 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2245 P1670s9a1\_4 Access to community resources (water, fishing, hunting, tertiary routes) Discrete Numeric 9. Problems related to the environment or access to community resources, such as conflicts over access to water sources, illegal exploitation of environmental resources or pollution. 0904 access to community resources (water, fishing, hunting, tertiary routes)
* V2246 P3009s1\_9\_4 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Access to community resources (water, fishing, hunting, tertiary roads) month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2247 P3009s2\_9\_4 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Access to community resources (water, fishing, hunting, tertiary routes) year
* V2248 P3011\_9\_4 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Access to community resources (water, fishing, hunting, tertiary routes) 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2249 P1670s10 10. Problems related to the provision of health services, pension, occupational risks, such as in the assignment of appointments, medicines, quality, opportunity, affiliation, denial, recognition or payment of the pension allowance. Discrete Numeric I'm going to read you a list of problems, disagreements, conflicts, and disputes that people commonly face in their lives. For each case can you tell me if you have personally experienced any of those problems from january 2018 to december 2019? Please only include problems you experienced yourself, not those that happened to your family, friends, your business, or your employer, or situations in which you represented or helped someone with a problem. And please only mention the issues once: Problems related to the provision of health services, pension, occupational risks, such as in the assignment of appointments, medicines, quality, opportunity, affiliation, denial, recognition or payment of the pension allowance. 1 yes 2 no
* V2250 P1670s10a1\_1 Affiliation (general social security system in health and pension, arl and occupational risks) Discrete Numeric 10. Problems related to the provision of health services, pension, occupational risks, such as in the assignment of appointments, medicines, quality, opportunity, affiliation, denial, recognition or payment of the pension allowance. 1001 affiliation (general social security system in health and pension, arl and occupational risks)
* V2251 P3009s1\_10\_1 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Affiliation (general social security system in health and pension, arl and occupational risks) month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2252 P3009s2\_10\_1 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Affiliation (general social security system in health and pension, arl and occupational risks) year
* V2253 P3011\_10\_1 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Affiliation (general social security system in health and pension, arl and occupational risks) 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high involvement
* V2254 P1670s10a1\_2 Registration and categorization of sisben / subsidized regime Discrete Numeric 10. Problems related to the provision of health services, pension, occupational risks, such as in the assignment of appointments, medicines, quality, opportunity, affiliation, denial, recognition or payment of the pension allowance. 1002 registration and categorization of sisben / subsidized regime
* V2255 P3009s1\_10\_2 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Registration and categorization of the sisben / subsidized regime month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2256 P3009s2\_10\_2 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Registration and categorization of sisben / subsidized regime year
* V2257 P3011\_10\_2 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Registration and categorization of sisben / subsidized scheme 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2258 P1670s10a1\_3 Basic services (appointments, authorizations of procedures and/or medications, payments) Discrete Numeric 10. Problems related to the provision of health services, pension, occupational risks, such as in the assignment of appointments, medicines, quality, opportunity, affiliation, denial, recognition or payment of the pension allowance. 1003 basic services (appointments, authorizations of procedures and/or medicines, payments)
* V2259 P3009s1\_10\_3 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Basic services (appointments, authorizations of procedures and / or medicines, payments) month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 October 11 november 12 december
* V2260 P3009s2\_10\_3 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Basic services (appointments, authorizations of procedures and /or medications, payments year
* V2261 P3011\_10\_3 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Basic services (appointments, authorisations of procedures and/or medicines, payments) 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high involvement
* V2262 P1670s10a1\_4 Service for chronic diseases and high-cost diseases (authorizations of procedures and / or surgeries, medications, payments) Discrete Numeric 10. Problems related to the provision of health services, pension, occupational risks, such as in the assignment of appointments, medicines, quality, opportunity, affiliation, denial, recognition or payment of the pension allowance. 1004 service for chronic diseases and high-cost diseases (authorizations of procedures and / or surgeries, medications, payments)
* V2263 P3009s1\_10\_4 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Service for chronic diseases and high cost diseases (authorizations of procedures and / or surgeries, medications, payments) month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2264 P3009s2\_10\_4 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Service for chronic diseases and high-cost diseases (authorizations of procedures and / or surgeries, medications, payments) year
* V2265 P3011\_10\_4 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Service for chronic diseases and high-cost diseases (authorizations of procedures and / or surgeries, medicines, payments) 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2266 P1670s10a1\_5 Denial of service Discrete Numeric 10. Problems related to the provision of health services, pension, occupational risks, such as in the assignment of appointments, medicines, quality, opportunity, affiliation, denial, recognition or payment of the pension allowance. 1005 denial of service
* V2267 P3009s1\_10\_5 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Denial of service month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2268 P3009s2\_10\_5 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Denial of service year
* V2269 P3011\_10\_5 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Denial of service 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2270 P1670s10a1\_6 Delay in the attention of the service (appointments, authorizations of procedures and / or medications, payments) Discrete Numeric 10. Problems related to the provision of health services, pension, occupational risks, such as in the assignment of appointments, medicines, quality, opportunity, affiliation, denial, recognition or payment of the pension allowance. 1006 delay in the attention of the service (appointments, authorizations of procedures and / or medications, payments)
* V2271 P3009s1\_10\_6 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Delay in the attention of the service (appointments, authorizations of procedures and / or medicines, payments) month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 September 10 october 11 november 12 december
* V2272 P3009s2\_10\_6 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Delay in the attention of the service (appointments, authorizations of procedures and / or medicines, payments) year
* V2273 P3011\_10\_6 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Delay in the attention of the service (appointments, authorizations of procedures and / or medicines, payments) 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2274 P1670s10a1\_7 Quality of service Discrete Numeric 10. Problems related to the provision of health services, pension, occupational risks, such as in the assignment of appointments, medicines, quality, opportunity, affiliation, denial, recognition or payment of the pension allowance. 1007 quality of service
* V2275 P3009s1\_10\_7 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Quality of service month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2276 P3009s2\_10\_7 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Quality of service year
* V2277 P3011\_10\_7 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Quality of service 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2278 P1670s10a1\_8 Damages caused by the use of adulterated medicines or supplements Discrete Numeric 10. Problems related to the provision of health services, pension, occupational risks, such as in the assignment of appointments, medicines, quality, opportunity, affiliation, denial, recognition or payment of the pension allowance. 1008 damages caused by the use of adulterated medicines or supplements
* V2279 P3009s1\_10\_8 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Damages caused by the use of adulterated medicines or supplements month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 October 11 november 12 december
* V2280 P3009s2\_10\_8 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Damages caused by the use of adulterated medicines or supplements year
* V2281 P3011\_10\_8 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Damage caused by the use of adulterated medicinal products or supplements 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high involvement
* V2282 P1670s10a1\_9 Medical errors, treatment mistake Discrete Numeric 10. Problems related to the provision of health services, pension, occupational risks, such as in the assignment of appointments, medicines, quality, opportunity, affiliation, denial, recognition or payment of the pension allowance. 1009 medical errors, treatment mistake
* V2283 P3009s1\_10\_9 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Medical errors, treatment mistake month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2284 P3009s2\_10\_9 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Medical errors, treatment mistake year
* V2285 P3011\_10\_9 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Medical errors, treatment error 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high involvement
* V2286 P1670s10a1\_10 Payment of the pension allowance Discrete Numeric 10. Problems related to the provision of health services, pension, occupational risks, such as in the assignment of appointments, medicines, quality, opportunity, affiliation, denial, recognition or payment of the pension allowance. 1010 payment of the pension allowance
* V2287 P3009s1\_10\_10 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Payment of the pension allowance month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2288 P3009s2\_10\_10 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Payment of the pension allowance year
* V2289 P3011\_10\_10 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Payment of pension allowance 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2290 P1670s10a1\_11 Access to pension and recognition of requirements Discrete Numeric 10. Problems related to the provision of health services, pension, occupational risks, such as in the assignment of appointments, medicines, quality, opportunity, affiliation, denial, recognition or payment of the pension allowance. 1011 access to pension and recognition of requirements
* V2291 P3009s1\_10\_11 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Access to pension and recognition of requirements month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2292 P3009s2\_10\_11 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Access to pension and recognition of requirements year
* V2293 P3011\_10\_11 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Access to pension and recognition of requirements 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2294 P1670s10a1\_12 Transfers between regimes Discrete Numeric 10. Problems related to the provision of health services, pension, occupational risks, such as in the assignment of appointments, medicines, quality, opportunity, affiliation, denial, recognition or payment of the pension allowance. 1012 transfers between regimes
* V2295 P3009s1\_10\_12 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Transfers between regimes month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2296 P3009s2\_10\_12 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Transfers between regimes year
* V2297 P3011\_10\_12 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Transfers between schemes 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2298 Q1670s11 11. Problems in their relationship with the state, referring to fines, comparendos, payment of taxes, expropriations, deficiency in the services provided, abuse of authority by police and army or procedures of migrants. Discrete Numeric I'm going to read you a list of problems, disagreements, conflicts, and disputes that people commonly face in their lives. For each case can you tell me if you have personally experienced any of those problems from january 2018 to december 2019? Please only include problems you experienced yourself, not those that happened to your family, friends, your business, or your employer, or situations in which you represented or helped someone with a problem. And please only mention the issues once: Problems in their relationship with the state, referring to fines, comparendos, payment of taxes, expropriations, deficiency in the services provided, abuse of authority by police and army or procedures of migrants. 1 yes 2 no
* V2299 P1670s11a1\_1 Damages caused by actions of public institutions or state authorities Discrete Numeric 11. Problems in their relationship with the state, referring to fines, comparendos, payment of taxes, expropriations, deficiency in the services provided, abuse of authority by police and army or procedures of migrants. 1101 damages caused by actions of public institutions or state authorities
* V2300 P3009s1\_11\_1 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Damages caused by actions of public institutions or state authorities month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 October 11 november 12 december
* V2301 P3009s2\_11\_1 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Damages caused by actions of public institutions or authorities of the state year
* V2302 P3011\_11\_1 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Damages caused by actions of public institutions or state authorities 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2303 P1670s11a1\_2 Expropriations Discrete Numeric 11. Problems in their relationship with the state, referring to fines, comparendos, payment of taxes, expropriations, deficiency in the services provided, abuse of authority by police and army or procedures of migrants. 1102 expropriations
* V2304 P3009s1\_11\_2 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Expropriations month 1 january 2 february 3 march 4 april 5 may 6 june 7 July 8 august 9 september 10 october 11 november 12 december
* V2305 P3009s2\_11\_2 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Expropriations
* V2306 P3011\_11\_2 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Expropriations 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2307 P1670s11a1\_3 Deficiency in services provided by the state other than public household services Discrete Numeric 11. Problems in their relationship with the state, referring to fines, comparendos, payment of taxes, expropriations, deficiency in the services provided, abuse of authority by police and army or procedures of migrants. 1103 deficiency in services provided by the state other than public household services
* V2308 P3009s1\_11\_3 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Deficiency in services provided by the state other than public household services month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2309 P3009s2\_11\_3 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Deficiency in services provided by the state other than public household services year
* V2310 P3011\_11\_3 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Deficiency in services provided by the state other than public household services 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2311 P1670s11a1\_4 Abuse of state authority Discrete Numeric 11. Problems in their relationship with the state, referring to fines, comparendos, payment of taxes, expropriations, deficiency in the services provided, abuse of authority by police and army or procedures of migrants. 1104 abuse of state authority
* V2312 P3009s1\_11\_4 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Abuse of state authority month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2313 P3009s2\_11\_4 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Abuse of state authority year
* V2314 P3011\_11\_4 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Abuse of state authority 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2315 P1670s11a1\_5 Payment and/or collection of tax, fines and penalties (tax matters) Discrete Numeric 11. Problems in their relationship with the state, referring to fines, comparendos, payment of taxes, expropriations, deficiency in the services provided, abuse of authority by police and army or procedures of migrants. 1105 payment and/or collection of tax, fines and penalties (tax matters)
* V2316 P3009s1\_11\_5 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Payment and / or collection of tax, fines and penalties (tax matters) month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 November 12 december
* V2317 P3009s2\_11\_5 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Payment and/or collection of tax, fines and penalties (tax matters) year
* V2318 P3011\_11\_5 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Payment and/or collection of tax, fines and penalties (tax cases) 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high involvement
* V2319 P1670s11a1\_6 Denial in obtaining documents, in carrying out procedures, processes before the state Discrete Numeric 11. Problems in their relationship with the state, referring to fines, comparendos, payment of taxes, expropriations, deficiency in the services provided, abuse of authority by police and army or procedures of migrants. 1106 refusal to obtain documents, to carry out procedures, and to prosecute the state
* V2320 P3009s1\_11\_6 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Denial in obtaining documents, in the completion of procedures, processes before the state month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 October 11 november 12 december
* V2321 P3009s2\_11\_6 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Denial in obtaining documents, in the completion of procedures, processes before the state year
* V2322 P3011\_11\_6 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Refusal to obtain documents, to carry out procedures, proceedings before the state 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high involvement
* V2323 P1670s11a1\_7 Problems related to traffic stops, due to contraventions (late notification, non-conformity) Discrete Numeric 11. Problems in their relationship with the state, referring to fines, comparendos, payment of taxes, expropriations, deficiency in the services provided, abuse of authority by police and army or procedures of migrants. 1107 problems related to transit stopovers, for contraventions (late notification, non-conformity)
* V2324 P3009s1\_11\_7 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Problems related to traffic stops, for contraventions (late notification, non-conformity) month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2325 P3009s2\_11\_7 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Problems related to transit stops, due to contraventions (late notification, non-conformity) year
* V2326 P3011\_11\_7 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Problems related to traffic stops, due to contraventions (late notification, non-conformity) 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2327 P1670s11a1\_8 Performance or breach of a state contract (less employment contracts) Discrete Numeric 11. Problems in their relationship with the state, referring to fines, comparendos, payment of taxes, expropriations, deficiency in the services provided, abuse of authority by police and army or procedures of migrants. 1108 performance or breach of a state contract (less employment contracts)
* V2328 P3009s1\_11\_8 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Execution or breach of a state contract (less employment contracts) month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 November 12 december
* V2329 P3009s2\_11\_8 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Execution or breach of a state contract (less employment contracts) year
* V2330 P3011\_11\_8 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Performance or breach of a state contract (less employment contracts) 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high involvement
* V2331 P1670s11a1\_9 Procedures for the naturalization of migrants and the issuance of documents Discrete Numeric 11. Problems in their relationship with the state, referring to fines, comparendos, payment of taxes, expropriations, deficiency in the services provided, abuse of authority by police and army or procedures of migrants. 1109 procedures for the naturalization of migrants and the issuance of documents
* V2332 P3009s1\_11\_9 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Procedures for naturalization of migrants and issuance of documents month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2333 P3009s2\_11\_9 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Procedures for the naturalization of migrants and the issuance of documents year
* V2334 P3011\_11\_9 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Procedures for the naturalization of migrants and the issuance of documents 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2335 P1670s12 12. Problems related to the education and training service, such as access, quality, and the educational environment (bullying). Discrete Numeric I'm going to read you a list of problems, disagreements, conflicts, and disputes that people commonly face in their lives. For each case can you tell me if you have personally experienced any of those problems from january 2018 to december 2019? Please only include problems you experienced yourself, not those that happened to your family, friends, your business, or your employer, or situations in which you represented or helped someone with a problem. And please only mention the issues once: Problems related to the education and training service, such as access, quality, and the educational environment (bullying). 1 yes 2 no
* V2336 P1670s12a1\_1 Problems in access to basic and secondary education Discrete Numeric 12. Problems related to the education and training service, such as access, quality, and the educational environment (bullying). 1201 problems in access to basic and secondary education
* V2337 P3009s1\_12\_1 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Problems in access to basic and secondary education month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2338 P3009s2\_12\_1 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Problems in access to basic and secondary education year
* V2339 P3011\_12\_1 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Problems in access to basic and secondary education 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2340 P1670s12a1\_2 Problems in access to higher education Discrete Numeric 12. Problems related to the education and training service, such as access, quality, and the educational environment (bullying). 1202 problems in access to higher education
* V2341 P3009s1\_12\_2 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Problems in access to higher education month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2342 P3009s2\_12\_2 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Problems in access to higher education year
* V2343 P3011\_12\_2 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Problems in access to higher education 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2344 P1670s12a1\_3 Conditions of quality in the provision of the service, denial Discrete Numeric 12. Problems related to the education and training service, such as access, quality, and the educational environment (bullying). 1203 conditions of quality in the provision of the service, denial
* V2345 P3009s1\_12\_3 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Conditions of quality in the provision of the service, denial month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2346 P3009s2\_12\_3 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Conditions of quality in the provision of the service, denial year
* V2347 P3011\_12\_3 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Conditions of quality in the provision of the service, denial 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2348 P1670s12a1\_4 Free fees, entrance fees, materials Discrete Numeric 12. Problems related to the education and training service, such as access, quality, and the educational environment (bullying). 1204 free fees, entrance fees, materials
* V2349 P3009s1\_12\_4 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Free fees, entrance fees, materials month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2350 P3009s2\_12\_4 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Free fees, entrance fees, materials year
* V2351 P3011\_12\_4 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Free fees, entrance fees, materials 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2352 P1670s12a1\_5 Inadequate access and provision of the service in relation to the specific needs of the individual Discrete Numeric 12. Problems related to the education and training service, such as access, quality, and the educational environment (bullying). 1205 inadequate access and provision of the service in relation to the specific needs of the individual
* V2353 P3009s1\_12\_5 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Inadequate access and provision of the service in relation to specific needs of the person month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10October 11 november 12 december
* V2354 P3009s2\_12\_5 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Inadequate access and provision of the service in relation to the specific needs of the person year
* V2355 P3011\_12\_5 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Inadequate access and provision of the service in relation to the specific needs of the person 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2356 P1670s12a1\_6 Educational environment (bullying, bullying, violence) Discrete Numeric 12. Problems related to the education and training service, such as access, quality, and the educational environment (bullying). 1206 educational environment (bullying, bullying, violence)
* V2357 P3009s1\_12\_6 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Educational environment (bullying, bullying, violence) month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2358 P3009s2\_12\_6 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Educational environment (bullying, bullying, violence) year
* V2359 P3011\_12\_6 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Educational environment (bullying, bullying, violence) 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2360 P1670s13 13. Problems related to discriminatory treatment based on sexual orientation, sex, gender, race, ethnicity, religion, age, physical appearance, disability or political affiliation. Discrete Numeric I'm going to read you a list of problems, disagreements, conflicts, and disputes that people commonly face in their lives. For each case can you tell me if you have personally experienced any of those problems from january 2018 to december 2019? Please only include problems you experienced yourself, not those that happened to your family, friends, your business, or your employer, or situations in which you represented or helped someone with a problem. And please only mention the issues once: Problems related to discriminatory treatment based on sexual orientation, sex, gender, race, ethnicity, religion, age, physical appearance, disability or political affiliation. 1 yes 2 no
* V2361 P1670s13a1\_1 Sexual orientation or gender identity Discrete Numeric 13. Problems related to discriminatory treatment based on sexual orientation, sex, gender, race, ethnicity, religion, age, physical appearance, disability or political affiliation. 1301 sexual orientation or gender identity
* V2362 P3009s1\_13\_1 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Sexual orientation or gender identity month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2363 P3009s2\_13\_1 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Sexual orientation or gender identity
* V2364 P3011\_13\_1 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Sexual orientation or gender identity 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2365 P1670s13a1\_2 For being a woman or a man Discrete Numeric 13. Problems related to discriminatory treatment based on sexual orientation, sex, gender, race, ethnicity, religion, age, physical appearance, disability or political affiliation. 1302 for being a woman or a man
* V2366 P3009s1\_13\_2 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? For being female or male month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2367 P3009s2\_13\_2 In what month and year did this problem start? Discrete Character In what month and year did this problem start? For being a woman or man year
* V2368 P3011\_13\_2 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? For being a woman or a man 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2369 P1670s13a1\_3 Disability status Discrete Numeric 13. Problems related to discriminatory treatment based on sexual orientation, sex, gender, race, ethnicity, religion, age, physical appearance, disability or political affiliation. 1303 condition of disability
* V2370 P3009s1\_13\_3 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Disability status month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2371 P3009s2\_13\_3 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Disability status year
* V2372 P3011\_13\_3 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Disability condition 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2373 P1670s13a1\_4 Race or ethnicity, nationality, religious beliefs, ideologies, political preferences Discrete Numeric 13. Problems related to discriminatory treatment based on sexual orientation, sex, gender, race, ethnicity, religion, age, physical appearance, disability or political affiliation. 1304 race or ethnicity, nationality, religious beliefs, ideologies, political preferences
* V2374 P3009s1\_13\_4 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Race or ethnicity, nationality, religious beliefs, ideologies, political preferences month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 November 12 december
* V2375 P3009s2\_13\_4 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Race or ethnicity, nationality, religious beliefs, ideologies, political preferences year
* V2376 P3011\_13\_4 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Race or ethnicity, nationality, religious beliefs, ideologies, political preferences 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high involvement
* V2377 P1670s13a1\_5 Discrimination and exclusion based on age, physical appearance, socioeconomic status or pregnancy Discrete Numeric 13. Problems related to discriminatory treatment based on sexual orientation, sex, gender, race, ethnicity, religion, age, physical appearance, disability or political affiliation. 1305 discrimination and exclusion on the basis of age, physical appearance, socio-economic status or pregnancy
* V2378 P3009s1\_13\_5 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Discrimination and exclusion based on age, physical appearance, socioeconomic status or pregnancy month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2379 P3009s2\_13\_5 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Discrimination and exclusion based on age, physical appearance, socioeconomic status or pregnancy year
* V2380 P3011\_13\_5 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Discrimination and exclusion on the basis of age, physical appearance, socio-economic status or pregnancy 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high involvement
* V2381 Q1670s14 14. Problems related to affectations, damages or losses caused or derived from crimes, such as theft, injuries, slander, damage to property, kidnapping, homicide and cybercrime. Those arising from the armed conflict are excluded. Discrete Numeric I'm going to read you a list of problems, disagreements, conflicts, and disputes that people commonly face in their lives. For each case can you tell me if you have personally experienced any of those problems from january 2018 to december 2019? Please only include problems you experienced yourself, not those that happened to your family, friends, your business, or your employer, or situations in which you represented or helped someone with a problem. And please only mention the issues once: Problems related to affectations, damages or losses caused or derived from crimes, such as theft, injuries, slander, damage to property, kidnapping, homicide and cybercrime. Those arising from the armed conflict are excluded. 1 yes 2 no
* V2382 P1670s14a1\_1 Theft, fraud, fraud, extortion Discrete Numeric 14. Problems related to affectations, damages or losses caused or derived from crimes, such as theft, injuries, slander, damage to property, kidnapping, homicide and cybercrime. Those arising from the armed conflict are excluded. 1401 theft, fraud, fraud, extortion
* V2383 P3009s1\_14\_1 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Theft, fraud, fraud, extortion month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2384 P3009s2\_14\_1 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Theft, scam, fraud, extortion year
* V2385 P3011\_14\_1 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Theft, fraud, fraud, extortion 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2386 P1670s14a1\_2 Damage to movable or immovable property (assets such as vehicles or office) Discrete Numeric 14. Problems related to affectations, damages or losses caused or derived from crimes, such as theft, injuries, slander, damage to property, kidnapping, homicide and cybercrime. Those arising from the armed conflict are excluded. 1402 damage to movable or immovable property (property such as vehicles or office)
* V2387 P3009s1\_14\_2 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Damage to movable or immovable property (heritage such as vehicles or office) month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 November 12 december
* V2388 P3009s2\_14\_2 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Damage to movable or immovable property (heritage such as vehicles or office) year
* V2389 P3011\_14\_2 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Damage to movable or immovable property (property such as vehicles or office) 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2390 P1670s14a1\_3 Threats, injuries Discrete Numeric 14. Problems related to affectations, damages or losses caused or derived from crimes, such as theft, injuries, slander, damage to property, kidnapping, homicide and cybercrime. Those arising from the armed conflict are excluded. 1403 threats, injuries
* V2391 P3009s1\_14\_3 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Threats, injuries month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2392 P3009s2\_14\_3 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Threats, injuries year
* V2393 P3011\_14\_3 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Threats, injuries 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2394 P1670s14a1\_4 Against copyright Discrete Numeric 14. Problems related to affectations, damages or losses caused or derived from crimes, such as theft, injuries, slander, damage to property, kidnapping, homicide and cybercrime. Those arising from the armed conflict are excluded. 1404 against copyright
* V2395 P3009s1\_14\_4 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Against copyright month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2396 P3009s2\_14\_4 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Against copyright year
* V2397 P3011\_14\_4 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Against copyright 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2398 P1670s14a1\_5 Abductions, torture Discrete Numeric 14. Problems related to affectations, damages or losses caused or derived from crimes, such as theft, injuries, slander, damage to property, kidnapping, homicide and cybercrime. Those arising from the armed conflict are excluded. 1405 abductions, torture
* V2399 P3009s1\_14\_5 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Abductions, torture month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2400 P3009s2\_14\_5 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Kidnappings, torture year
* V2401 P3011\_14\_5 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Abductions, torture 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2402 P1670s14a1\_6 Slander, slander Discrete Numeric 14. Problems related to affectations, damages or losses caused or derived from crimes, such as theft, injuries, slander, damage to property, kidnapping, homicide and cybercrime. Those arising from the armed conflict are excluded. 1406 insults, slander
* V2403 P3009s1\_14\_6 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Insults, slander month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2404 P3009s2\_14\_6 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Insults, slanders year
* V2405 P3011\_14\_6 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Insults, slander 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2406 P1670s14a1\_7 Homicide, femicide Discrete Numeric 14. Problems related to affectations, damages or losses caused or derived from crimes, such as theft, injuries, slander, damage to property, kidnapping, homicide and cybercrime. Those arising from the armed conflict are excluded. 1407 homicide, femicide
* V2407 P3009s1\_14\_7 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Homicide, femicide month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2408 P3009s2\_14\_7 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Homicide, femicide year
* V2409 P3011\_14\_7 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Homicide, femicide month 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2410 P1670s14a1\_8 Cybercrimes (theft by computer means, violation of personal data) Discrete Numeric 14. Problems related to affectations, damages or losses caused or derived from crimes, such as theft, injuries, slander, damage to property, kidnapping, homicide and cybercrime. Those arising from the armed conflict are excluded. 1408 cybercrimes (theft by computer means, violation of personal data)
* V2411 P3009s1\_14\_8 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Cybercrimes (theft by computer means, breach of personal data) month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 November 12 december
* V2412 P3009s2\_14\_8 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Cybercrimes (theft by computer means, breach of personal data) year
* V2413 P3011\_14\_8 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Cybercrime (theft by computer means, breach of personal data) 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2414 P1670s14a1\_9 Illicit plantations, drug production, trafficking in narcotic drugs and chemical substances Discrete Numeric 14. Problems related to affectations, damages or losses caused or derived from crimes, such as theft, injuries, slander, damage to property, kidnapping, homicide and cybercrime. Those arising from the armed conflict are excluded. 1409 illicit plantations, drug production, trafficking in narcotic drugs and chemical substances
* V2415 P3009s1\_14\_9 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Illicit plantations, drug production, drug trafficking and chemical substances month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 October 11 november 12 december
* V2416 P3009s2\_14\_9 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Illicit plantations, drug production, trafficking in narcotic drugs and chemical substances year
* V2417 P3011\_14\_9 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Illicit plantations, drug production, trafficking in narcotic drugs and chemical substances 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high involvement
* V2418 P1670s14a1\_10 Sexual abuse Discrete Numeric 14. Problems related to affectations, damages or losses caused or derived from crimes, such as theft, injuries, slander, damage to property, kidnapping, homicide and cybercrime. Those arising from the armed conflict are excluded. 1410 sexual abuse
* V2419 P3009s1\_14\_10 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Sexual abuse month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2420 P3009s2\_14\_10 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Sexual abuse year
* V2421 P3011\_14\_10 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Sexual abuse 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2422 P1670s15 15. Problems related to affectations, damages or losses caused or derived from the armed conflict or problems of public order such as forced displacement, terrorism, dispossession of land, extortion. Discrete Numeric I'm going to read you a list of problems, disagreements, conflicts, and disputes that people commonly face in their lives. For each case can you tell me if you have personally experienced any of those problems from january 2018 to december 2019? Please only include problems you experienced yourself, not those that happened to your family, friends, your business, or your employer, or situations in which you represented or helped someone with a problem. And please only mention the issues once: Problems related to affectations, damages or losses caused or derived from the armed conflict or problems of public order such as forced displacement, terrorism, dispossession of land, extortion. 1 yes 2 no
* V2423 P1670s15a1\_1 Forced displacement and enforced disappearance Discrete Numeric 15. Problems related to affectations, damages or losses caused or derived from the armed conflict or problems of public order such as forced displacement, terrorism, dispossession of land, extortion. 1501 forced displacement and enforced disappearance
* V2424 P3009s1\_15\_1 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Forced displacement and enforced disappearance month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2425 P3009s2\_15\_1 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Forced displacement and enforced disappearance year
* V2426 P3011\_15\_1 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Forced displacement and enforced disappearance 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2427 P1670s15a1\_2 Aggressions by the police or military forces (illegal beatings, false positives, extrajudicial executions, etc.) Discrete Numeric 15. Problems related to affectations, damages or losses caused or derived from the armed conflict or problems of public order such as forced displacement, terrorism, dispossession of land, extortion. 1502 assaults by the police or military forces (illegal beatings, false positives, extrajudicial executions, etc.)
* V2428 P3009s1\_15\_2 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Aggressions by the police or military forces (illegal beatings, false positives, extrajudicial executions, etc.) Month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 September 10 october 11 november 12 december
* V2429 P3009s2\_15\_2 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Aggressions by the police or military forces (illegal beatings, false positives, extrajudicial executions, etc.) Year
* V2430 P3011\_15\_2 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Assaults by the police or military forces (illegal beatings, false positives, extrajudicial executions, etc.) 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2431 P1670s15a1\_3 Failure to substitute illicit crops Discrete Numeric 15. Problems related to affectations, damages or losses caused or derived from the armed conflict or problems of public order such as forced displacement, terrorism, dispossession of land, extortion. 1503 failure to substitute illicit crops
* V2432 P3009s1\_15\_3 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Failure to substitute illicit crops month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2433 P3009s2\_15\_3 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Failure to replace illicit crops year
* V2434 P3011\_15\_3 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Failure to substitute illicit crops 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2435 P1670s15a1\_4 Crimes against life and/or personal integrity that occurred during the armed conflict (torture, homicide, kidnapping, sexual violence, anti-personnel mines) Discrete Numeric 15. Problems related to affectations, damages or losses caused or derived from the armed conflict or problems of public order such as forced displacement, terrorism, dispossession of land, extortion. 1504 crimes against life and/or personal integrity occurred during the armed conflict (torture, homicide, kidnapping, sexual violence, anti-personnel mines)
* V2436 P3009s1\_15\_4 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Crimes against life and/or personal integrity occurred during the armed conflict (torture, homicide, kidnapping, sexual violence, anti-personnel mines) month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2437 P3009s2\_15\_4 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Crimes against life and/or personal integrity occurring during the armed conflict (torture, homicide, kidnapping, sexual violence, anti-personnel mines) year
* V2438 P3011\_15\_4 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Crimes against life and/or personal integrity occurring during the armed conflict (torture, homicide, kidnapping, sexual violence, anti-personnel mines) 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2439 P1670s15a1\_5 Crimes against property that occurred during the armed conflict (extortion, theft, damage to the property of others) Discrete Numeric 15. Problems related to affectations, damages or losses caused or derived from the armed conflict or problems of public order such as forced displacement, terrorism, dispossession of land, extortion. 1505 crimes against property occurring during the armed conflict (extortion, theft, damage to the property of others)
* V2440 P3009s1\_15\_5 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Crimes against property that occurred during the armed conflict (extortion, theft, damage to the property of others) month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 September 10 october 11 november 12 december
* V2441 P3009s2\_15\_5 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Crimes against property occurred during the armed conflict (extortion, theft, damage to the property of others) year
* V2442 P3011\_15\_5 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Crimes against property occurred during the armed conflict (extortion, theft, damage to the property of others) 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2443 P1670s15a1\_6 Terrorism and threats Discrete Numeric 15. Problems related to affectations, damages or losses caused or derived from the armed conflict or problems of public order such as forced displacement, terrorism, dispossession of land, extortion. 1506 terrorism and threats
* V2444 P3009s1\_15\_6 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Terrorism and threats month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2445 P3009s2\_15\_6 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Terrorism and threats year
* V2446 P3011\_15\_6 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Terrorism and threats 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2447 P1670s15a1\_7 Dispossession of land Discrete Numeric 15. Problems related to affectations, damages or losses caused or derived from the armed conflict or problems of public order such as forced displacement, terrorism, dispossession of land, extortion. 1507 dispossession of land
* V2448 P3009s1\_15\_7 In what month and year did this problem start? Discrete Numeric In what month and year did this problem start? Land dispossession month 1 january 2 february 3 march 4 april 5 may 6 june 7 july 8 august 9 september 10 october 11 november 12 december
* V2449 P3009s2\_15\_7 In what month and year did this problem start? Discrete Character In what month and year did this problem start? Land dispossession year
* V2450 P3011\_15\_7 According to your perception, at what point on the next scale of affectation would you locate this problem? Discrete Numeric According to your perception, at what point on the next scale of affectation would you locate this problem? Dispossession of land 0 no affectation 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 very high affectation
* V2451 P3013 Of the previous problems, we are going to select two, first the oldest and then the one that caused the greatest affectation. Discrete Character 2. From the above problems, we are going to select two, first the oldest and then the one that caused the greatest affectation. First oldest prioritized problem 0101 1. Paternity/maternity or adoption 0102 2. Maintenance fee, custody, parental authority, visits 0103 3. Separation, divorce, liquidation, free union 0104 4. Property division / separation of property 0105 5. Inheritance, succession, wills 0201 1. Poor quality of products or services purchased 0202 2. Breach of contracts or warranties of products or services 0203 3. Handling of personal data 0204 4. Misleading advertising 0205 5. Cost overruns in rates 0301 1. Lack, disconnection, inadequate provision of service 0302 2. Invoicing, tariff and cost overruns 0303 3. Installation, illegal use of installation 0401 1. Recognition and formalization of employment or contractual relationship 0402 2. Dismissal and termination of employment and contractual relationship 0403 3. Remuneration, payment of wages, wages, payments in kind, settlement of social benefits (holidays, overtime, redundancies, bonuses) 0404 4. Damages caused by the conditions in the exercise of work, workplace, endowment, non-payment of social security contributions and occupational risks 0405 5. Belonging to a trade union, participating in strikes, non-compliance with collective agreements or labour pacts 0406 6. Abuse and harassment at work 0407 7. Denial of leave (maternity, paternity, mourning, unpaid) or compensation 0501 1. Debts in the form of bills of exchange, promissory notes or other instruments contracted with individuals 0502 2. Usury or high interest on loans with individuals 0503 3. Seizure and seizure of the property for debts contracted with individuals 0504 4. Debts such as credit cards, free investment, mortgage loans and other portfolios with financial and solidarity entities 0505 5. Usury or high interest on loans with the financial and solidarity sector 0506 6. Executive processes, seizure, seizure of the property, mortgages, auctions and launches with the financial and solidarity sector 0507 7. Reports to risk centres 0508 8. Debts for educational credits 0509 9. Payment of interest on educational debts 0510 10. Bankruptcy or insolvency of natural persons 0601 1. Property 0602 2. Invasion, undue occupation 0603 3. Damages, affectations, quality of the property 0604 4. Lease 0605 5. Administration 0606 6. Noises, bad smells and garbage 0607 7. Problems related to pets or other pets 0608 8. Good name, rumors, gossip 0609 9. Damage to crops, conflicts over sources and access to water 0701 1. Invasion, undue occupation 0702 2. Damage caused by the conditions or absence of equipment and urban furniture (pedestrian bridges, streets, platforms, stops, garbage cans, benches, mattresses, luminaires, bollards, planters, playgrounds and exercise games, traffic lights, etc.) 0703 3. Damage caused by public works (ramps, signage, noise, debris, duration) 0704 4. Misuse of spaces for common use (parks, streets, squares, beaches, platforms) 0801 1. Conflicts arising from the lack of information or outdated cadastral and registry records (real estate market) 0802 2. Formalization, adjudication or titling of lands, cairns and definition of boundaries 0803 3. Easement on a property (water passage, public services) 0804 Invasion, improper occupation of land 0805 5. Land recovery 0806 6. Extinction of domain 0901 1. Environmental impact produced by mining-energy activity 0902 2. Environmental pollution or deforestation (fumigation, spraying with glyphosate, felling of trees, waters, fires, fishing) 0903 3. Illegal extraction and exploitation of environmental resources (minerals, wood, hydrocarbons, water sources) 0904 4. Access to community resources (water, fishing, hunting, tertiary routes) 1001 1. Affiliation (general social security system in health and pension, arl and occupational risks) 1002 2. Registration and categorization of sisben / subsidized regime 1003 3. Basic services (appointments, authorizations of procedures and/or medicines, payments) 1004 4. Service for chronic diseases and high-cost diseases (authorizations of procedures and / or surgeries, medicines, payments) 1005 5. Denial of service 1006 6. Delay in the attention of the service (appointments, authorizations of procedures and / or medicines, payments) 1007 7. Quality of service 1008 8. Damages caused by the use of adulterated medicines or supplements 1009 9. Medical errors, treatment error 1010 10. Payment of the pension allowance 1011 11. Access to pension and recognition of requirements 1012 12. Transfers between regimes 1101 1. Damages caused by actions of public institutions or state authorities 1102 2. Expropriations 1103 3. Deficiency in services provided by the state other than public household services 1104 4. Abuse of state authority 1105 5. Payment and/or collection of tax, fines and penalties (tax matters) 1106 6. Denial in obtaining documents, in carrying out procedures, processes before the state 1107 7. Problems related to traffic stops, for contraventions (late notification, non-conformity) 1108 8. Performance or breach of a state contract (less employment contracts) 1109 9. Procedures for the naturalization of migrants and the issuance of documents 1201 1. Problems in access to basic and secondary education 1202 2. Problems in access to higher education 1203 3. Conditions of quality in the provision of the service, denial 1204 4. Free fees, entrance fees, materials 1205 5. Inadequate access and provision of the service in relation to the specific needs of the person 1206 6. Educational environment (bullying, bullying, violence) 1301 1. Sexual orientation or gender identity 1302 2. For being a woman or a man 1303 3. Disability status 1304 4. Race or ethnicity, nationality, religious beliefs, ideologies, political preferences 1305 5. Discrimination and exclusion on the basis of age, physical appearance, socio-economic status or pregnancy 1401 1. Theft, fraud, fraud, extortion 1402 2. Damage to movable or immovable property (assets such as vehicles or office) 1403 3. Threats, injuries 1404 4. Against copyright 1405 5. Kidnappings, torture 1406 6. Slanders, slanders 1407 7. Homicide, femicide 1408 8. Cybercrimes (theft by computer means, breach of personal data) 1409 9. Illicit plantations, drug production, trafficking in narcotic drugs and chemical substances 1410 10. Sexual abuse 1501 1. Forced displacement and enforced disappearance 1502 2. Assaults by the police or military forces (illegal beatings, false positives, extrajudicial executions, etc.) 1503 3. Failure to substitute illicit crops 1504 4. Crimes against life and/or personal integrity occurring during the armed conflict (torture, homicide, kidnapping, sexual violence, anti-personnel mines) 1505 5. Crimes against property that occurred during the armed conflict (extortion, theft, damage to the property of others) 1506 6. Terrorism and threats 1507 7. Dispossession of land
* V2452 P1672\_1 In the face of this problem, what action did you take? Discrete Numeric 3. Faced with this problem, what action did you take? 1 went to an institution, authority or private person 2 tried to reach an agreement directly with the person who had the problem 3 acted violently 4 went to an illegal actor 5 did nothing
* V2453 P1673s1\_1 Lawyer Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? Lawyer.
* V2454 P1673s2\_1 Occupational risk managers. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem of occupational risk administrators?
* V2455 P1673s3\_1 Mayors, governors, secretariats and other offices. Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? Mayors, governors, secretariats and other offices.
* V2456 P1673s4\_1 Environmental authorities and regional autonomous corporations (car). Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? Environmental authorities and regional autonomous corporations (car).
* V2457 P1673s5\_1 Transit and transport authorities. Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? Transit and transport authorities.
* V2458 P1673s6\_1 Banks, financing companies, insurers, cooperatives, pension funds. Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? Banks, financing companies, insurers, cooperatives, pension funds.
* V2459 P1673s7\_1 Cadastres, instituto geográfico agustín codazzi, curadurías urbanas, lonjas. Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? Cadastres, instituto geográfico agustín codazzi, curadurías urbanas, lonjas.
* V2460 P1673s8\_1 Conciliation, arbitration and friendly composition centres (conciliators, arbitrators). Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? Conciliation, arbitration and friendly composition centres (conciliators, arbitrators).
* V2461 P1673s9\_1 Hospitals, clinics, health centres and other health care institutions (ips). Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? Hospitals, clinics, health centres and other health care institutions (ips).
* V2462 P1673s10\_1 Family police stations, family ombudsman - icbf. Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? Family police stations, family ombudsman - icbf.
* V2463 P1673s11\_1 Conciliators in equity, conciliators of the community action boards. Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? Conciliators in equity, conciliators of the community action boards.
* V2464 P1673s12\_1 Legal offices. Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? Legal offices.
* V2465 P1673s13\_1 Consumer defenders, superintendencies (financial, health, companies, among others). Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? Consumer defenders, superintendencies (financial, health, companies, among others).
* V2466 P1673s14\_1 Ombudsman's office. Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? Ombudsman's office.
* V2467 P1673s15\_1 Dian, comptroller general of the republic, ministries of finance, customs offices, exchange control. Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? Dian, comptroller general of the republic, ministries of finance, customs offices, exchange control.
* V2468 P1673s16\_1 Employer. Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? Employer.
* V2469 P1673s17\_1 Domestic utilities companies. Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? Domestic utilities companies.
* V2470 P1673s18\_1 Health promotion entities (eps) and sisben. Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? Health promotion entities (eps) and sisben.
* V2471 P1673s19\_1 Family or friends. Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? Family or friends.
* V2472 P1673s20\_1 Attorney general's office. Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? Attorney general's office.
* V2473 P1673s21\_1 Social groups or organizations, churches, faith community or religious leaders. Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? Social groups or organizations, churches, faith community or religious leaders.
* V2474 P1673s22\_1 Police inspection or corregidor. Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? Police inspection or corregidor.
* V2475 P1673s23\_1 Labour inspectors. Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? Labour inspectors.
* V2476 P1673s24\_1 Educational and training institutions for work. Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? Educational and training institutions for work.
* V2477 P1673s25\_1 Justices of the peace. Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? Justices of the peace.
* V2478 P1673s26\_1 Special indigenous jurisdiction, community councils of the black and rrom communities. Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? Special indigenous jurisdiction, community councils of the black and rrom communities.
* V2479 P1673s27\_1 Courts and judges (administrative, family, criminal, labor, civil, among others). Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? Courts and judges (administrative, family, criminal, labor, civil, among others).
* V2480 P1673s28\_1 Legal medicine. Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? Legal medicine.
* V2481 P1673s29\_1 Ministries and attached entities, administrative departments. Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? Ministries and attached entities, administrative departments.
* V2482 P1673s30\_1 Notaries. Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? Notaries.
* V2483 P1673s31\_1 Personerías, attorney general's office. Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? Personerías, attorney general's office.
* V2484 P1673s32\_1 National police (cai, police station, dijin-sijin). Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? National police (cai, police station, dijin-sijin).
* V2485 P1673s33\_1 National registry of civil status. Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? National registry of civil status.
* V2486 P1673s34\_1 Victims unit, land restitution unit. Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? Victims unit, land restitution unit.
* V2487 P1673s35\_1 Other Discrete Numeric 4. What were the institutions, authorities or private persons to whom did you go to solve the problem? Other
* V2488 P1674\_1 What was the last institution, authority or private person you went to? Contin Numeric 5. What was the last institution, authority or private person you went to? 01 lawyer. 02 occupational risk managers. 03 mayors, governorates, secretariats and other offices. 04 environmental authorities and regional autonomous corporations (car). 05 transit and transport authorities. 06 banks, financing companies, insurers, cooperatives, pension funds. 07 cadastres, agustín codazzi geographical institute, urban curatorships, lonjas. 08 conciliation, arbitration and friendly composition centres (conciliators, arbitrators). 09 hospitals, clinics, health centres and other health provider institutions (ips). 10 family police stations, family ombudsman - icbf. 11 conciliators in equity, conciliators of the community action boards. 12 legal offices. 13 consumer ombudsman, superintendencies (financial, health, companies, among others). 14 ombudsman's office. 15 dian, office of the comptroller general of the republic, ministries of finance, customs offices, exchange control. 16 employer. 17 household utilities companies. 18 health promoting entities (eps) and sisben. 19 family or friends. 20 attorney general's office. 21 social groups or organizations, churches, faith community or religious leaders. 22 police inspectorate or corregidor. 23 labour inspectors. 24 educational and training institutions for work. 25 justices of the peace. 26 special indigenous jurisdiction, community councils of the black and roman communities. 27 courts and judges (administrative, family, criminal, labor, civil, among others). 28 legal medicine. 29 ministries and attached entities, administrative departments. 30 notaries. 31 personerías, procuraduría general de la nación. 32 national police (cai, police station, dijin-sijin). 33 national registry of civil status. 34 victims unit, land restitution unit. 35 other
* V2489 P1675\_1 What was the main reason why... Went to this institution, authority or private person? Discrete Numeric 6. What was the main reason why... Went to this institution, authority or private person? 1 it builds your confidence or someone recommended this route. 2 few procedures or low costs. 3 he was forced. 4 he was pressured. 5 it is the only one there is, which you can access, know or stay close. 6 where he went before he was not attended or the attention was not satisfactory. 7 transfer by another authority. 8 because he was the one who had to solve the problem (competition). 9 9. The process, procedure or result can be influenced. 10 other
* V2490 P1676\_1 What was the result of going to this institution, authority or particular person? Discrete Numeric 7. What was the result of going to this institution, authority or private person? 1 a decision was made. 2 an agreement was reached. 3 the case has not been resolved or is still pending. 4 made the decision not to proceed with the application or processing. 5 the authority, institution, or private person did nothing. 6 other
* V2491 P1676s2\_1 How many months did the decision or agreement take place? Contin Numeric 7.1 how many months did the decision or agreement take place?
* V2492 P1676s3\_1 How satisfied are you with the decision or agreement? Discrete Numeric 7.2 how satisfied are you with the decision or agreement? 0 0. Totally dissatisfied 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 10. Fully satisfied
* V2493 P1677\_1 What is the main reason why the case has not been resolved or is still pending? Contin Numeric 8. What is the main reason why the case has not been resolved or is still pending? 1 poor service provision, delays, errors. 2 lack of evidence or other requirements. 3 the application was not received, was inadmissible or rejected. 4 it was not the competence of that person, authority or institution. 5 the request was sent to another entity (transfer). 6 pending response or solution. 7 other. 99 he does not know, he does not know the state of the process.
* V2494 P1678\_1 Why the main reason... Made the decision not to proceed with the application or processing? Discrete Numeric 9. Why the main reason... Made the decision not to proceed with the application or processing? 1 reached an agreement with the counterparty outside the process / procedure. 2 high economic cost of the process / procedure, transportation and displacement difficulties. 3 difficulties in communication and language (diversity of languages, misunderstanding of technical terms, illiteracy). 4 poor provision of the service, delays, errors in the process / procedure. 5 loss of trust in the person, authority or institution to which you went. 6 he was no longer interested in continuing with the process or procedure. 7 they suggested it to him. 8 they pressured him. 9 other 99 does not know / does not respond
* V2495 P1679\_1 What was the main reason why... Tried to reach an agreement directly with who had the problem? Discrete Numeric 10. What was the main reason why... Tried to reach an agreement directly with who had the problem? 1 he prefers to settle problems peacefully, through dialogue or by himself. 2 it is less expensive or more agile than other solutions. 3 the agreement lasts longer and the results are more beneficial. 4 it is part of their customs, uses or traditions. 5 they suggested it. 6 he was pressured. 7 i did not know which authority to turn to, what to do, or how to do it. 8 where he lives he does not have institutions that solve conflicts. 9 does not trust the authorities. 10 because the problem was not so serious.
* V2496 P1680\_1 Was an agreement reached directly with the person who had the problem? Discrete Numeric 11. Was an agreement reached directly with the person who had the problem? 1 yes 2 no
* V2497 P1681\_1 What was the main reason why... Acted violently to solve the problem? Discrete Numeric 12. What was the main reason why... Acted violently to solve the problem? 1 he had a lot of anger, he let himself go, the other deserved it. 2 he did not trust the authorities. 3 it is the way problems are solved here. 4 there was no other option, he was in a state of need (hunger of a minor, health of a person). 5 i didn't know who to turn to, what to do, or how to do it. 6 they suggested it. 7 they pressured him. 8 other
* V2498 P1682\_1 What was the main reason why... Went to an illegal actor? Discrete Numeric 13. What was the main reason why... Went to an illegal actor? 1. It is more effective than other forms of solution. 2 it is the way problems are solved here. 3 he did not trust the state authorities. 4 where he lives he does not have institutions, people or authorities that solve conflicts. 5 he had a lot of rage, he let himself go. 6 they suggested it. 7 they pressured him. 8 guarantees or sustains the development of the economic activity that generates its income. 9 other
* V2499 P1683\_1 What was the main reason why... Did nothing? Discrete Numeric 14. What was the main reason why... Did nothing? 1 the problem was not important/ it was not worth it. 2 fixing the problem took too long or required too much paperwork. 3 it was very expensive to solve the problem, he could not get transportation, he could not move. 4 he had no evidence or arguments. 5 he didn't know what he could do, who to turn to, or how to do it. 6 he did not trust the state authorities. 7 for fear of the consequences/threatened him. 8 reasons of faith or philosophy (divine justice will act / god will adjust the burdens / karma). 9 difficulties in communication and language (diversity of languages, misunderstanding of technical terms, illiteracy). 10 other
* V2500 P1684\_1 Was the decision or agreement complied with? Discrete Numeric 15. Was the decision or agreement complied with? 1 yes 2 no
* V2501 P1685\_1 The problem of ... Was it fixed? Discrete Numeric 16. The problem of ... Was it fixed? 1 yes 2 no
* V2502 P1686\_1 Since you did something to deal with the problem, how long did it take for it to fix? Contin Numeric 17. Since you did something to deal with the problem, how long did it take for it to be solved?
* V2503 P1687\_1 If this problem happened to him again... Would i take the same path again? Discrete Numeric 18. If this problem happened to you again... Would i take the same path again? 1 yes 2 no
* V2504 P1688\_1 Why the main reason... Wouldn't i take the same path again? Discrete Numeric 19.for what main reason... Wouldn't i take the same path again? 1 because the problem was not solved. 2 because it is still in process, the process was delayed. 3 because the person or institution did not manage correctly or did not give it good attention. 4 the result did not favor him or was not as expected. 5 because it brought him more trouble. 6 for some abuse of power was committed against him. 7 the institution or person could not solve the problem. 8 for expensive. 9 because by complying with the law, more beneficial and lasting consequences are obtained. 10 because my cultural particularities (ethnicity, customs, traditions and beliefs) were not taken into account. 11 other
* V2505 P1689\_1 At some point... Had legal advice or legal assistance from: Discrete Numeric 20. At any point... Had legal advice or legal assistance from: 1 a private lawyer. 2 a lawyer provided by the state/public defender. 3 a university legal office. 4 another institution, authority or person (family commissioner, police inspectorate) which one? 5 he had no legal advice or legal assistance (lawyer, legal office, public defender).
* V2506 P1690\_1 Why the main reason... Did not have legal advice or legal assistance? Discrete Numeric 21. Why the main reason... Did not have legal advice or legal assistance? 1 it was not required for the procedure. 2 it is very expensive (in terms of time, money, travel). 3 he did not have access to or was unaware of the existence of legal advice or legal assistance services. 4 you do not trust lawyers or the services of legal advice or legal assistance. 5 complicates the process. 6 i did not understand the legal and legal language/terms. 7 because my cultural particularities (ethnicity, customs, traditions and beliefs) were not taken into account. 8 other
* V2507 P3014 2. From the above problems, we are going to select two, first the oldest and then the one that caused the greatest affectation. Discrete Character 2. From the above problems, we are going to select two, first the oldest and then the one that caused the greatest affectation. Second issue prioritized greater affectation 0101 1. Paternity/maternity or adoption 0102 2. Maintenance fee, custody, parental authority, visits 0103 3. Separation, divorce, liquidation, free union 0104 4. Property division / separation of property 0105 5. Inheritance, succession, wills 0201 1. Poor quality of products or services purchased 0202 2. Breach of contracts or warranties of products or services 0203 3. Handling of personal data 0204 4. Misleading advertising 0205 5. Cost overruns in rates 0301 1. Lack, disconnection, inadequate provision of service 0302 2. Invoicing, tariff and cost overruns 0303 3. Installation, illegal use of installation 0401 1. Recognition and formalization of employment or contractual relationship 0402 2. Dismissal and termination of employment and contractual relationship 0403 3. Remuneration, payment of wages, wages, payments in kind, settlement of social benefits (holidays, overtime, redundancies, bonuses) 0404 4. Damages caused by the conditions in the exercise of work, workplace, endowment, non-payment of social security contributions and occupational risks 0405 5. Belonging to a trade union, participating in strikes, non-compliance with collective agreements or labour pacts 0406 6. Abuse and harassment at work 0407 7. Denial of leave (maternity, paternity, mourning, unpaid) or compensation 0501 1. Debts in the form of bills of exchange, promissory notes or other instruments contracted with individuals 0502 2. Usury or high interest on loans with individuals 0503 3. Seizure and seizure of the property for debts contracted with individuals 0504 4. Debts such as credit cards, free investment, mortgage loans and other portfolios with financial and solidarity entities 0505 5. Usury or high interest on loans with the financial and solidarity sector 0506 6. Executive processes, seizure, seizure of the property, mortgages, auctions and launches with the financial and solidarity sector 0507 7. Reports to risk centres 0508 8. Debts for educational credits 0509 9. Payment of interest on educational debts 0510 10. Bankruptcy or insolvency of natural persons 0601 1. Property 0602 2. Invasion, undue occupation 0603 3. Damages, affectations, quality of the property 0604 4. Lease 0605 5. Administration 0606 6. Noises, bad smells and garbage 0607 7. Problems related to pets or other pets 0608 8. Good name, rumors, gossip 0609 9. Damage to crops, conflicts over sources and access to water 0701 1. Invasion, undue occupation 0702 2. Damage caused by the conditions or absence of equipment and urban furniture (pedestrian bridges, streets, platforms, stops, garbage cans, benches, mattresses, luminaires, bollards, planters, playgrounds and exercise games, traffic lights, etc.) 0703 3. Damage caused by public works (ramps, signage, noise, debris, duration) 0704 4. Misuse of spaces for common use (parks, streets, squares, beaches, platforms) 0801 1. Conflicts arising from the lack of information or outdated cadastral and registry records (real estate market) 0802 2. Formalization, adjudication or titling of lands, cairns and definition of boundaries 0803 3. Easement on a property (water passage, public services) 0804 Invasion, improper occupation of land 0805 5. Land recovery 0806 6. Extinction of domain 0901 1. Environmental impact produced by mining-energy activity 0902 2. Environmental pollution or deforestation (fumigation, spraying with glyphosate, felling of trees, waters, fires, fishing) 0903 3. Illegal extraction and exploitation of environmental resources (minerals, wood, hydrocarbons, water sources) 0904 4. Access to community resources (water, fishing, hunting, tertiary routes) 1001 1. Affiliation (general social security system in health and pension, arl and occupational risks) 1002 2. Registration and categorization of sisben / subsidized regime 1003 3. Basic services (appointments, authorizations of procedures and/or medicines, payments) 1004 4. Service for chronic diseases and high-cost diseases (authorizations of procedures and / or surgeries, medicines, payments) 1005 5. Denial of service 1006 6. Delay in the attention of the service (appointments, authorizations of procedures and / or medicines, payments) 1007 7. Quality of service 1008 8. Damages caused by the use of adulterated medicines or supplements 1009 9. Medical errors, treatment error 1010 10. Payment of the pension allowance 1011 11. Access to pension and recognition of requirements 1012 12. Transfers between regimes 1101 1. Damages caused by actions of public institutions or state authorities 1102 2. Expropriations 1103 3. Deficiency in services provided by the state other than public household services 1104 4. Abuse of state authority 1105 5. Payment and/or collection of tax, fines and penalties (tax matters) 1106 6. Denial in obtaining documents, in carrying out procedures, processes before the state 1107 7. Problems related to traffic stops, for contraventions (late notification, non-conformity) 1108 8. Performance or breach of a state contract (less employment contracts) 1109 9. Procedures for the naturalization of migrants and the issuance of documents 1201 1. Problems in access to basic and secondary education 1202 2. Problems in access to higher education 1203 3. Conditions of quality in the provision of the service, denial 1204 4. Free fees, entrance fees, materials 1205 5. Inadequate access and provision of the service in relation to the specific needs of the person 1206 6. Educational environment (bullying, bullying, violence) 1301 1. Sexual orientation or gender identity 1302 2. For being a woman or a man 1303 3. Disability status 1304 4. Race or ethnicity, nationality, religious beliefs, ideologies, political preferences 1305 5. Discrimination and exclusion on the basis of age, physical appearance, socio-economic status or pregnancy 1401 1. Theft, fraud, fraud, extortion 1402 2. Damage to movable or immovable property (assets such as vehicles or office) 1403 3. Threats, injuries 1404 4. Against copyright 1405 5. Kidnappings, torture 1406 6. Slanders, slanders 1407 7. Homicide, femicide 1408 8. Cybercrimes (theft by computer means, breach of personal data) 1409 9. Illicit plantations, drug production, trafficking in narcotic drugs and chemical substances 1410 10. Sexual abuse 1501 1. Forced displacement and enforced disappearance 1502 2. Assaults by the police or military forces (illegal beatings, false positives, extrajudicial executions, etc.) 1503 3. Failure to substitute illicit crops 1504 4. Crimes against life and/or personal integrity occurring during the armed conflict (torture, homicide, kidnapping, sexual violence, anti-personnel mines) 1505 5. Crimes against property that occurred during the armed conflict (extortion, theft, damage to the property of others) 1506 6. Terrorism and threats 1507 7. Dispossession of land
* V2508 P1672\_2 In the face of this problem, what action did you take? Discrete Numeric 3. Faced with this problem, what action did you take? 1 went to an institution, authority or private person 2 tried to reach an agreement directly with the person who had the problem 3 acted violently 4 went to an illegal actor 5 did nothing
* V2509 P1673s1\_2 Lawyer. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Lawyer.
* V2510 P1673s2\_2 Occupational risk managers. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Occupational risk managers.
* V2511 P1673s3\_2 Mayors, governors, secretariats and other offices. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Mayors, governors, secretariats and other offices.
* V2512 P1673s4\_2 Environmental authorities and regional autonomous corporations (car). Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Environmental authorities and regional autonomous corporations (car).
* V2513 P1673s5\_2 Transit and transport authorities. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Transit and transport authorities.
* V2514 P1673s6\_2 Banks, financing companies, insurers, cooperatives, pension funds. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Banks, financing companies, insurers, cooperatives, pension funds.
* V2515 P1673s7\_2 Cadastres, instituto geográfico agustín codazzi, curadurías urbanas, lonjas. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Cadastres, instituto geográfico agustín codazzi, curadurías urbanas, lonjas.
* V2516 P1673s8\_2 Conciliation, arbitration and friendly composition centres (conciliators, arbitrators). Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Conciliation, arbitration and friendly composition centres (conciliators, arbitrators).
* V2517 P1673s9\_2 Hospitals, clinics, health centres and other health care institutions (ips). Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Hospitals, clinics, health centres and other health care institutions (ips).
* V2518 P1673s10\_2 Family police stations, family ombudsman - icbf. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Family police stations, family ombudsman - icbf.
* V2519 P1673s11\_2 Conciliators in equity, conciliators of the community action boards. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Conciliators in equity, conciliators of the community action boards.
* V2520 P1673s12\_2 Legal offices. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Legal offices.
* V2521 P1673s13\_2 Consumer defenders, superintendencies (financial, health, companies, among others). Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Consumer defenders, superintendencies (financial, health, companies, among others).
* V2522 P1673s14\_2 Ombudsman's office. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Ombudsman's office.
* V2523 P1673s15\_2 Dian, comptroller general of the republic, ministries of finance, customs offices, exchange control. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Dian, comptroller general of the republic, ministries of finance, customs offices, exchange control.
* V2524 P1673s16\_2 Employer. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Employer.
* V2525 P1673s17\_2 Domestic utilities companies. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Domestic utilities companies.
* V2526 P1673s18\_2 Health promotion entities (eps) and sisben. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Health promotion entities (eps) and sisben.
* V2527 P1673s19\_2 Family or friends. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem?
* V2528 P1673s20\_2 Attorney general's office. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Attorney general's office.
* V2529 P1673s21\_2 Social groups or organizations, churches, faith community or religious leaders. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Social groups or organizations, churches, faith community or religious leaders.
* V2530 P1673s22\_2 Police inspection or corregidor. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Police inspection or corregidor.
* V2531 P1673s23\_2 Labour inspectors. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Labour inspectors.
* V2532 P1673s24\_2 Educational and training institutions for work. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Educational and training institutions for work.
* V2533 P1673s25\_2 Justices of the peace. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Justices of the peace.
* V2534 P1673s26\_2 Special indigenous jurisdiction, community councils of the black and rrom communities. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Special indigenous jurisdiction, community councils of the black and rrom communities.
* V2535 P1673s27\_2 Courts and judges (administrative, family, criminal, labor, civil, among others). Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Courts and judges (administrative, family, criminal, labor, civil, among others).
* V2536 P1673s28\_2 Legal medicine. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Legal medicine.
* V2537 P1673s29\_2 Ministries and attached entities, administrative departments. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Ministries and attached entities, administrative departments.
* V2538 P1673s30\_2 Notaries. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Notaries.
* V2539 P1673s31\_2 Personerías, attorney general's office. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Personerías, attorney general's office.
* V2540 P1673s32\_2 National police (cai, police station, dijin
* -sijin). Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? National police (cai, police station, dijin-sijin).
* V2541 P1673s33\_2 National registry of civil status. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? National registry of civil status.
* V2542 P1673s34\_2 Victims unit, land restitution unit. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Victims unit, land restitution unit.
* V2543 P1673s35\_2 Other Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Other
* V2544 P1674\_2 What was the last institution, authority or private person you went to? Contin Numeric 5. What was the last institution, authority or private person you went to? 01 lawyer. 02 occupational risk managers. 03 mayors, governorates, secretariats and other offices. 04 environmental authorities and regional autonomous corporations (car). 05 transit and transport authorities. 06 banks, financing companies, insurers, cooperatives, pension funds. 07 cadastres, agustín codazzi geographical institute, urban curatorships, lonjas. 08 conciliation, arbitration and friendly composition centres (conciliators, arbitrators). 09 hospitals, clinics, health centres and other health provider institutions (ips). 10 family police stations, family ombudsman - icbf. 11 conciliators in equity, conciliators of the community action boards. 12 legal offices. 13 consumer ombudsman, superintendencies (financial, health, companies, among others). 14 ombudsman's office. 15 dian, office of the comptroller general of the republic, ministries of finance, customs offices, exchange control. 16 employer. 17 household utilities companies. 18 health promoting entities (eps) and sisben. 19 family or friends. 20 attorney general's office. 21 social groups or organizations, churches, faith community or religious leaders. 22 police inspectorate or corregidor. 23 labour inspectors. 24 educational and training institutions for work. 25 justices of the peace. 26 special indigenous jurisdiction, community councils of the black and roman communities. 27 courts and judges (administrative, family, criminal, labor, civil, among others). 28 legal medicine. 29 ministries and attached entities, administrative departments. 30 notaries. 31 personerías, procuraduría general de la nación. 32 national police (cai, police station, dijin-sijin). 33 national registry of civil status. 34 victims unit, land restitution unit. 35 other
* V2545 P1675\_2 What was the main reason why... Went to this institution, authority or private person? Discrete Numeric 6. What was the main reason why... Went to this institution, authority or private person? 1 it builds your confidence or someone recommended this route. 2 few procedures or low costs. 3 he was forced. 4 he was pressured. 5 it is the only one there is, which you can access, know or stay close. 6 where he went before he was not attended or the attention was not satisfactory. 7 transfer by another authority. 8 because he was the one who had to solve the problem (competition). 9 the process, procedure or outcome may be influenceable. 10 other
* V2546 P1676\_2 What was the result of going to this institution, authority or particular person? Discrete Numeric 7. What was the result of going to this institution, authority or private person? 1 a decision was made. 2 an agreement was reached. 3 the case has not been resolved or is still pending. 4 made the decision not to proceed with the application or processing. 5 the authority, institution, or private person did nothing. 6 other
* V2547 P1676s2\_2 How many months did the decision or agreement take place? Contin Numeric 7.1. How many months did the decision or agreement take place?
* V2548 P1676s3\_2 How satisfied are you with the decision or agreement? Discrete Numeric 7.2. How satisfied are you with the decision or agreement? 0 0. Totally dissatisfied 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 10. Fully satisfied
* V2549 P1677\_2 What is the main reason why the case has not been resolved or is still pending? Contin Numeric 8. What is the main reason why the case has not been resolved or is still pending? 1 poor service provision, delays, errors. 2 lack of evidence or other requirements. 3 the application was not received, was inadmissible or rejected. 4 it was not the competence of that person, authority or institution. 5 the request was sent to another entity (transfer). 6 pending response or solution. 7 other. 99 he does not know, he does not know the state of the process.
* V2550 P1678\_2 Why the main reason... Made the decision not to proceed with the application or processing? Contin Numeric 9. Why the main reason... Made the decision not to proceed with the application or processing? 1 reached an agreement with the counterparty outside the process / procedure. 2 high economic cost of the process / procedure, transportation and displacement difficulties. 3 difficulties in communication and language (diversity of languages, misunderstanding of technical terms, illiteracy). 4 poor provision of the service, delays, errors in the process / procedure. 5 loss of trust in the person, authority or institution to which you went. 6 he was no longer interested in continuing with the process or procedure. 7 they suggested it to him. 8 they pressured him. 9 other 99 does not know / does not respond
* V2551 P1679\_2 What was the main reason why... Tried to reach an agreement directly with who had the problem? Discrete Numeric 10. What was the main reason why... Tried to reach an agreement directly with who had the problem? 1 he prefers to settle problems peacefully, through dialogue or by himself. 2 it is less expensive or more agile than other solutions. 3 the agreement lasts longer and the results are more beneficial. 4 it is part of their customs, uses or traditions. 5 they suggested it. 6 he was pressured. 7 i did not know which authority to turn to, what to do, or how to do it. 8 where he lives he does not have institutions that solve conflicts. 9 does not trust the authorities. 10 because the problem was not so serious.
* V2552 P1680\_2 Was an agreement reached directly with the person who had the problem? Discrete Numeric 11. Was an agreement reached directly with the person who had the problem? 1 yes 2 no
* V2553 P1681\_2 What was the main reason why... Acted violently to solve the problem? Discrete Numeric 12. What was the main reason why... Acted violently to solve the problem? 1 he had a lot of anger, he let himself go, the other deserved it. 2 he did not trust the authorities. 3 it is the way problems are solved here. 4 there was no other option, he was in a state of need (hunger of a minor, health of a person). 5 i didn't know who to turn to, what to do, or how to do it. 6 they suggested it. 7 they pressured him. 8 other
* V2554 P1682\_2 What was the main reason why... Went to an illegal actor? Discrete Numeric 13. What was the main reason why... Went to an illegal actor? 1. It is more effective than other forms of solution. 2 it is the way problems are solved here. 3 he did not trust the state authorities. 4 where he lives he does not have institutions, people or authorities that solve conflicts. 5 he had a lot of rage, he let himself go. 6 they suggested it. 7 they pressured him. 8 guarantees or sustains the development of the economic activity that generates its income. 9 other
* V2555 P1683\_2 What was the main reason why... Did nothing? Discrete Numeric 14. What was the main reason why... Did nothing? 1 the problem was not important/ it was not worth it. 2 fixing the problem took too long or required too much paperwork. 3 it was very expensive to solve the problem, he could not get transportation, he could not move. 4 he had no evidence or arguments. 5 he didn't know what he could do, who to turn to, or how to do it. 6 he did not trust the state authorities. 7 for fear of the consequences/threatened him. 8 reasons of faith or philosophy (divine justice will act / god will adjust the burdens / karma). 9 difficulties in communication and language (diversity of languages, misunderstanding of technical terms, illiteracy). 10 other
* V2556 P1684\_2 Was the decision or agreement complied with? Discrete Numeric 15. Was the decision or agreement complied with? 1 yes 2 no
* V2557 P1685\_2 The problem of ... Was it fixed? Discrete Numeric 16. The problem of ... Was it fixed? 1 yes 2 no
* V2558 P1686\_2 Since you did something to deal with the problem, how long did it take for it to fix? Discrete Numeric 17. Since you did something to deal with the problem, how long did it take for it to be solved?
* V2559 P1687\_2 If this problem happened to him again... Would i take the same path again? Discrete Numeric 18. If this problem happened to you again... Would i take the same path again? 1 yes 2 no
* V2560 P1688\_2 Why the main reason... Wouldn't i take the same path again? Discrete Numeric 19. Why the main reason... Wouldn't i take the same path again? 1 because the problem was not solved. 2 because it is still in process, the process was delayed. 3 because the person or institution did not manage correctly or did not give it good attention. 4 the result did not favor him or was not as expected. 5 because it brought him more trouble. 6 for some abuse of power was committed against him. 7 the institution or person could not solve the problem. 8 for expensive. 9 because by complying with the law, more beneficial and lasting consequences are obtained. 10 because my cultural particularities (ethnicity, customs, traditions and beliefs) were not taken into account. 11 other
* V2561 P1689\_2 At some point... Had legal advice or legal assistance from: Discrete Numeric 20. At any point... Had legal advice or legal assistance from: 1 a private lawyer. 2 a lawyer provided by the state/public defender. 3 a university legal office. 4 another institution, authority or person (family commissioner, police inspectorate) which one? 5 he had no legal advice or legal assistance (lawyer, legal office, public defender).
* V2562 P1690\_2 Why the main reason... Did not have legal advice or legal assistance? Discrete Numeric 21. Why the main reason... Did not have legal advice or legal assistance? 1 it was not required for the procedure. 2 it is very expensive (in terms of time, money, travel). 3 he did not have access to or was unaware of the existence of legal advice or legal assistance services. 4 you do not trust lawyers or the services of legal advice or legal assistance. 5 complicates the process. 6 i did not understand the legal and legal language/terms. 7 because my cultural particularities (ethnicity, customs, traditions and beliefs) were not taken into account. 8 other

## Problems, disagreements, conflicts, or disputes (long cycle without prioritization)

* V1415 Directory Directory Contin Numeric
* V1416 Nro\_encuesta Nro\_encuesta Discrete Numeric
* V1417 Secuencia\_encuesta Secuencia\_encuesta Discrete Numeric
* V1418 Secuencia\_p Identify the person Discrete Numeric
* V1419 Order Order Discrete Numeric
* V1420 Fex\_c Expansion factor Contin Numeric
* V1421 Hog Identify the home Discrete Numeric
* V1422 P3154 Oldest selected typologies Discrete Character Selected typologies oldest 0101 1. Paternity/maternity or adoption 0102 2. Maintenance fee, custody, parental authority, visits 0103 3. Separation, divorce, liquidation, free union 0104 4. Property division / separation of property 0105 5. Inheritance, succession, wills 0201 1. Poor quality of products or services purchased 0202 2. Breach of contracts or warranties of products or services 0203 3. Handling of personal data 0204 4. Misleading advertising 0205 5. Cost overruns in rates 0301 1. Lack, disconnection, inadequate provision of service 0302 2. Invoicing, tariff and cost overruns 0303 3. Installation, illegal use of installation 0401 1. Recognition and formalization of employment or contractual relationship 0402 2. Dismissal and termination of employment and contractual relationship 0403 3. Remuneration, payment of wages, wages, payments in kind, settlement of social benefits (holidays, overtime, redundancies, bonuses) 0404 4. Damages caused by the conditions in the exercise of work, workplace, endowment, non-payment of social security contributions and occupational risks 0405 5. Belonging to a trade union, participating in strikes, non-compliance with collective agreements or labour pacts 0406 6. Abuse and harassment at work 0407 7. Denial of leave (maternity, paternity, mourning, unpaid) or compensation 0501 1. Debts in the form of bills of exchange, promissory notes or other instruments contracted with individuals 0502 2. Usury or high interest on loans with individuals 0503 3. Seizure and seizure of the property for debts contracted with individuals 0504 4. Debts such as credit cards, free investment, mortgage loans and other portfolios with financial and solidarity entities 0505 5. Usury or high interest on loans with the financial and solidarity sector 0506 6. Executive processes, seizure, seizure of the property, mortgages, auctions and launches with the financial and solidarity sector 0507 7. Reports to risk centres 0508 8. Debts for educational credits 0509 9. Payment of interest on educational debts 0510 10. Bankruptcy or insolvency of natural persons 0601 1. Property 0602 2. Invasion, undue occupation 0603 3. Damages, affectations, quality Of the property 0604 4. Lease 0605 5. Administration 0606 6. Noises, bad smells and garbage 0607 7. Problems related to pets or other pets 0608 8. Good name, rumors, gossip 0609 9. Damage to crops, conflicts over sources and access to water 0701 1. Invasion, undue occupation 0702 2. Damage caused by the conditions or absence of equipment and urban furniture (pedestrian bridges, streets, platforms, stops, garbage cans, benches, mattresses, luminaires, bollards, planters, playgrounds and exercise games, traffic lights, etc.) 0703 3. Damage caused by public works (ramps, signage, noise, debris, duration) 0704 4. Misuse of spaces for common use (parks, streets, squares, beaches, platforms) 0801 1. Conflicts arising from the lack of information or outdated cadastral and registry records (real estate market) 0802 2. Formalization, adjudication or titling of lands, cairns and definition of boundaries 0803 3. Easement on a property (water passage, public services) 0804 4. Invasion, improper occupation of land 0805 5. Land recovery 0806 6. Extinction of domain 0901 1. Environmental impact produced by mining-energy activity 0902 2. Environmental pollution or deforestation (fumigation, spraying with glyphosate, felling of trees, waters, fires, fishing) 0903 3. Illegal extraction and exploitation of environmental resources (minerals, wood, hydrocarbons, water sources) 0904 4. Access to community resources (water, fishing, hunting, tertiary routes) 1001 1. Affiliation (general social security system in health and pension, arl and occupational risks) 1002 2. Registration and categorization of sisben / subsidized regime 1003 3. Basic services (appointments, authorizations of procedures and/or medicines, payments) 1004 4. Service for chronic diseases and high-cost diseases (authorizations of procedures and / or surgeries, medicines, payments) 1005 5. Denial of service 1006 6. Delay in the attention of the service (appointments, authorizations of procedures and / or medicines, payments) 1007 7. Quality of service 1008 8. Damages caused by the use of adulterated medicines or supplements 1009 9. Medical errors, treatment error 1010 10. Payment of the pension allowance 1011 11. Access to pension and recognition of requirements 1012 12. Transfers between regimes 1101 1. Damages caused by actions of public institutions or state authorities 1102 2. Expropriations 1103 3. Deficiency in services provided by the state other than public household services 1104 4. Abuse of state authority 1105 5. Payment and/or collection of tax, fines and penalties (tax matters) 1106 6. Denial in obtaining documents, in carrying out procedures, processes before the state 1107 7. Problems related to traffic stops, for contraventions (late notification, non-conformity) 1108 8. Performance or breach of a state contract (less employment contracts) 1109 9. Procedures for the naturalization of migrants and the issuance of documents 1201 1. Problems in access to basic and secondary education 1202 2. Problems in access to higher education 1203 3. Conditions of quality in the provision of the service, denial 1204 4. Free fees, entrance fees, materials 1205 5. Inadequate access and provision of the service in relation to the specific needs of the person 1206 6. Educational environment (bullying, bullying, violence) 1301 Sexual orientation or gender identity 1302 2. For being a woman or a man 1303 3. Disability status 1304 4. Race or ethnicity, nationality, religious beliefs, ideologies, political preferences 1305 5. Discrimination and exclusion on the basis of age, physical appearance, socio-economic status or pregnancy 1401 1. Theft, fraud, fraud, extortion 1402 2. Damage to movable or immovable property (assets such as vehicles or office) 1403 3. Threats, injuries 1404 4. Against copyright 1405 5. Kidnappings, torture 1406 6. Slanders, slanders 1407 7. Homicide, femicide 1408 8. Cybercrimes (theft by computer means, breach of personal data) 1409 9. Illicit plantations, drug production, trafficking in narcotic drugs and chemical substances 1410 10. Sexual abuse 1501 1. Forced displacement and enforced disappearance 1502 2. Assaults by the police or military forces (illegal beatings, false positives, extrajudicial executions, etc.) 1503 3. Failure to substitute illicit crops 1504 4. Crimes against life and/or personal integrity occurring during the armed conflict (torture, homicide, kidnapping, sexual violence, anti-personnel mines) 1505 5. Crimes against property that occurred during the armed conflict (extortion, theft, damage to the property of others) 1506 6. Terrorism and threats 1507 7. Dispossession of land
* V1423 P1672 In the face of this problem, what action did you take? Discrete Numeric 3. Faced with this problem, what action did you take? 1. You went to an institution, authority or private person 2. He tried to reach an agreement directly with the one who had the problem 3. Acted violently 4. Went to an illegal actor He did nothing
* V1424 P1673s1 Lawyer. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Lawyer.
* V1425 P1673s2 Occupational risk managers Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Occupational risk managers
* V1426 P1673s3 Mayors, governors, secretariats and other offices. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Mayors, governors, secretariats and other offices.
* V1427 P1673s4 Environmental authorities and regional autonomous corporations (car). Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Environmental authorities and regional autonomous corporations (car).
* V1428 P1673s5 Transit and transport authorities. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Transit and transport authorities.
* V1429 P1673s6 Banks, financing companies, insurers, cooperatives, pension funds Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Banks, financing companies, insurers, cooperatives, pension funds.
* V1430 P1673s7 Cadastres, instituto geográfico agustín codazzi, curadurías urbanas, lonjas. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Cadastres, instituto geográfico agustín codazzi, curadurías urbanas, lonjas.
* V1431 P1673s8 Conciliation, arbitration and friendly composition centres (conciliators, arbitrators). Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Conciliation, arbitration and friendly composition centres (conciliators, arbitrators).
* V1432 P1673s9 Hospitals, clinics, health centres and other health care institutions (ips). Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Hospitals, clinics, health centres and other health care institutions (ips).
* V1433 P1673s10 Family police stations, family ombudsman - icbf. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Family police stations, family ombudsman - icbf.
* V1434 P1673s11 Conciliators in equity, conciliators of the community action boards. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Conciliators in equity, conciliators of the community action boards.
* V1435 P1673s12 Legal offices. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Legal offices.
* V1436 P1673s13 Consumer defenders, superintendencies (financial, health, companies, among others). Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Consumer defenders, superintendencies (financial, health, companies, among others).
* V1437 P1673s14 Ombudsman's office. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Ombudsman's office.
* V1438 P1673s15 Dian, comptroller general of the republic, ministries of finance, customs offices, exchange control. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Dian, comptroller general of the republic, ministries of finance, customs offices, exchange control.
* V1439 P1673s16 Employer. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Employer.
* V1440 P1673s17 Domestic utilities companies. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Domestic utilities companies.
* V1441 P1673s18 Health promotion entities (eps) and sisben. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Health promotion entities (eps) and sisben.
* V1442 P1673s19 Family or friends. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Family or friends.
* V1443 Q1673s20 Attorney general's office. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Attorney general's office.
* V1444 P1673s21 Social groups or organizations, churches, faith community or religious leaders. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Social groups or organizations, churches, faith community or religious leaders.
* V1445 P1673s22 Police inspection or corregidor. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Police inspection or corregidor.
* V1446 P1673s23 Labour inspectors. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Labour inspectors.
* V1447 P1673s24 Educational and training institutions for work. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Educational and training institutions for work.
* V1448 P1673s25 Justices of the peace. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Justices of the peace.
* V1449 P1673s26 Special indigenous jurisdiction, community councils of black and rrom communities Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Special indigenous jurisdiction, community councils of the black and rrom communities.
* V1450 P1673s27 Courts and judges (administrative, family, criminal, labor, civil, among others). Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Courts and judges (administrative, family, criminal, labor, civil, among others).
* V1451 P1673s28 Legal medicine. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Legal medicine.
* V1452 P1673s29 Ministries and attached entities, administrative departments. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Ministries and attached entities, administrative departments.
* V1453 P1673s30 Notaries. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Notaries.
* V1454 P1673s31 Personerías, attorney general's office. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Personerías, attorney general's office.
* V1455 P1673s32 National police (cai, police station, dijin-sijin). Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? National police (cai, police station, dijin-sijin).
* V1456 P1673s33 National registry of civil status. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? National registry of civil status.
* V1457 P1673s34 Victims unit, land restitution unit. Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Victims unit, land restitution unit.
* V1458 P1673s35 Other Discrete Numeric 4. What were the institutions, authorities or individuals to whom did you go to solve the problem? Other
* V1459 P1674 What was the last institution, authority or private person you went to? Contin Numeric 5. What was the last institution, authority or private person you went to? 1. Lawyer. 2. Occupational risk managers. 3. Mayors, governors, secretariats and other offices. 4. Environmental authorities and regional autonomous corporations (car). 5. Transit and transport authorities. 6. Banks, financing companies, insurers, cooperatives, pension funds. 7. Cadastres, agustín codazzi geographical institute, urban curatorships, lonjas. 8. Conciliation, arbitration and friendly composition centres (conciliators, arbitrators). 9. Hospitals, clinics, health centres and other health care institutions (ips). 10. Family police stations, family ombudsman - icbf. 11. Conciliators in equity, conciliators of the community action boards. 12. Legal offices. 13. Consumer ombudsman, superintendencies (financial, health, companies, among others). 14. Ombudsman's office. 15. Dian, office of the comptroller general of the republic, ministries of finance, customs offices, exchange control. 16. Employer. 17. Household utilities. 18. Health promoting entities (eps) and sisben. 19. Family or friends. 20. Attorney general's office. 21. Social groups or organizations, churches, faith community or religious leaders. 22. Police inspection or corregidor. 23. Labour inspectors. 24. Educational and training institutions for work. 25. Justices of the peace. 26. Special indigenous jurisdiction, community councils of the black and rrom communities. 27. Courts and judges (administrative, family, criminal, labor, civil, among others). 28. Legal medicine. 29. Ministries and attached entities, administrative departments. 30. Notaries. 31. Personerías, procuraduría general de la nación. 32. National police (cai, police station, dijin-sijin). 33. National registry of civil status. 34. Victims unit, land restitution unit. 35. Other
* V1460 P1675 What was the main reason why ... Went to this institution, authority or private person? Discrete Numeric 6. What was the main reason why... Went to this institution, authority or private person? 1. It builds your confidence or someone recommended this route. 2. Few paperwork or low costs. 3. They forced him. 4. They pressed him. 5. It is the only one there is, which you can access, know or stay close. 6. Where he went before he was not attended or the attention was not satisfactory. 7. Transfer by another authority. 8. Because he was the one who had to solve the problem (competition). 9. The process, procedure or result may be influenceable. 10. Other
* V1461 P1676 What was the result of going to this institution, authority or particular person? Discrete Numeric 7. What was the result of going to this institution, authority or private person? 1. A decision was made. 2. An agreement was reached. 3. The case has not been resolved or is still pending. 4. Made the decision not to proceed with the application or processing. 5. The authority, institution or private person did nothing. 6. Other
* V1462 P1676s2 How many months did the decision or agreement take place? Contin Numeric 7.1. How many months did the decision or agreement take place?
* V1463 P1676s3 How satisfied are you with the decision or agreement? Discrete Numeric 7.2. How satisfied are you with the decision or agreement? 0 0. Totally dissatisfied 1 1 2 2 3 3 4 4 5 5 6 6 7 7 8 8 9 9 10 10. Fully satisfied 1 1. Poor service delivery, delays, errors.
* V1464 P1677 What is the main reason why the case has not been resolved or is still pending? Contin Numeric 8. What is the main reason why the case has not been resolved or is still pending? 1. Poor service provision, delays, errors. 2. Lack of evidence or other requirements. 3. The application was not received, was inadmissible or rejected. It was not the competence of that person, authority or institution. 5. The request was sent to another entity (transfer). It is pending a response or solution. 7. Other. 99. He does not know, he does not know the state of the process.
* V1465 P1678 Why the main reason... Made the decision not to proceed with the application or processing? Contin Numeric 9. Why the main reason... Made the decision not to proceed with the application or processing? 1. Reached an agreement with the counterparty outside the process / procedure. 2. High economic cost of the process / procedure, transportation and displacement difficulties. 3. Difficulties in communication and language (diversity of languages, misunderstanding of technical terms, illiteracy). 4. Poor provision of the service, delays, errors in the process / procedure. 5. Loss of trust in the person, authority or institution to which you went. 6. He was no longer interested in continuing with the process or procedure. 7. They suggested it. 8. They pressed him. 9. Another 99. Doesn't know / doesn't respond
* V1466 P1679 What was the main reason why ... Tried to reach an agreement directly with who had the problem? Discrete Numeric 10. What was the main reason why... Tried to reach an agreement directly with who had the problem? 1. He prefers to settle problems peacefully, through dialogue or by himself. 2. It is less expensive or more agile than other solutions. 3. The agreement lasts longer and the results are more beneficial. 4. It is part of their customs, uses or traditions. 5. They suggested it. 6. They pressed him. 7. I didn't know which authority to go to, what to do, or how to do it. 8. Where he lives he does not have institutions that solve conflicts. 9. You don't trust the authorities. 10. Because the problem was not so serious.
* V1467 P1680 Was an agreement reached directly with the person who had the problem? Discrete Numeric 11. Was an agreement reached directly with the person who had the problem? 1. Yes 2. No
* V1468 P1681 What was the main reason why ... Acted violently to solve the problem? Discrete Numeric 12. What was the main reason why... Acted violently to solve the problem? 1. He had a lot of anger, he let himself go, the other deserved it. 2. I didn't trust the authorities. 3. It's how problems are solved here. 4. There was no other option, he was in a state of need (hunger of a minor, health of a person). 5. I didn't know who to turn to, what to do or how to do it. 6. They suggested it. 7. They pressured him. 8. Other
* V1469 P1682 What was the main reason why... Went to an illegal actor? Discrete Numeric 13. What was the main reason why... Went to an illegal actor? 1. It is more effective than other forms of solution. 2. It's how problems are solved here. 3. I didn't trust the state authorities. 4. Where you live you do not have institutions, people or authorities that solve conflicts. 5. He was very angry, he let himself go. 6. They suggested it. 7. They pressured him. 8. Guarantees or supports the development of the economic activity that generates its income. 9. Other
* V1470 P1683 What was the main reason why ... Did nothing? Discrete Numeric 14. What was the main reason why... Did nothing? 1. The problem was not important/ it was not worth it. 2. Fixing the problem took too long or required too much paperwork. 3. It was very expensive to solve the problem, he did not get transportation, he could not move. 4. I had no evidence or arguments. 5. He didn't know what he could do, who to go to or how to do it. 6. I didn't trust the state authorities. 7. For fear of the consequences/threatened him. 8. Reasons of faith or philosophy (divine justice will act / god will adjust the burdens / karma). 9. Difficulties in communication and language (diversity of languages, misunderstanding of technical terms, illiteracy). 10. Other
* V1471 P1684 Was the decision or agreement complied with? Discrete Numeric 15. Was the decision or agreement complied with? 1 yes 2no
* V1472 P1685 The problem of ... Was it fixed? Discrete Numeric 16. The problem of ... Was it fixed? 1 yes 2 no
* V1473 P1686 Since you did something to deal with the problem, how long did it take for it to fix? Contin Numeric 17. Since you did something to deal with the problem, how long did it take for it to be solved?
* V1474 P1687 If this problem happened to him again... Would i take the same path again? Discrete Numeric 18. If this problem happened to you again... Would i take the same path again? 1 yes 2 no
* V1475 P1688 Why the main reason... Wouldn't i take the same path again? Discrete Numeric 19. Why the main reason... Wouldn't i take the same path again? 1. Because the problem was not solved. 2. Because it is still in process, the process was delayed. 3. Because the person or institution did not manage correctly or did not pay good attention. 4. The result did not favor him or was not as expected. 5. Because it brought him more trouble. 6. Because some abuse of power was committed against him. 7. The institution or person could not solve the problem. 8. For expensive. 9. Because by complying with the law, more beneficial and longer-lasting consequences are obtained. 10. Because my cultural particularities (ethnicity, customs, traditions and beliefs) were not taken into account. 11. Other
* V1476 P1689 At some point... Had legal advice or legal assistance from: Discrete Numeric 20 at some point... Had legal advice or legal assistance from: 1. A private lawyer. 2. A lawyer provided by the state/public defender. 3. A university legal office. 4. Another institution, authority or person (family commissioner, police inspectorate) which one? 5. He had no legal advice or legal assistance (lawyer, legal office, public defender).
* V1477 P1690 Why the main reason... Did not have legal advice or legal assistance? Discrete Numeric 21. Why the main reason... Did not have legal advice or legal assistance? 1. It was not required for the procedure. 2. It is very expensive (in terms of time, money, travel). 3. Did not have access to or was unaware of the existence of legal advisory services or legal assistance. 4. You do not trust lawyers or the services of legal advice or legal assistance. 5. Complicate the process. 6. I did not understand the legal and legal language/terms. 7. Because my cultural particularities (ethnicity, customs, traditions and beliefs) were not taken into account. 8. Other .

## Problems, disagreements, conflicts, or disputes (short cycle)

* V1355 Directory Directory Contin Numeric
* V1356 Nro\_encuesta Nro\_encuesta Discrete Numeric
* V1357 Secuencia\_encuesta Secuencia\_encuesta Contin Numeric
* V1358 Secuencia\_p Identifies the person Discrete Numeric
* V1359 Order Order Discrete Numeric
* V1360 Fex\_c Expansion factor Contin Numeric
* V1361 Hog Identify the home Discrete Numeric
* V1362 P1692s1 1. Family-related issues such as separation or divorce, maintenance fees, inheritance or succession, paternity/maternity. Discrete Character 22.in addition to the issues prioritized in question 2, select the oldest issues (maximum 8) 1. Family-related issues such as separation or divorce, alimony dues, inheritance or succession, paternity/maternity. 0101 1. Paternity/maternity or adoption 0102 2. Maintenance fee, custody, Parental authority, visits 0103 3. Separation, divorce, liquidation, free union 0104 4. Property division / separation of property 0105 5. Inheritances, successions, wills
* V1363 P1692s2 2. Problems related to the consumption of a product, good or service (cell phone, cable television, internet, transportation, food, appliances and technical or professional services). Household public services are excluded. Discrete Character 22. In addition to the issues prioritized in question 2, select the oldest issues (max 8)2. Problems related to the consumption of a product, good or service (cell phone, cable television, internet, transportation, food, appliances and technical or professional services). Household public services are excluded. 0201Poor quality of the products or services purchased 0202 2. Breach of contracts or warranties of products or services 0203 3. Handling of personal data 0204 4. Misleading advertising 0205 5. Cost overruns in rates
* V1364 P1692s3 3. Problems related to the provision of a domestic public service such as water, electricity, gas, sewerage or garbage. Discrete Character 22. In addition to the issues prioritized in question 2, select the oldest issues (max 8) 3. Problems related to the provision of a domestic public service such as water, electricity, gas, sewerage or garbage. 0301 1. Lack, disconnection, inadequate provision of service 0302 2. Invoicing, tariff and cost overruns 0303 3. Installation, illegal use of the installation
* V1365 P1692s4 4. Problems related to your work or employment, such as non-payment of wages, recognition or formalization of the employment relationship, change in working conditions, dismissal, harassment. Discrete Character 22. In addition to the issues prioritized in question 2, select the oldest issues (max 8) 4. Problems related to your work or employment, such as non-payment of wages, recognition or formalization of the employment relationship, change in working conditions, dismissal, harassment. 0401 1. Recognition and formalization of employment or contractual relationship 0402 2. Dismissal and termination of employment and contractual relationship 0403 3. Remuneration, payment of wages, wages, payments in kind, settlement of social benefits (holidays, overtime, redundancies, bonuses) 0404 4. Damages caused by the conditions in the exercise of work, workplace, endowment, non-payment of social security contributions and occupational risks 0405 5. Belonging to a trade union, participating in strikes, non-compliance with collective agreements or labour pacts 0406 6. Abuse and harassment at work 0407 7. Denial of leave (maternity, paternity, mourning, unpaid) or compensation
* V1366 P1692s5 5. Problems related to debts contracted with the financial sector, solidarity or individuals, regarding high interest, mortgages, seizures, bankruptcies, reports to risk centres, educational debts. Discrete Character 22. In addition to the issues prioritized in question 2, select the oldest issues (max. 8) 5. Problems related to debts contracted with the financial sector, solidarity or individuals, regarding high interest, mortgages, seizures, bankruptcies, reports to risk centres, educational debts. 0501 1. Debts in the form of bills of exchange, promissory notes or other instruments contracted with individuals 0502 2. Usury or high interest on loans with individuals 0503 3. Seizure and seizure of the property for debts contracted with individuals 0504 4. Debts such as credit cards, free investment, mortgage loans and other portfolios with financial and solidarity entities 0505 5. Usury or high interest on loans with the financial and solidarity sector 0506 6. Executive processes, seizure, seizure of the property, mortgages, auctions and launches with the financial and solidarity sector 0507 7. Reports to risk centres 0508 8. Debts for educational credits 0509 9. Payment of interest on educational debts 0510 10. Bankruptcy or insolvency of natural persons
* V1367 P1692s6 6. Problems related to the house in which you live or own, or problems with neighbors due to noises, bad smells, pets, gossip and others. Discrete Character 22. In addition to the issues prioritized in question 2, select the oldest issues (max 8) 6. Problems related to the house in which you live or own, or problems with neighbors due to noises, bad smells, pets, gossip and others. 0601 1. Property 0602 2. Invasion, undue occupation 0603 3. Damages, affectations, quality of the property 0604 4. Lease 0605 5. Administration 0606 6. Noises, bad smells and garbage 0607 7. Problems related to pets or other pets 0608 8. Good name, rumors, gossip 0609 9. Damage to crops, conflicts over sources and access to water
* V1368 P1692s7 7. Problems related to the environment or public space, such as damage, deterioration or lack of stops, benches, streets, bridges; invasion, improper use of public space or damages due to the execution of public works. Discrete Character 22. In addition to the issues prioritized in question 2, select the oldest issues (max 8) 7. Problems related to the environment or public space, such as damage, deterioration or lack of stops, benches, streets, bridges; invasion, misuse of public space or damage due to the execution of public works. 0701 1. Invasion, undue occupation 0702 2. Damage caused by the conditions or absence of equipment and urban furniture (pedestrian bridges, streets, platforms, stops, garbage cans, benches, mattresses, luminaires, bollards, planters, playgrounds and exercise games, traffic lights, etc.) 0703 3. Damage caused by public works (ramps, signage, noise, debris, duration) 0704 4. Misuse of common use spaces (parks, streets, squares, beaches, platforms)
* V1369 P1692s8 8. Problems related to the ownership, use and tenure of land such as disputes over titles, boundaries, cadastral registration or extinction of domain. Discrete Character 22. In addition to the issues prioritized in question 2, select the oldest issues (max 8) 8. Problems related to the ownership, use and tenure of land such as disputes over titles, boundaries, cadastral registration or extinction of domain. 0801 Conflicts arising from the lack of information or outdated cadastral and registry records (real estate market) 0802 2. Formalization, adjudication or titling of lands, cairns and definition of boundaries 0803 Easement on a property (water passage, public services) 0804 4. Invasion, improper occupation of land 0805 5. Land recovery 0806 6. Domain extinction

# Edition

Editor(s) national administrative department of statistics - DANE- directorate of methodology and statistical production - DIMPE.

The national administrative department of statistics - DANE - is a governmental entity of a technical nature whose main objective is the design and implementation of the national statistical information system and the production of basic socioeconomic and demographic indicators for the country, ensuring with the above the highest standards of quality and timeliness of information, its dissemination, and the promotion of statistical culture at the national level.

In this context, an inter-administrative agreement has been signed with the ministry of justice and law with the purpose of combining technical and administrative efforts in order to carry out joint actions for the realization of the survey of coexistence and citizen security - 2020, which allows obtaining necessary statistical information on persons aged 15 and over who have suffered harm as a result of criminal acts such as theft, quarrels and fights or extortion. Additionally, inquire about the perception of security that people have about their city, to allow the competent authorities to make decisions in the short and medium term, on the control and prevention of crime, as well as to estimate the real and hidden crime. This information is necessary to make public policy decisions on crime control and prevention, as well as to estimate real and hidden crime. As established in this agreement, chapter n problems, disagreements, conflicts, or disputes of the survey of coexistence and citizen security - 2020 only applies to people aged 18 and over.

The survey of coexistence and citizen security - ECSC is the tool for monitoring, evaluation and monitoring of policies that allows a diagnosis of the main cities of the country in terms of coexistence and safety. Given its importance for the sector, the survey is a fundamental element of the sectoral statistical plan, which is a permanent technical instrument that identifies the production of statistical and strategic information and the information requirements necessary to make decisions and formulate public policy. This manual sets out the different operational aspects that must be taken into account for the execution of the survey.